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Type DMS-100 TECHNICAL WARNING

Replaces 19990112 Replaced by

Priority Major

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Status Active

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Category CC

Software ID CSP104, CSP12 (MTX08, GSMU09, UCS12, NAO

Other References

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Title XA-Core: Digital Audio Tape Requirements

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Reason For Re-Issue

Verbatim brand DAT tapes have now been qualified by the XA-Core design team and is now supported.

Description

Software ID: CSP104, CSP12 (MTX08, GSMU09, UCS12, NA012)  
During Field Verification of the XA-Core product, it has been determined that the use of some commercial DAT tape products will cause intermittent failures on the XA-Core Digital Audio (DAT) Tape Drives. Investigation and testing has indicated that the use of Maxell, HP, 3M and Verbatim brand 60M and 90M DAT Tapes, combined with regular Tape drive maintenance procedures do not contribute to the loss of service of the XA-Core DAT Tape Drives.

Recommendation

Nortel Networks requires either Maxell, HP, 3M and Verbatim brand 60M and 90M DAT Tapes for use with the XA-Core Digital Audio Tape Drive systems and full implementation of the XA-Core Digital Audio (DAT) Tape Drive cleaning procedure, described in NTP 297-8991-510. There is no requirement in the choice of DAT Tape Cleaning product.

Retirement Action

This warning will be retired upon final analysis of tape drive investigation. NTP 297-8991-510 will be updated with any changes to requirements or recommendation.

For Additional Information

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