



Core and Billing Manager 800 Accounting

Purpose

This document describes the function and features of the SuperNode Billing Application and contains the procedures used for setting up and maintaining the billing system on the core manager.

What's new in Core and Billing Manager 800 Accounting for (I)SN09

Feature changes

There are no feature changes in this release.

Other changes

There are no other changes in this release.

SuperNode Billing Application overview

All AMA records generated by the CS 2000 core are transmitted immediately to the SuperNode Billing Application (SBA). The primary purpose of the SBA, which resides on the core managers (SuperNode Data Manager, CS 2000 Core Manager, Core and Billing Manager 800, or Core and Billing Manager 850), is to process the billing records it receives from the core, and route the records to files. The billing files are then available for transfer to the operating company's downstream processors.

Specifically, the SBA:

- off-loads billing activities from the core. The SBA supports a maximum of fifteen streams of core or filtered billing records that can be routed to processors.
- provides billing stream delivery to multiple destinations
- allows filtering of a billing stream (AMA and UCS CDR in DIRP format) based on the same criteria used by AMADUMP
- provides real-time delivery of AMA and CDR records in device-independent recording package (DIRP) format

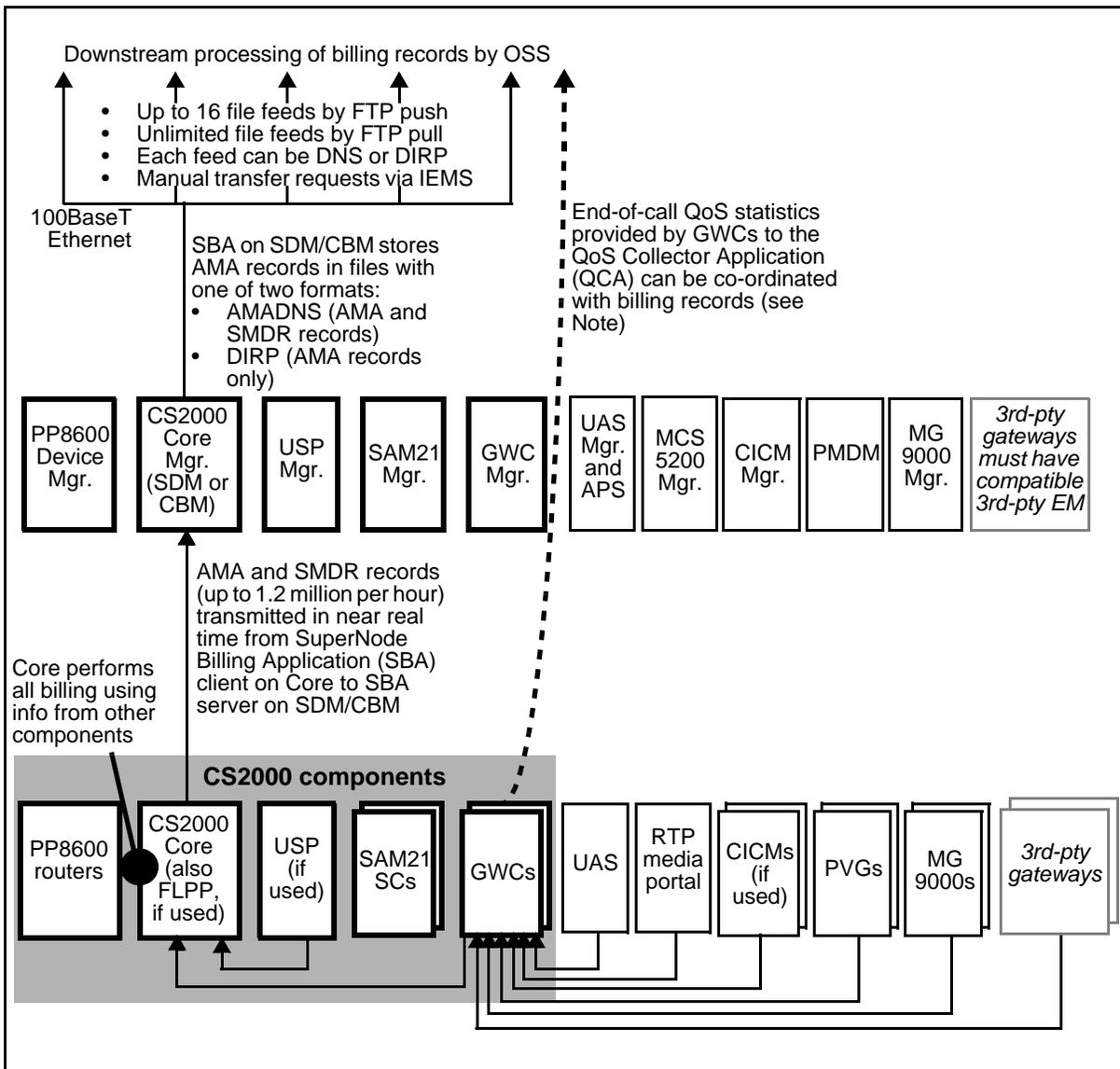
- provides near real-time delivery of AMA records in AMADNS format
- stores Bellcore AMA Format (BAF and EBAF) records in DIRP and AMADNS formats
- stores Station Message Detail Recording (SMDR) records in AMADNS format

Note: Currently, the core manager does not support an SMDR stream in DIRP format. Although the core manager allows you to configure an SMDR stream in DIRP format, the command **core managerbctrl smdr on** produces the following error message:
The stream is not configured or not supported on the core manager.

- supports the following CDR types in DIRP format:
 - UCS DMS-250 CDR
 - DMS-300 CDR format 9, 14, and 15
 - DMS-GSP CDR
 - Sprint DMS-250 CDR

The following diagram shows how the CS 2000 core gathers billing information from the network components, and off-loads records to the SBA for processing and storage.

SuperNode Billing Application in the CS 2000 solutions



Note: You can configure QoS collector applications (QCA) to collect quality-of-service (QoS) data for calls handled by Gateway Controller (GWC)-driven gateways and forward this data to an operations support system (OSS). After QCA is configured, gateways report per-call QoS data to the GWCs which then send the data to a QCA that is running on a computer on the CS LAN. The QCA makes the QoS data available to a customer-provided OSS, which can then process the data. For more information, see "Provisioning the QoS collector application" in NN10409-500, *ATM/IP Solution-level Configuration Management*. In addition, see the procedure,

"Provisioning in support of QoS reporting" in NN10193-511,
Communication Server 2000 Configuration Management.

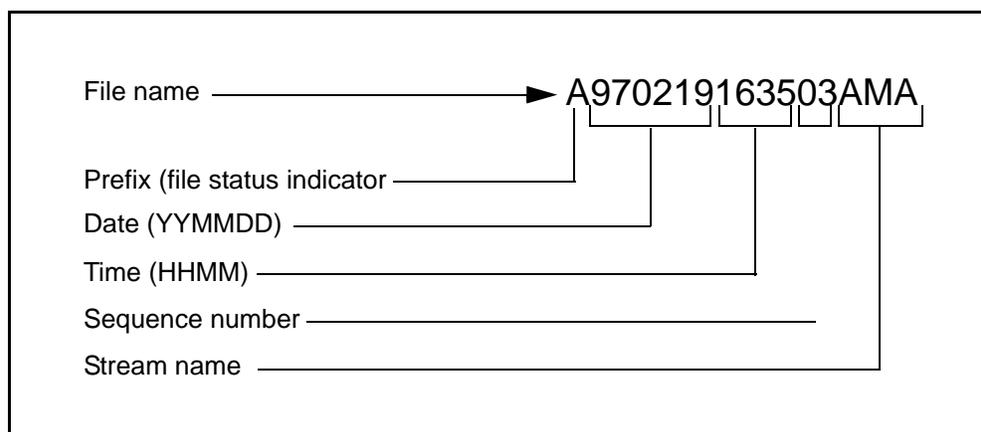
SBA billing file formats

Billing records transmitted from the core to the core manager can be either in DIRP format or in AMADNS format.

DIRP format records

To maintain compatibility with pre-CS 2000 billing systems, the SBA can format the AMA records it receives from the CS 2000 into the same DIRP format used by Nortel TDM switches for AMA records sent to an on-switch IOM or IOC port. The following figure shows an example of a DIRP file name.

DIRP file name



The following table describes the components of an DIRP file name.

Components of a DIRP file name

Component	Description
Prefix	A letter that identifies the status of the DIRP file. When a DIRP file changes status, the prefix in the DIRP file name also changes. In the example above, prefix A means "active". the prefix will change to P, meaning "processed" when the file is in the ClosedSent directory, and to U, meaning "unprocessed" when the file is in the ClosedNotSent directory. The prefixes, R, meaning "removed" and B, meaning "backup" are not supported by SBA.
Date	The date on which the file was created.

Components of a DIRP file name

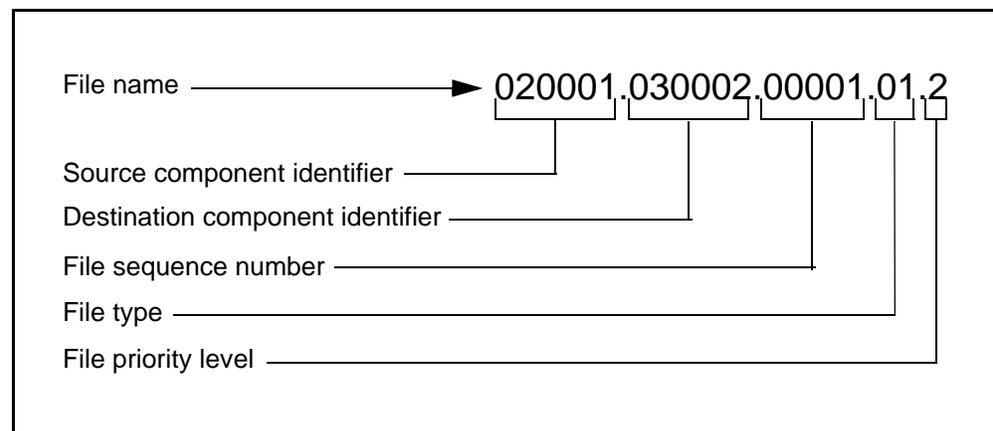
Component	Description
Time	The time of day that the file was created. Initially, the value for time in DIRP file names is OPEN. For each billing stream, the files can have the time and date updated when they are closed. The parameter is stored in the Management Information Base (MIB) of the core manager.
Sequence number	The sequence number of the file.
Stream name	The name of the billing stream associated with the file. This can be AMA, CDR, or SMDR.

For AMA records in DIRP format, the SBA can present AMA records at the core manager in real time if the real time billing application is used in conjunction with the SBA. Real time billing is presentation of AMA records at the core manager within an average of 30 seconds after call completion.

AMADNS format records

Billing records formatted by AMADNS are stored in AMADNS files after formatting. Any unrecognized records are stored in an AMADNS error file. The naming convention and structure of these AMADNS files are detailed in the Bellcore AMADNS specification GR-1343. The following figure shows an example of an AMADNS file name.

AMADNS file name



The following table describes the components of an AMADNS file name.

Components of an AMADNS file name

Component	Description
Source component identifier	A unique number that identifies which AMADNS component is the source of the file
Destination component identifier	A unique number that identifies which AMADNS component is the destination of the file
File sequence number	A number that defines the files in the same file category. Examples: file type, file priority level, source component and destination component.
File type	Type of data contained in a file
File priority level	Level of priority of data in a file

The SBA generates a file header record (FHR) for AMADNS files. This record is similar to the DIRP block header record (BHR) except that it does not contain block information found in the BHR since the AMADNS format does not use fixed 2K blocks. The FHR appears once for each file after the AMADNS file header. An AMADNS file header is 28 bytes and contains the fields in the following table.

AMADNS file header

Byte	7	6	5	4	3	2	1	0
1	File header length							
2	Source component identification number							
3	Source Component Type				Source component identification number			
4	Destination component identification number							
5	Destination component type				Destination component identification number			
6	File type code:				Data format type			
	Standard file: BAF code=01, SMDR code=11							
	Error file: BAF code=02, SMDR code=12							

AMADNS file header

Byte	7	6	5	4	3	2	1	0
7	Field suppression type		File priority level			Reset status	Pri/Sec status	Record source info type
8-9	File sequence number							
10	File creation time							
11	File creation date				File creation time			
12-13	File creation date							
14	File last modification time							
15	File last modification date				File last modification time			
16-17	File last modification date							
18-21	File length							
22-24	Number of records in file							
25	Record resource type							
26	Record source identification number				Record source type			
27-28	Record source identification number							

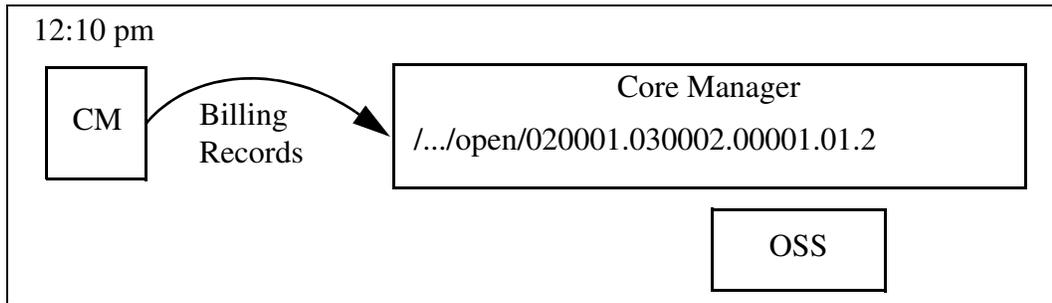
The SBA normally presents AMA records in AMADNS format at the core manager in near real time. This means that under normal operating conditions, AMA records are presented at the core manager within five minutes of call completion.

How the SBA processes AMADNS and DIRP AMA files

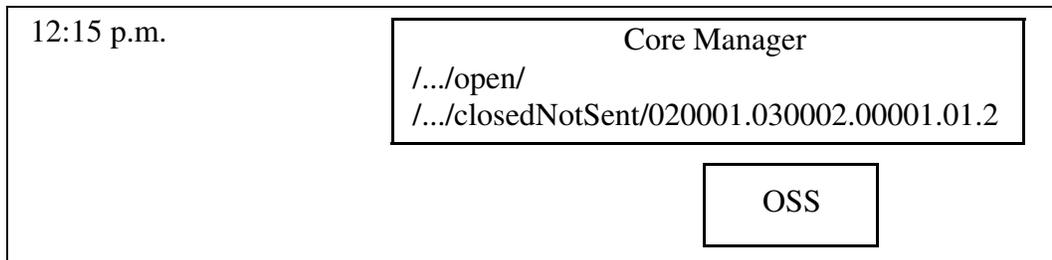
While an AMA file is open and records are being stored, it has a status of "active" and resides in the *open* directory. When the AMA file reaches a limit in terms of number of records, file size, or age, the file is closed, its status is changed to "primary", and the file is moved to the *closedNotSent* directory; no further AMA records can be stored in a closed primary file. When a primary AMA file has been transferred from the core manager to a remote destination, its status is changed to "secondary", and the file is moved to the *closedSent* directory. Once an AMA file has been marked "secondary", the core manager may delete it to make room for newer AMA files.

For example, the CM generates billing records, starting at 12:10 p.m. The billing records are transferred to the core manager (in near real-time) and stored in a file in the “open” directory.

An example of an open directory follows:

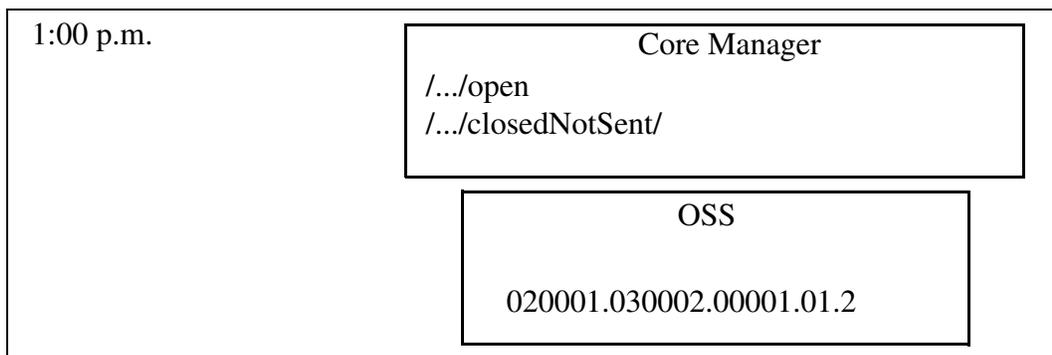


Assume the file is set up to close every 5 minutes. At 12:15 p.m. file 020001.030002.00001.01.2 is closed and moved to the “closedNotSent” subdirectory, as shown below:



Also, assume that billing files are scheduled to be sent to one specific downstream processor every hour, on the hour. Then, at 1:00 p.m. the system is as shown below, with the billing file having been sent to the downstream processor and moved from the “closedNotSent” directory to the “closedSent” directory.

An example of a closedNotSent file transiting to closedSent follows:



Note: Although billing file 020001.030002.00001.01.2 is transferred to the OSS at 1:00 p.m. as scheduled, it is retained in the “closedSent” directory until its space is needed by newer files.

The file closure limits are controlled by the network operator through the MIB of the core manager. The limits that may be defined are described in the following table.

Limits that may be defined to cause file transfer to collector

Limit	Description
Max file size (bytes) reached	Values: 1MB to 20MB for BAF (default: 20MB), 100KB to 20 MB for SMDR (default: 20MB)
Max file size (records) reached	Values: 10,000 to 500,000 for BAF (default: 500,000), 1000 to 500,000 for SMDR (default: 500,000)
File close time	Near real-time timer closes files before they reach max size. Values: 5 min. to 10,080 min., disabled (default: 120 min.)

AMA files may also be explicitly closed through the RMI (Remote Maintenance Interface) to allow clients, such as AMADUMP, immediate access to AMA records.

SBA block flushing for DIRP files

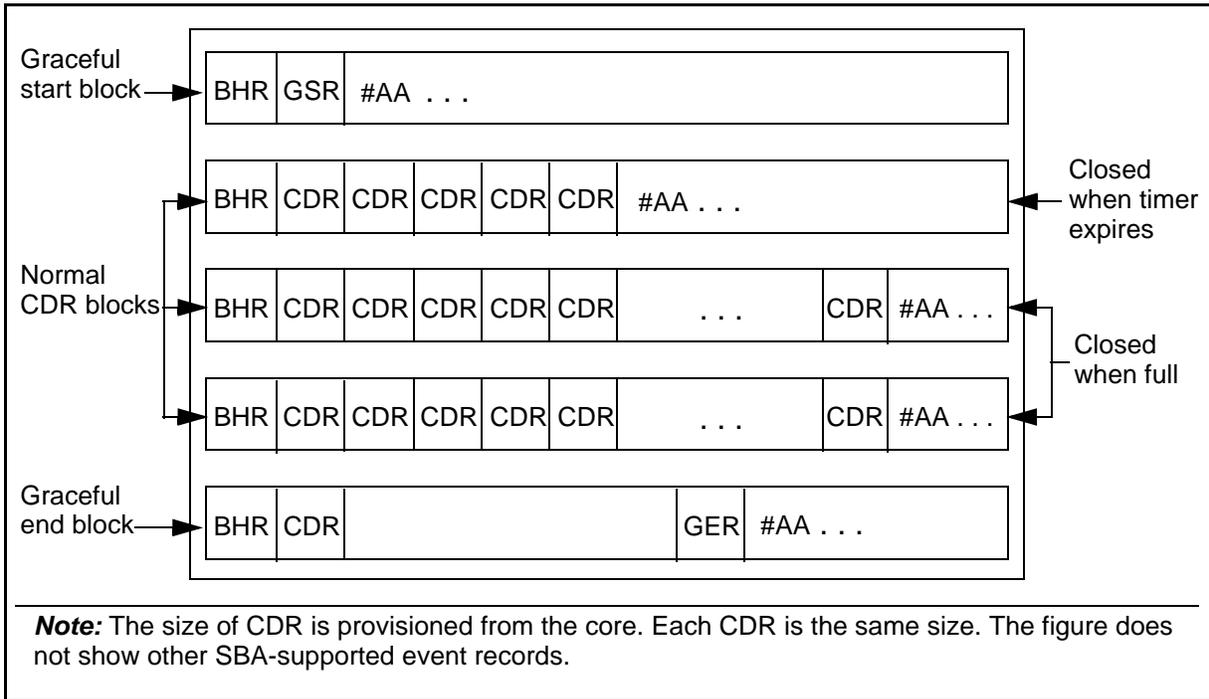
SBA block flushing is an optional capability that uses a timer-based mechanism to close DIRP file blocks after a specified time. The timer value is set through the BILLMTC level during billing stream configuration on the core manager. When a DIRP file block is closed based on time, the block is padded with hex 0xAA for each unused byte in the block. Each block can contain a variable number of call records even when the size of each call record is fixed. SBA block flushing supports only BAF and CDR250 record formats.

Note 1: SBA block flushing does not support customized DIRP file formats that do not allow hex AA padding at the end of a block. This type of DIRP file expects CDRs to be of equal size, and each block ends with a special event record. Therefore, GSP and MCI CDR DIRP files are not supported.

Note 2: It is recommended that SBA block flushing be used with real-time transfer mechanisms such as Real-Time Billing (RTB).

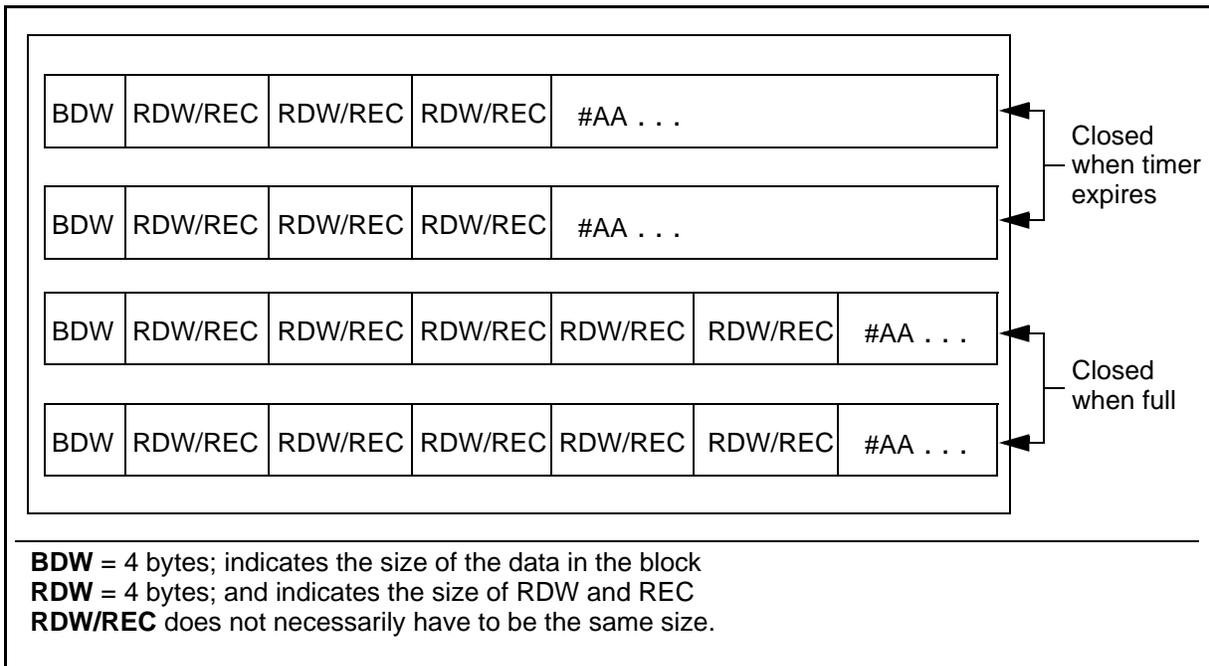
The following figure shows an example CDR DIRP file when SBA block flushing is activated.

CDR DIRP file when SBA block flushing is activated



The following figure shows an example BAF DIRP file when SBA block flushing is activated.

BAF DIRP file when SBA block flushing is activated



Billing file transfers

The SBA provides the following methods for transferring billing files of a particular stream to a downstream destination:

- outbound file transfer
- inbound file transfer
- Real Time Billing (RTB) - DIRP file format only
- manual requests

Outbound and Inbound file transfer

Billing files always move from the core manager to the downstream destination, but the file transfers can be initiated by SBA on the core manager (this is called "outbound") or by the downstream destination (this is called "inbound"). The Outbound file transfer mode causes billing files to be sent from the core manager (or "pushed") to the downstream destination on a scheduled basis. The Inbound file transfer mode allows the customer's FTP client to selectively retrieve (or "pull") billing files from the core manager.

Billing streams can be configured on an individual basis for either inbound file transfer or scheduled outbound file transfer. While a stream is in inbound mode, it is still possible to back up data using TAPE level commands. Inbound and outbound file transfer are enabled through the CONFSTRM command, which is accessible through the BILLMTC level.

Scheduled outbound file transfer allows a single billing stream to be transferred to multiple destinations.

Real Time Billing

Real time billing (RTB) allows billing records to be available for transfer from the core manager 30 seconds after the call is disconnected. Real time billing downloads a small group of records to the DIRP billing file on the downstream destination as the records are added to the open billing file on the core manager. Real time billing uses FTP through an Ethernet connection to deliver records.

Real time billing (RTB) allows a single billing stream to be transferred to multiple destinations.

Multiple destination billing

The multiple destination per billing stream feature allows multiple external clients to register for pushes of billing data on a per-stream basis. Scheduled file transfer and Real Time Billing commands allow for multiple destinations for a single billing stream. Multiple destination

capability can be active on multiple billing streams. The billing data sent to the downstream destination is unfiltered.

Filtering billing files for transfer

The SBA enables you to select various subsets of billing records and schedule them for transfer to different locations. For example, you may wish to filter a billing stream to send its billing records for answered calls to one mediation system and its billing records for unanswered calls to another mediation system. This is accomplished by creating billing stream filters.

A billing stream filter creates a new billing stream containing a subset of the records that are in an associated computing module (CM) billing stream. From the perspective of the core manager, filtered billing streams are the same as normal billing streams and can be manipulated through regular multi-destination functions and Real Time Billing.

Filters for billing streams are created only through the AMADUMP tool accessed through the billing maintenance interface (BILLMTC). The AMADUMP tool also enables you to refine and test the filter criteria on existing billing files before you assign the criteria to a filtered stream. After a filter is created, it can also be changed or deleted through the AMADUMP tool. The filter is then configured for a billing stream through the CONFSTRM level of BILLMTC. The steps for creating a billing stream filter are found in the procedure, [Searching and viewing billing records on page 146](#). The steps for configuring a filtered billing stream are found in the procedure [Configuring a billing stream on the core manager on page 50](#).

The following characteristics apply to billing stream filters:

- Every billing stream may have multiple filtered streams handling its records.
- Every filtered stream is associated with only one CM billing stream. There is no relationship between filtered streams. Each filtered stream is configured independently of any others.
- Each CM billing stream receives all records in the stream, regardless of the presence or activity of filtered streams.
- Filter streams are visible on the CM only in terms of logs and alarms generated by the SBA. Logs and alarms generated by a filtered stream that are sent to the CM are sent under the name of the corresponding CM billing stream and includes the name of the filtered stream.

- Any filtered stream may be configured to handle all records in the billing stream.
- More than one filtered stream may handle a given billing record.

SBA operational modes

The SBA is always operational in one of the following three automatic modes:

- normal
- backup
- recovery

Normal mode processing

When the core side of the SBA communication system receives a buffered billing record from the buffer system, it sends the billing record to the core manager side of the SBA communication system. The core manager side of the SBA communication system passes the billing record to the SBA billing stream for management. The SBA stream management routes the billing record to the SBA File Manager, which writes the billing record to an open file on the SBA-allocated portion of the core manager disk.

Backup mode processing

The SBA goes into backup mode when any of the following conditions occur:

- the core manager and core experience a loss of communication due to an error
- the core manager does not send an acknowledgment that the buffered billing record is successfully written to disk
- you enter the bsy command on the core to busy the core manager
- you enter the bsy command on the core manager to busy the SBA software
- you upgrade SBA software on the core manager
- the core manager experiences a critical alarm due to software errors
- the core manager disk volume is full

The SBA buffer system routes billing records it receives from amaproc to the SBA auxiliary storage system when it is in backup mode. The auxiliary storage system writes each billing record to disk on the core side until communication is restored between the core and the core

manager. Once the communication is restored, SBA enters recovery mode.

Recovery mode processing

When the SBA exits the backup mode, it enters the recovery mode. In the recovery mode, the buffer system routes both the active records (real-time) and the backed-up recovery records through the SBA communication system. The SBA File Manager writes the backed-up recovery records and active records to two separate files. Since the backed-up records are written at a rate of 1 block for every three blocks of active data, this can take longer in low traffic periods.

Any stream that drops from normal mode must pass through both backup mode and recovery mode before it can return to normal mode. Because the speed of the stream status transitions very rapidly and because of the timing of the manually-entered posts, however, you may not always see the progression through all three modes.

Effect of one-night processing on the SBA

One-night processing (ONP) is performed when operating company personnel upgrade the core software load. After the datafill is moved to the inactive side of the CS 2000, ONP begins the Switch Active (SwAct) on the inactive side. When the SwAct starts the inactive side of the CS 2000, the SBA application opens a backup file. The SBA File Manager writes to the file buffer containing billing records that are not acknowledged or received by the SBA on the core manager. The SBA backup file is found and recovered by the other side which avoids any billing loss during a ONP.

SBA user interfaces

The billing maintenance interface (BILLMTC) is an SBA user interface that is similar to the MAP (maintenance and administration position) for the CM. Through the maintenance interface, the user can schedule file transmissions, list and send files, set the stream context for subsequent commands, query a stream, close a current file, view and set management information base (MIB) parameters, and configure a stream. The user login (root or maint) determines which commands and command parameters are available.

The SBA allows closed AMADNS AMA files on the core manager to be searched for specific AMA records using the AMADUMP tool. The search criteria can include filename and record age. AMADUMP can access primary and secondary AMA files, but not active files (these must first be closed and made primary using RMI commands). It can display all records, or can apply a user-defined filter. The AMADUMP

tool allows multiple users to access the tool simultaneously, and multiple access to the same file.

Installing SBA

The procedure used for installing SBA on the SDM can be found in NTP NN10125-811, *SDM Accounting*. The procedure used for installing SBA on the CS 2000 Core Manager can be found in NTP NN10126-811, *CS 2000 Core Manager Accounting*. The procedure used for installing SBA on the Core and Billing Manager 800 can be found in NTP NN10352-461, *Core and Billing Manager 800 Upgrades*. The procedure used for installing SBA on the Core and Billing Manager 850 can be found in NTP NN10347-461, *Core and Billing Manager 850 Upgrades*.

Configuring SBA streams

Purpose

An overview of the SBA stream configuration is provided in the following paragraphs and diagram.

Application

ATTENTION

You must ensure that the links between the core manager and the Core are in service before you configure SBA.

ATTENTION

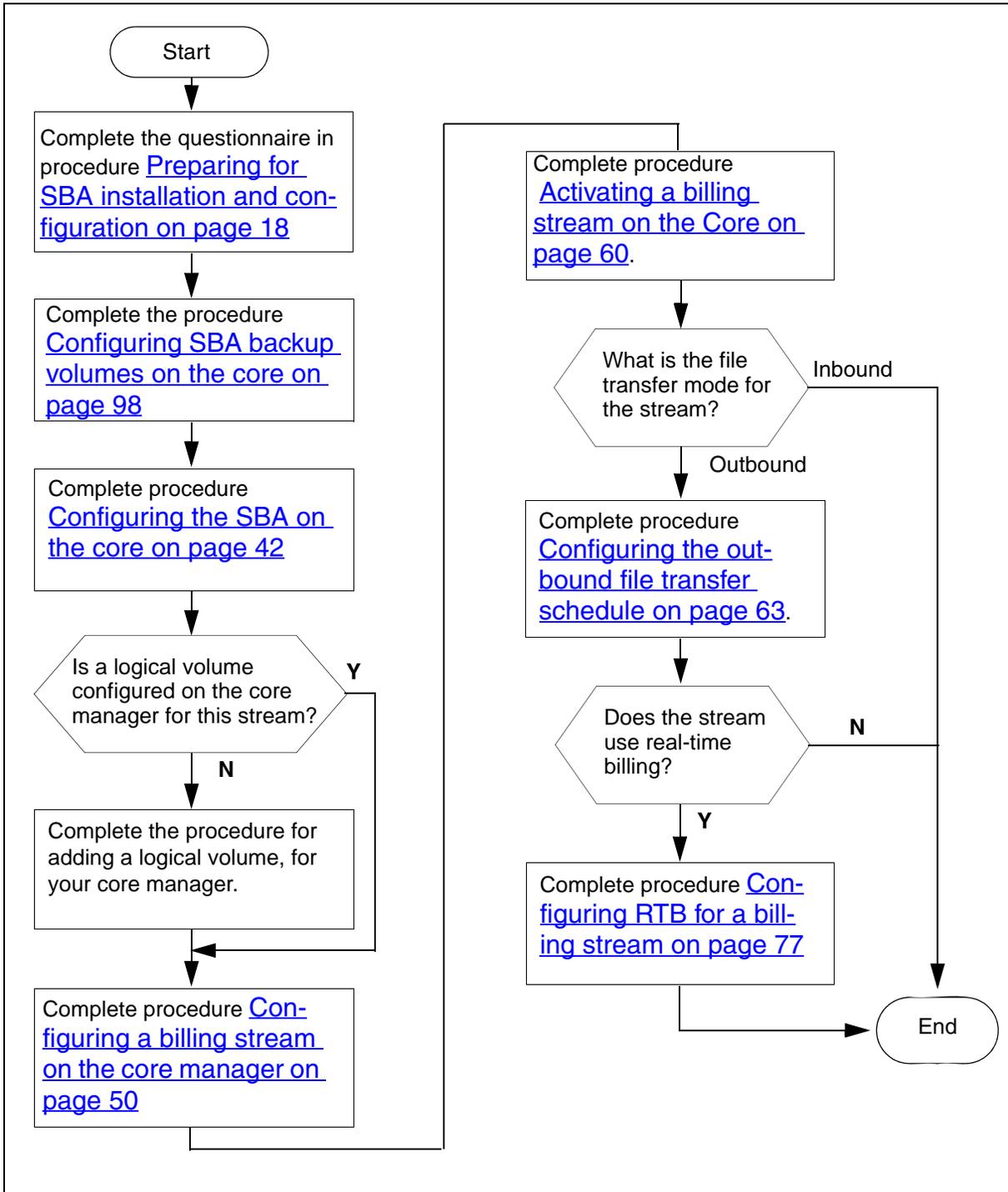
The option to set a billing stream to *both* the SDM and the DMS core is a temporary solution when you perform maintenance and alarm clearing tasks. The option to set a billing stream to *both* on a permanent basis is not supported.

ATTENTION

SBA does not support the configuration of more than one billing stream at a time from multiple workstations. The last billing stream that is configured is the one that is saved.

The following flowchart shows a high-level overview for the configuration of SuperNode Billing Application (SBA) streams.

Summary of configuring SBA streams



Preparing for SBA installation and configuration

The following procedure contains a series of questionnaires that you must complete before you install and configure the SuperNode Billing Application (SBA) on the core manager for the first time.

In some cases, you may have been directed to this procedure from another procedure to complete or verify the information in one or more of the questionnaires, which include

- [General stream information on page 18](#)
- [AMADNS filename and header values on page 24](#)
- [File closure limits on page 25](#)
- [Disk space requirements on page 29](#)
- [Outbound file transfer destinations on page 33](#)
- [Outbound file transfer protocol on page 38](#)
- [Outbound file transfer schedule on page 39](#)

General stream information

The following table contains a list of questions concerning general stream information. Record your answers in the spaces provided.

General stream information (Sheet 1 of 7)

#	Question	Explanation	Answer
1	What is the name of this stream?	<p><i>stream_name</i></p> <p>The stream name on the SBA must match the stream name on the DMS Switch.</p> <p>Note: This name must match a stream name in the CM table CRSFMT.</p> <p>Type: string Range: 1 to 4 characters. Example: AMA (not case sensitive)</p>	

General stream information (Sheet 2 of 7)

#	Question	Explanation	Answer
2	Is this a filter stream?	<p><i>filter_stream</i> The filter stream parameter specifies whether the stream is a CM billing stream (Yes) or a filtered stream (No).</p> <p>Type: Boolean Range: Yes or No (not case sensitive)</p>	
3	What is the associated stream name?	<p><i>associated_stream</i> This question applies only for filter streams.</p> <p>The associated stream name parameter specifies the name of the associated CM billing stream.</p> <p>Type: string Range: 1 to 4 characters Example: AMA, OCC (not case sensitive)</p>	
4	What is the name of the Filter Criteria file?	<p><i>filter_criteria_file</i> This question is applicable only for filter streams.</p> <p>Enter the filter criteria file name that contains the expression to be applied for the filtered stream.</p> <p>Type: string Range: 1 to 255 characters (case sensitive)</p>	

General stream information (Sheet 3 of 7)

#	Question	Explanation	Answer
5	What is the record format of this stream?	<p><i>record_format</i></p> <p>The stream record format on the SBA must match the record format of the DMS Switch stream. The only record formats supported by this product and release are</p> <ul style="list-style-type: none"> • BC (Bellcore AMA format) and • SMDR (Station Message Detail Recording) • CDR300 • CDR250 <p>Type: enumeration Range: BC, SMDR, CDR300, CDR250 (not case sensitive)</p>	
6	What is the file format of this stream?	<p><i>file_format</i></p> <p>This is the format of the billing files that SBA creates on the core manager.</p> <p>Type: enumeration Range: DNS, DIRP (not case sensitive)</p> <p>Note: The core manager does not support an SMDR stream in DIRP format.</p>	
7	What is the name of the logical volume on the core manager for storing the billing files for this stream?	<p><i>logical_volume_name</i></p> <p>The logical volume is the name of the directory where the billing files are stored for this stream.</p> <p>Type: string Range: 1 to 255 characters</p>	

General stream information (Sheet 4 of 7)

#	Question	Explanation	Answer
8	<p>Will file transfers for this stream be initiated by</p> <ul style="list-style-type: none"> • SBA (Outbound), or • the downstream destination (Inbound) 	<p><i>file_transfer_mode</i></p> <p>Billing files always move from SBA to the downstream destination, but the file transfers can be initiated by</p> <ul style="list-style-type: none"> • SBA (this is called outbound) or • the downstream destination (this is called inbound) <p>If Outbound is chosen, the SBA must be configured with additional file transfer information. The outbound file transfer questionnaires must be completed.</p> <p>If Inbound is chosen, the outbound file transfer questionnaires are not needed.</p> <p>Type: enumeration Range: Inbound, Outbound Default: Outbound (not case sensitive)</p>	

General stream information (Sheet 5 of 7)

#	Question	Explanation	Answer
9	What is the desired state for the stream?	<p><i>sba_stream_state</i> The stream state controls where the records are sent.</p> <ul style="list-style-type: none"> • ON: records are sent only to the SBA • OFF: records are sent only to an existing DIRP system • BOTH: records are sent to both SBA and to an existing DIRP system <p>Note 1: The BOTH state is intended for startup verification of SBA processing against DIRP processing. Extended use of the BOTH state can result in SBA performance problems.</p> <p>Note 2: An MTX XA-Core system generating more than 175000 CDRs per hour does not support BOTH or OFF mode.</p> <p>Type: enumeration Range: On, Off, Both (not case sensitive)</p>	
10	Do you want the files renamed with close date?	<p><i>files_renamed_with_close_date</i> This question is applicable only if the file format is DIRP.</p> <p>Type: Boolean Range: Yes, No Default: No (not case sensitive)</p>	

General stream information (Sheet 6 of 7)

#	Question	Explanation	Answer
11	<p>Do you want to reset DIRP sequence number at midnight?</p> <p><i>This question appears only when you answer No to the question, "Do you want the files renamed with close date?"</i></p>	<p><i>Reset_DIRP_sequence_number_at_midnight</i></p> <p>This parameter enables resetting the DIRP sequence number to zero after midnight, before opening a new billing file.</p> <p>Type: Boolean Range: Yes, No Default: No (not case sensitive)</p>	
12	<p>Do you want the files closed for file transfer and writetape?</p>	<p><i>files_closed_on_file_transfer</i></p> <p>This question is applicable only if the file format is DIRP</p> <p>Type: Boolean Range: Yes, No Default: No (not case sensitive)</p>	
13	<p>Do you want DIRP blocks closed based on time (applicable only for DIRP file format)</p> <p><i>This question appears only when file_type=DIRP and record_format=BAF or CDR250.</i></p>	<p><i>DIRP_blocks_closed_based_on_time</i></p> <p>This parameter specifies whether the DIRP blocks are to be closed after a defined elapsed time.</p> <p>Note 1: SBA block flushing does not support customized DIRP file formats that do not allow hex AA padding at the end of a block. This type of DIRP file expects CDRs to be of equal size, and each block ends with a special event record. Therefore, GSP and MCI CDR DIRP files are not supported.</p> <p>Note 2: It is recommended that block flushing be used with real-time transfer mechanisms such as Real-Time Billing (RTB)</p> <p>Type: Boolean Range: Yes, No Default: No (not case sensitive)</p>	

General stream information (Sheet 7 of 7)

#	Question	Explanation	Answer
14	File DIRP block closure time limit (in seconds) <i>This question appears only when you answer Yes to DIRP_blocks_closed_based_on_time (question 13)</i>	<i>DIRP_block_closure_time_limit</i> This parameter specifies the maximum amount of time in seconds that a DIRP block is kept open before it is closed. Type: Integer Range: 1 through 120 Default: 1	

AMADNS filename and header values

The following table contains a list of configuration questions concerning AMADNS filename and header values. The values selected are used in the headers and names of the AMADNS files that SBA creates for this stream. Record your answers in the spaces provided.

Note: The source component id and type are not configured per stream and their values will be used by every enabled AMADNS stream on this SBA.

AMADNS filename and header values (Sheet 1 of 2)

#	Question	Explanation	Answer
15	What is the destination component id for this stream?	<i>destination_id</i> Type: String Range: 0000 to 4095 Default: 0002	
16	What is the destination component type for this stream?	<i>destination_type</i> Type: String Range: 01 to 15 Default: 03	
17	What is the source component id for this SBA?	<i>source_id</i> Type: String Range: 0000 to 4095 Default: 0001	
18	What is the source component type for this SBA?	<i>source_type</i> Type: String Range: 01 to 15 Default: 02	

AMADNS filename and header values (Sheet 2 of 2)

#	Question	Explanation	Answer
19	What is the standard file type for this stream?	<i>standard_file_type</i> Type: Number Range: 1, 6 to 31 Default: 1 (BC), 11 (SMDR)	
20	What is the error file type for this stream?	<i>error_file_type</i> Type: Number Range: 1, 6 to 31 Default: 2 (BC), 12 (SMDR)	

File closure limits

The following table contains a list of configuration questions concerning limits that control automatic closing of billing files by SBA. Note that the first of these settings that are reached, triggers the closing of the file. Record your answers in the spaces provided.

File closure limits (Sheet 1 of 4)

#	Question	Explanation	Answer
21	Do you want the files for this stream to be closed after a defined elapsed time?	<i>close_on_timer</i> This controls whether SBA closes billing files based on how long the files have been open. If the answer is Yes, SBA will leave a file open no longer than the value specified in question #22. If the answer is No, skip question #22 and go to question #23. Type: Boolean Range: Yes, No Default: No (not case sensitive)	

File closure limits (Sheet 2 of 4)

#	Question	Explanation	Answer
22	What is the maximum time that a file can be open for this stream?	<p><i>file_open_time_limit</i> This controls the maximum time SBA keeps a file open. It is enabled only if Yes is the answer to question #21.</p> <p>If the answer to question #21 is Yes, enter the maximum time that a file can be open for this stream, then go to question #25.</p> <p>If the answer to question #21 is No, skip this question and go to question #23.</p> <p>Type: number Units:minutes Range: 5 to 10080 Default: 10080</p>	
23	Do you want Files closed at scheduled intervals from midnight?	<p><i>file_closed_at_scheduled_intervals_from_midnight</i> The response to this prompt determines whether SBA closes billing files at scheduled intervals calculated relative to midnight.</p> <p>If the answer to this question is Yes, you will be prompted the options as shown in question #24.</p> <p>If the answer is No, skip question #24 and go on to question #25.</p> <p>Type: Boolean Range: Yes, No Default: No (not case sensitive)</p>	

File closure limits (Sheet 3 of 4)

#	Question	Explanation	Answer
24	What is the scheduled file closure time option for this Stream?	<p><i>scheduled_file_closure_time_option</i> The response to this prompt determines the closure of billing files at the scheduled interval. This will be prompted along with the following options, if the answer to question #23 is Yes. Skip this question if the answer to question #23 is No.</p> <p>Options:</p> <ol style="list-style-type: none"> 1) Close billing files every 24 hours 2) Close billing files every 12 hours 3) Close billing files every 6 hours 4) Close billing files every 2 hours 5) Close billing files every hour 6) Close billing files every 30 minutes 7) Close billing files every 15 minutes 8) Close billing files every 10 minutes 9) Close billing files every 5 minutes <p>Type: number Range: 1 through 9 Default: 5</p>	
25	What is the maximum number of records generated each day for this stream?	<p><i>records_per_day</i> This is used to calculate the maximum number of</p> <ul style="list-style-type: none"> • records per file, and • bytes per file <p>Type: number Units: Records per day Range: none</p>	
26	What is the maximum size of a record?	<p><i>bytes_per_record</i> This is used to calculate a value for the maximum number of bytes per file.</p> <p>Type: number Units: Bytes per record Range: none</p>	

File closure limits (Sheet 4 of 4)

#	Question	Explanation	Answer
27	What is the maximum number of records per billing file for this stream?	<p><i>records_per_file</i> This controls the maximum number of records a billing file can contain before SBA automatically closes the file.</p> <p>The recommended value based on a target of 300 files a day will be calculated and provided as the default value, if the average number of records per day is one or more.</p> <p>Type: number Units: records per file Range: BC 10000 to 500000 SMDR 1000 to 500000</p>	
28	What is the maximum number of bytes per billing file for this stream?	<p><i>bytes_per_file</i> This controls the maximum size (in bytes) of a billing file before SBA automatically closes it.</p> <p>A recommended value may be calculated with the following formula:</p> $\text{Records per day} * \text{average record size} / 300 = \text{Bytes per file}$ <p>Type: number Units: bytes per file Range: BC:1000000 to 20000000 SMDR: 100000 to 20000000</p>	
29	What is the average record size? (not applicable if the number of records per day is 0)	<p><i>average_record_size</i> This parameter specifies the maximum size of a record. The default value is 80, but depends on the record type and the record size as defined on the CM.</p> <p>This prompt appears when the Number of records per day parameter is set to a value other than zero (0).</p>	

Disk space requirements

The following table contains a list of configuration questions related to core manager and DMS-switch disk space required by the SBA. Record your answers in the spaces provided.

Disk space sizing requirements are calculated using the DMS switch value billable Busy Hour Call Attempts (BBHCA). This value is the total number of billing-record-generating calls that are processed within the busiest one hour window of a typical 24-hour day.

For information on the BBHCA estimation factor and its use in calculating required disk space, refer to [Calculation of core manager Disk Space Requirements](#) and [Calculation of DMS Switch Disk Space Requirements](#).

Disk space requirements (Sheet 1 of 2)

#	Question	Explanation	Answer
30	How much disk space on the core manager is needed for the billing files for this stream?	<p><i>logical_volume_size</i></p> <p>If the core manager is unable to send the billing files to the downstream processor, they accumulate on the core manager disk space. The allocated disk space must be capable of holding at least 5 days of SBA billing files.</p> <p>The formula for calculating SBA-required disk space on the core manager is described in Calculation of core manager Disk Space Requirements.</p> <p>Type: number Units: Mbytes Range: NA Default: none Space is allocated in 16 Mb increments.</p>	

Disk space requirements (Sheet 2 of 2)

#	Question	Explanation	Answer
31	How much disk space is needed for backup of billing records on the DMS Switch for this stream?	<p><i>dms_disk_space</i></p> <p>If the DMS switch is unable to send the billing records to the core manager, they are backed up to the DMS disk space. The allocated DMS disk space must be capable of holding at least a one day accumulation of SBA billing records.</p> <p>The formula for calculating SBA-required disk space on the DMS switch is described in Calculation of core manager Disk Space Requirements.</p> <p>Type: number Units: Mbytes Range: NA Default: none</p>	

Calculation of core manager Disk Space Requirements

The formula for calculating megabytes of disk space needed for SBA billing streams is:

$$\frac{\text{BBHCA} * \text{ALCR} * 10 \text{ hours} * \text{CRRD}}{1048576} / \text{disk utilization}$$

- BBHCA (Billable busy hour call attempts), multiplied by the ALCR
- ALCR (average length of a call record in bytes), multiplied by
- 10 hours, multiplied by
- CRRD (Call-record retention days), divided by
- 1048576 (the number of bytes in a megabyte), divided by
- the desired disk utilization.

For this calculation, the desired disk utilization is a percentage that is expressed as a decimal from 0.1 and 0.9.

This formula must be applied to each billing stream with the total of all streams representing the total megabytes of disk space required.

Note: The maximum number of files to hold billing records for a billing stream is 15000.

The calculation of 10 hours multiplied by BBHCA is an experience-based factor that can be used to estimate 24 hours of call traffic. If you know that the stream has a high BBHCA for more or less than 10 hours per day, increase or decrease the hours value.

Calculation Example

Assumptions:

- BBHCA = 150000
- Average length of call records = 85 bytes
- Call retention days = 10
- Desired disk utilization = 0.6 (60%)

Calculation:

$$150000 * 85 * 10 * 10 / 1048576 / .6 = 2026 \text{ Megabytes (2 Gbytes)}$$

Calculation of DMS Switch Disk Space Requirements

Regardless of the volume size determined in this procedure, XA-CORE users cannot configure a backup volume size greater than 2GB. For non-XA-CORE users, the maximum volume size that can be configured is limited to the size of the physical disk.

The recommended formula for calculating the DMS disk space needed for an SBA billing stream is:

$$\text{BBHCA} * \text{ALCR} * 10 \text{ hours} * \text{CRRD}$$

- BBHCA (Billable busy hour call attempts) multiplied by
- ALCR (Average length of a call record in bytes), multiplied by
- 10 hours, multiplied by
- CRRD (Call-record retention days)

This formula must be applied to each billing stream with the total of all streams representing the total DMS Switch disk space required.

The calculation of 10 hours multiplied by BBHCA is an experience-based factor that can be used to estimate 24 hours of call traffic. If you know that the stream has a high BBHCA for more or less than 10 hours per day, increase or decrease the hours value.

Calculation Example

Assumptions:

- BBHCA = 150000
- Average length of call records = 85 bytes
- Call retention days = 2

Calculation:

$$150000 * 85 * 10 * 2 / (1024 * 1024) = 243 \text{ Mbytes of disk space}$$

Outbound file transfer destinations

The following table contains a list of stream configuration questions relating to transferring files from SBA to one or more destinations. This table requires specific configuration information for the destinations, IP addresses, user ids, passwords, and directories. The SBA uses this configuration information to log in, and to transfer the files to the downstream destination. Record your answers in the spaces provided.

Note: The downstream destination (billing server) must comply with the following FTP commands and successful return codes, in order for the destination to successfully receive billing files:

FTP states/commands	Return Codes
OPEN	220
USER	230
PASS	230
TYPE	200
STRU	200, 250
CWD	250
STOR	226, 200, 250, 150
CLOSE	221
RNTO	250
QUIT	221

Outbound file transfers (Sheet 1 of 5)

#	Question	Explanation	Answer
32	What is the destination to transfer the billing files?	<p><i>destination</i></p> <p>The combination of the values for stream name, file format type, and destination acts as the key to the schedule tuple.</p> <p>The destination cannot contain unprintable characters or blanks.</p> <p>Type: numeric String Range: 1 to 15 characters Default: none Example: Eventure</p>	

Outbound file transfers (Sheet 2 of 5)

#	Question	Explanation	Answer
33	Which protocol is to be used to transfer billing files from the SBA?	<p><i>protocol</i></p> <p><i>FTPW</i> uses the File Transfer Protocol</p> <p><i>RFTPW</i> (real time file transfer protocol wrapper) is used for the Real-Time Billing (RTB) application. RFTPW is supported only if the RTB application is configured.</p> <p>Note: If you configure RFTPW for a schedule tuple, then you must configure RTB for the corresponding stream. Use the procedure Configuring RTB for a billing stream on page 77.</p> <p><i>SFTPW</i> (secure file transfer protocol wrapper) provides secure outbound file transfer using the OpenSSH sftp client. SFTPW is supported only if OpenSSH is installed on the core manager.</p> <p>Note: The initial host key acceptance of the downstream processor must be performed manually before the SFTP is used to transfer files. This must be performed for each downstream destination.</p> <p>Type: enumeration Range: FTPW, RFTPW, SFTPW Default: FTPW (not case sensitive)</p>	
34	What is the IP address of the primary destination for this stream?	<p><i>primary_destination</i></p> <p>The primary destination is the IP address that the SBA logs into, and transfers the billing files.</p> <p>Type: IP Address Range: 0.0.0.0 to 255.255.255.255 Example: 47.202.35.189</p>	

Outbound file transfers (Sheet 3 of 5)

#	Question	Explanation	Answer
35	What is the Port for the primary destination?	<p><i>primary_port</i></p> <p>The primary port number is associated with the primary IP address.</p> <p>Type: numeric Range: SFTPW: 22, 1025 to 65535 FTPW or RFTPW: 21, 1025 to 65535 Default: 22, for SFTPW 21, for FTPW or RFTPW Example: 22</p>	
36	What is the IP address of the alternate destination for this stream?	<p><i>alternate_destination</i></p> <p>The alternate destination is the IP address that the SBA logs into and transfers the billing files if SBA encounters problems in connecting to the primary destination.</p> <p>If there is no alternate destination, make this entry identical to the primary IP address.</p> <p>Type: IP Address Range: 0.0.0.0 to 255.255.255.255 Example: 47.202.35.189</p>	
37	What is the Port for the alternate destination?	<p><i>alternate_port</i></p> <p>The alternate port number is associated with the alternate IP address.</p> <p>Type: numeric Range: SFTPW: 22, 1025 to 65535 FTPW or RFTPW: 21, 1025 to 65535 Default: 22, for SFTPW 21, for FTPW or RFTPW Example: 22</p>	

Outbound file transfers (Sheet 4 of 5)

#	Question	Explanation	Answer
38	What is the login for the downstream destination for this stream?	<p><i>remote_login</i></p> <p>This login is the SBA user id to login to the downstream destination, and to transfer the billing files.</p> <p>Type: string Range: 1 to 20 alphanumeric characters Default: none Example: amadns (case sensitive)</p>	
39	What is the password for the login ID in question 24 for this stream?	<p><i>remote_password</i></p> <p>This is the SBA password used to log into the downstream destination to transfer the billing files.</p> <p>Type: string Range: 1 to 20 alphanumeric characters Default: none Example: abracadabra (case sensitive)</p>	
40	What is the directory path on the downstream destination where the transferred billing files are to be stored?	<p><i>remote_storage_directory</i></p> <p>This is the full path to the directory on the downstream destination where SBA transfers the billing files.</p> <p>If this value is a period (.), the SBA FTP client does not issue a change working directory (CWD) command when a file transfer occurs.</p> <p>Type: string Range: 1 to 255 characters. Example: /users/amadns/billing (case sensitive)</p>	

Outbound file transfers (Sheet 5 of 5)

#	Question	Explanation	Answer
41	What is the desired field separator character for this stream?	<p><i>field_separator</i></p> <p>This is a single character that the SBA uses to separate the components of billing file names when they are transferred to the downstream destination.</p> <p>If the downstream destination is a UNIX system, the recommended field separator is a period (.); this results in a file name such as 020001.030002.00001.01.2.</p> <p>If the downstream destination is a system that does not allow more than one period (.) in the filename, the recommended field separator is an underscore (_); this results in a file name such as 020001_030002_00001_01_2.</p> <p>Type: character Range: any printable character Default: . (period) (case sensitive)</p>	
42	What is the desired filename extension for this stream?	<p><i>file_extension</i></p> <p>This is the short character string that SBA uses as an extension for the billing file names when it transfers them to the downstream destination.</p> <p>If the downstream destination is a UNIX system, do not use a filename extension.</p> <p>If the downstream destination is a system that does not allow more than one period (.) in the filename, the filename extension cannot be used.</p> <p>Type: string Range: 0 to 3 characters Default: blank (0 chars) (case sensitive)</p>	

Outbound file transfer protocol

The following table contains a list of configuration questions relating to transferring files from SBA to the downstream destination. This table requires specific configuration limits information to control how the SBA reacts when it encounters problems in connecting to the downstream destination. Record your answers in the spaces provided.

Outbound file transfer protocol

#	Question	Explanation	Answer
43	What is the maximum number of times SBA attempts to complete a failed session with the downstream destination for this stream?	<i>protocol_max_retries</i> Type: number Range: 0 to 10 Default: 3	
44	After a session for this stream fails, what is the maximum time in seconds that SBA must wait before attempting re-connection to the downstream destination?	<i>protocol_retry_wait_time</i> Type: number Units: seconds Range: 1 to 60 Default: 1	

Outbound file transfer schedule

The following table contains a list of stream configuration questions relating to transferring files from SBA to the downstream destination. This table specifically addresses configuration information concerning when SBA initiates a connection to the downstream destination to transfer billing files. Record your answers in the spaces provided.

Outbound file transfer schedule (Sheet 1 of 2)

#	Question	Explanation	Answer
45	Are scheduled file transfers to the downstream destination required for this stream?	<p><i>schedule_active</i> This controls whether SBA automatically initiates file transfers to the downstream destination.</p> <p>If set to Yes, SBA automatically transfers files to the downstream destination at the times defined by the answers to questions 46, 47 and 48.</p> <p>If this value is set to No, manual file transfers can be made using the sendfile command.</p> <p>Type: Boolean Range: Yes, No Default: No</p> <p>If No, use 0:00 for Answers 46 and 47 and 120 for Answer 48.</p>	
46	When should SBA start initiating file transfers to the downstream destination each day?	<p><i>schedule_start_time</i> This setting determines the time of day when SBA starts file transfers to the downstream destination. See the examples following this table for more information.</p> <p>Type: Time of Day Units: hh:mm Range: 00:00 to 23:59 Default: none</p>	

Outbound file transfer schedule (Sheet 2 of 2)

#	Question	Explanation	Answer
47	When should SBA stop initiating file transfers to the downstream destination each day?	<p><i>schedule_stop_time</i> This setting determines the time of day when SBA ends file transfers to the downstream destination. See the examples following this table for more information.</p> <p>Type: Time of Day Units: hh:mm Range: 00:00 to 23:59 Default: none</p>	
48	Within the daily time window defined in questions 46 and 47, how often should the SBA transfer files to the downstream destination?	<p><i>schedule_interval</i> This specifies the interval, in minutes, at which SBA is to initiate billing file transfers to the downstream destination. This interval is only active during the window of time specified by the start time (question 46) and stop time (question 47). See the examples following this table for more information.</p> <p>Type: Number Units: Minutes Range: 5 to 1440 Default: 120</p>	

The following are some examples that show different answers to questions for the start time (question 46), stop time (question 47), and the interval (question 48) and the resulting SBA file transfer times.

Note: If your start time and stop time are identical, then SBA is setup for continuous outbound file transfer.

(Sheet 1 of 2)

Start Time	Stop Time	Interval	SBA Actions	Resulting Transfers
0:00	0:00	240	The SBA transfers files every four hours, at the beginning of the hour, starting at midnight.	The SBA initiates file transfers at 12:00 midnight, 4:00 am, 8:00 am, 12:00 noon, 4:00 pm and 8:00 pm

(Sheet 2 of 2)

Start Time	Stop Time	Interval	SBA Actions	Resulting Transfers
22:10	2:00	30	The SBA transfers files every thirty minutes at 10 minutes and 40 minutes after the hour, between 10:10 pm and 2 am.	The SBA initiates file transfers at 10:10 pm, 10:40 pm, 11:10 pm, 11:40 pm, 12:10 am, 12:40 am, 1:10 am and 1:40 am
3:15	3:15	300	The SBA transfers files every five hours at 15 minutes after the hour, starting at 3:15 am.	SBA initiates file transfers at 3:15 am, 8:15 am, 1:15 pm, 6:15 pm and 11:15 pm.

Configuring the SBA on the core

Purpose

Use the following procedure to configure the SBA application and backup disks on the Core.

Application

ATTENTION

For XA-Core systems running on CSP16 or later, backup volumes can only be configured on IOP disks.

When configuring a stream on the Core, ensure that the backup volumes for the stream are configured on IOP disks. This applies to all streams defined in table SDMBILL, whether they are turned ON or OFF. You can access IOP volumes through the diskette level of the CI prompt. IOP disks usually start with F02L or F17L (for example, F02LAMA, F17LAMA5). To configure backup volumes on IOP disks, refer to procedure [Configuring SBA backup volumes on the core on page 98](#) in this document.

To determine if your system is an XA-core system running CSP16 or later, run the *imagenam* command on the Core. The first line of the response begins with "XA", and the line that begins with "LAYER:TL" indicates 16 or higher.

The following procedures are referenced in this procedure. Ensure that you have access to these procedures if required.

- [Preparing for SBA installation and configuration on page 18](#)
- [Configuring the outbound file transfer schedule on page 63](#)
- [Configuring SBA backup volumes on the core on page 98](#)
- [Querying a billing stream on page 143](#)

Datafill requirements

Before you can configure SBA, you must enter the appropriate datafill in tables CRSFMT, CRSMAP, DIRPPOOL, DIRPSSYS, and SDMBILL to have your billing records sent to either core manager or DIRP logical volumes on the Core, or both. The table [Location of datafill procedures by PCL](#) lists the PCLs and corresponding NTPs that contain the datafill procedures for these tables.

Location of datafill procedures by PCL

PCL	NTP reference
Local Exchange Carrier (LEC)	297-8001-351 DMS-100 Family NA100 Customer Data Schema Reference Manual
Local Exchange Carrier/TOPS (LET)	297-8021-351 DMS-100 Family NA100 Customer Data Schema Reference Manual
International	297-9051-351 DMS-100 Family MMP Customer Data Schema Reference Manual

Use the procedures in the NTPs listed in the appropriate table when performing [step 2](#) of this procedure.

Billing formats supported

The table [Billing formats supported by SBA](#) lists the billing formats supported by SBA. Refer to the appropriate NTP in the table before performing this procedure.

Billing formats supported by SBA (Sheet 1 of 2)

Format	NTP reference
AMA	297-1001-830 DMS-100 Family Bellcore Format Automatic Message Accounting Reference Guide
Universal AMA	297-9051-800 DMS-100 Family DMS-100 MMP AMA Reference Guide
DMS-300 CDR (formats 09, 14 and 15)	297-2301-119 Digital Switching Systems DMS-300 Call Detail Recording Description
GSP CDR	297-2651-119 Digital Switching Systems DMS-Global Services Platform Billing Records Reference Manual
SMDR	297-2071-119 North American DMS-100 Station Message Detail Recording Reference Guide

Billing formats supported by SBA (Sheet 2 of 2)

Format	NTP reference
Sprint DMS-250 CDR	297-2611-119 <i>DMS-250 Call Detail Record Reference Manual</i>
UCS DMS-250 CDR	297-2621-395 <i>Digital Switching Systems UCS DMS-250 Billing Records Application Guide</i>

Configuring SBA on the Core**At the MAPCI**

- 1 Log into the Core using your login id and password.
- 2 Datafill tables CRSFMT, CRSMAP, DIRPPOOL and DIRPSSYS to send the billing records to either the core manager or DIRP logical volumes on the Core, or both.

Refer to the appropriate NTP described in [Datafill requirements on page 43](#) in this procedure.

- 3 Define the billing stream.

If you are defining	Do
multiple billing streams	step 4
a single billing stream	step 5

- 4 Set the NUM_CALLREC_STREAMS parameter in table OFCENG to a value that equals or exceeds the number of streams to be configured.

Note: This parameter defines the highest number of billing streams that the switch supports.

- 5 Configure disk volumes for each stream on the Core for backup purposes. To configure disk volumes, refer to the procedure [Configuring SBA backup volumes on the core on page 98](#).

After you have configured the backup volumes, return to this procedure and go to step [6](#).

Note 1: These volumes are used in situations where the Core is temporarily unable to pass billing data to the core manager.

Note 2: SBA does not support the configuration of more than one billing stream at a time from multiple workstations. The last billing stream that is configured is the one that is saved.

- 6 Determine if a UCS DMS-250 CDR stream for BAF conversion is required.

If you	Do
are setting up a UCS DMS-250 CDR stream for BAF conversion	step 7
are not setting up a UCS DMS-250 CDR stream for BAF conversion	step 50

- 7 Access table OFCVAR:

```
> table ofcvar
```

- 8 Position on office parameter EDGE_SWITCH:

```
> pos edge_switch
```

- 9 Enter the change command:

```
> cha
```

The system displays a prompt asking you to confirm whether you want to proceed with the change.

If you	Type
want to proceed with the change	y step 10
do not want to proceed with the change	n

- 10 At the system prompt, set the value to **Y**:

```
> y
```

The system displays a prompt asking you to confirm the value.

If you	Type
want to confirm the value	y step 11.
do not want to confirm the value	n

- 11 Set the FCDR_CDR_WORD_LAYOUT office parameter to normal. Access table OFCENG:

```
> table ofceng
```

- 12 Position on office parameter FCDR_CDR_WORD_LAYOUT:

```
> pos fcdr_cdr_word_layout
```

- 13 Enter the change command:

```
> change
```

The system displays a prompt asking you to confirm whether you want to proceed with the change.

If you	Enter
want to proceed with the change	y step 14
do not want to proceed with the change	n

- 14 At the system prompt, set the value to normal:

```
> normal
```

The system displays a prompt asking you to confirm the value.

If you	Type
want to confirm the value	y step 15 .
do not want to confirm the value	n , and press the Enter key.

Note: If the FCDR_CDR_WORD_LAYOUT office parameter is set to `readlr`, CDR records are not converted to BAF records, and a NOSC alarm appears on the banner at the APPL level of the core manager.

- 15 Access table AMAPARM:

```
> table amaparm
```

- 16 Verify tuple "bafsuppr" is set to Y:

```
> pos bafsuppr
```

- 17 Change the value of the tuple:

```
> rwok on
```

- 18 Invoke the change command:

```
> cha
```

- 19 When prompted, confirm you want to proceed with the change:

```
> y
```

20 When prompted, set the value to Y:

> **y**

21 When prompted, confirm the value:

> **y**

22 Verify tuple "enableaudit" is set to Y:

> **pos enableaudit**

If the value is	Do
set to Y (yes)	step 28
set to N (no)	step 23

23 Change the value:

> **rwok on**

24 Start the change command:

> **cha**

25 When prompted, confirm you want to proceed with the change:

> **y**

26 When prompted, set the value to Y:

> **y**

27 When prompted, confirm the value:

> **y**

28 Access table OFCENG:

> **table ofceng**

29 Verify that the billing template is set to AMAREC:

> **pos fcdr_cdr_tmplt**

If the value is	Do
AMAREC	step 35
not AMAREC	step 30

30 Change the value:

> **rwok on**

31 Start the change command:

> **cha**

32 When prompted, confirm you want to proceed with the change:

> **y**

33 When prompted, set to the correct value:

> **internalk_tmplt amarec**

34 When prompted, confirm the value:

> **y**

35 Verify that CDR word layout is set to Normal:

> **pos fcdr_cdr_work_layout**

and pressing the Enter key.

If the value is	Do
Normal	step 41
not Normal	step 36

36 Change the value:

> **rwok on**

37 Invoke the change command:

> **cha**

38 When prompted, confirm you want to proceed with the change:

> **y**

39 When prompted, set to the correct value:

> **normal**

40 When prompted, confirm the value:

> **y**

41 Verify that CDR size is set to 128:

> **pos fcdr_cdr_size**

If the value is	Do
128	step 47
not 128	step 42

42 Change the value:

> **rwok on**

43 Start the change command:

> **cha**

- 44 When prompted, confirm you want to proceed with the change:
> **var_size 128**
- 45 When prompted, set to the correct value:
> **normal**
- 46 When prompted, confirm the value:
> **y**
- 47 Ensure the predefined CDR templateID for the CDR2BAF application is present and activate the CTMPLT tool:
> **ctmplt**
- 48 Upgrade the new or changed template:
> **upgrade**
- 49 Verify that AMAREC is the active template:
> **status**
- 50 You have completed this procedure.

Configuring a billing stream on the core manager

Purpose

Use this procedure to add, change, or delete a billing stream on the core manager.

Application

SBA only supports SMDR streams in DNS file format. SBA does not support an SMDR stream in DIRP file format.

The core manager allows you to configure an SMDR stream in DIRP file format. However, when you try to activate the SMDR stream from the Core (with DIRP file format) by using the command **sdbmctrl smdr on** or **sdbmctrl smdr both**, the command fails and the system displays the following error message: "The stream is not configured or not supported on the SDM."

Prerequisites

The following prerequisites apply to this procedure:

- The SBA must be in service when this procedure is performed.
- During this procedure, SuperNode Billing Application (SBA) will prompt you for information based on the task you are performing and the type of billing stream. This information is available in the configuration questionnaire completed during the procedure [Preparing for SBA installation and configuration on page 18](#).

The table [Information prompts](#) lists the information from the questionnaire that may be required during this procedure.

Information prompts (Sheet 1 of 3)

CONFSTRM: Add command prompts	Values	# in questionnaire
Stream name	stream_name	1
Is this a filtered stream	filter_stream	2
Associated stream (not applicable to CM billing streams; used for filtered streams)	associated_stream	3
Filter criteria file (not applicable to CM billing streams; used for filtered streams)	filter_criteria_file	4
Stream record format	record format	5
File format	file_format	6

Information prompts (Sheet 2 of 3)

CONFSTRM: Add command prompts	Values	# in questionnaire
Please specify the logical volume	logical_volume_name	7
File transfer mode	file_transfer_mode	8
Destination component Id (applicable only for DNS file format)	destination_id	14
Destination component type (applicable only for DNS file format)	destination_type	15
Source component Id (applicable only for DNS file format)	source_id	16
Source component type ((applicable only for DNS file format)	source_type	17
Customer standard header file type (applicable only for DNS file format)	standard_file_type	18
Customer error header file type (applicable only for DNS file format)	error_file_type	19
Files renamed with close date (applicable only for DIRP file format)	files_renamed_with_close_date	10
Files closed on file transfer and writetape (applicable for DIRP file format)	files_closed_on_file_transfer	11
Do you want DIRP blocks closed based on time (applicable only for DIRP file format)	DIRP_blocks_closed_based_on_time	12
File DIRP block closure time limit (in seconds) (applicable only for DIRP file format)	DIRP_block_closure_time_limit	13
Do you want files closed based on time	close_on_timer	20
File closure time limit (not applicable if you do not want files closed based on time)	file_close_time_limit	21
Maximum number of records per day	records_per_day	22
Average record size (not applicable if records per day is 0)	record_size	26
Maximum number of records per file	records_per_file	24

Information prompts (Sheet 3 of 3)

CONFSTRM: Add command prompts	Values	# in questionnaire
Maximum number of bytes per file	bytes_per_file	25

Procedure

Configuring a billing stream on the core manager

At any workstation or console

1

ATTENTION

SBA does not support the configuration of more than one billing stream at a time from multiple workstations. The last billing stream that is configured is the billing stream that is saved.

Access the core manager.

2 Access the BILLMTC interface:

```
> billmtc
```

Example response

BILLMTC opens at the main level.

3 Access the CONFSTRM level:

```
> confstrm
```

If you want to	Do
add a billing stream	step 4
change the configuration of a billing stream	step 11
delete a billing stream	step 15

4 Add a stream:

```
> add <stream_name>
```

where

<stream_name>

is the name of the billing stream you want to add

5 Follow the prompts to add each value for the billing stream. Refer to table [Information prompts on page 50](#) for more information.

6 Verify that the values displayed are the correct values. Examples of DNS, DIRP, and filtered billing streams are displayed on the following pages.

Example response: CONFSTRM Add for a DNS file format for a Core and Billing Manager

```
Stream Name -> AMA2
Filter stream -> No
Stream Record Format -> BC
File Format Type -> DNS
Logical Volume Name -> /cbmdata/00/billing/ama2
File Transfer Mode -> OUTBOUND
Destination Component Id -> 2
Destination Component Type -> 3
Source Component Id -> 1
Source Component Type -> 2
Customer Standard Header File Type -> 1
Customer Error Header File Type -> 2
File Closed On Time Valid -> NO
File Closed On Time -> 10080
Number of Records Per Day -> 10080
Average Record Size -> 1000
Maximum number of records -> 10000
Maximum number of bytes -> 1000000

Commit? [Save] {Save Edit Abort}:
```

Example Response: CONFSTRM Add for a DIRP file format for a Core and Billing Manager

```
Stream Name -> OCC
Is this a Filter stream -> NO
Stream Record Format -> CDR250
File Format Type-> DIRP
Please specify the logical Volume ->
/cbmdata/00/billing/occ
File Transfer Mode -> OUTBOUND
Do you want the files renamed with close date ->
NO
Do you want the files closed for file transfer
and writetape -> NO
Do you want DIRP blocks closed based on time ->
YES
File DIRP block Closure time limit (in seconds)
-> 2
Do you want Files closed based on time -> NO
Number of Records Per Day -> 1000000
Average Record Size -> 130
Maximum number of records per file -> 100000
Maximum number of bytes per file -> 20000000

Commit? [Save] {Save Edit Abort}:
```

Example response: CONFSTRM Add for a filtered stream file for a Core and Billing Manager

```
Stream Name -> FLT1
Is this a Filter stream -> Yes
Associated Stream Name -> OCC
Filter Stream Criteria File ->
/sdm/cfdata/rtfilt/CDR.cdr
Stream Record Format -> CDR250
File Format Type -> DIRP
Logical Volume Name -> /cbmdata/00/billing/flt1
File Transfer Mode -> OUTBOUND
Files Renamed With Close Date -> NO
Files closed for file transfer and writetape ->
YES
Do you want DIRP blocks closed based on time ->
YES
File DIRP block Closure time limit (in seconds)
-> 2
Do you want files closed based on time? -> Yes
File Closure time limit -> 10
Number of Records Per Day -> 0
Average Record Size -> 80
Maximum number of records -> 500000
Maximum number of bytes -> 2000000

Commit? [Save] {Save Edit Abort}:
```

If displayed values are	Do
not correct	step 7
correct	step 9

- 7** Edit the displayed values:
> **edit**
- 8** Correct the values as necessary.
- 9** Save the displayed values:
> **save**

Example response:

Saving stream

Configuration of stream is now complete.

Press Return to continue.

- 10 Press the Enter key to return to the CONFSTRM level.

If you	Do
want to add another billing stream	step 4
do not want to add another billing stream	step 18

- 11 Change the configuration for a particular billing stream:

```
> change <stream_name>
```

where

<stream_name>

is the name of the billing stream to change

- 12 Follow the prompts on the screen to change the value of the fields. Refer to table [Information prompts on page 50](#) for more information.

Note: Changing the file format between DIRP and DNS is not supported. You must delete the stream and re-add using the desired format.

- 13 Save the displayed values:

```
> save
```

Example response:

Saving stream

Configuration of stream is now complete.

Press Return to continue.

- 14 Press the Enter key to return to the CONFSTRM level.

If you	Do
want to change the configuration of another billing stream	step 11
do not want to change the configuration of another billing stream	step 18

- 15

ATTENTION

You must turn off (deactivate) the billing stream from the Core before you can delete the stream on the core manager.

Delete the billing stream:

```
> delete <stream_name>
```

where

<stream_name>

is the name of the billing stream to delete

- 16** Follow the prompts on the screen to change the value of the fields.

Note: Changing the file format between DIRP and DNS is not supported. You must delete the stream and re-add using the desired format.

- 17** Confirm the delete command:

```
> yes
```

If you	Do
want to delete another billing stream	step 15
do not want to delete another billing stream	step 18

- 18** Exit the CONFSTRM level:

```
> quit
```

- 19** You have completed this procedure.

Configuring a DMS-GSP CDR billing stream

Purpose

Use this procedure to configure a DMS-GSP CDR billing stream.

Prerequisites

Complete the procedure [Configuring a billing stream on the core manager on page 50](#) before you continue with this procedure.

Procedure

Configuring a DMS-GSP CDR billing stream

At the core manager

- 1 Set the typeOfCDR Mib to GSP:

```
>mib cdr set typeofcdr gsp
```
- 2 If you change the typeOfCDR Mib value after the stream is turned on, you must BSY, then RTS the SBA application to activate the changes to the Mib.
- 3 You have completed the procedure.

Activating a billing stream on the Core

Purpose

Use the following procedure to activate a billing stream on the Core.

Application

If you change a billing stream that is set to *on* or *both* to *off*, billing to the core manager stops and billing records are no longer sent to the core manager for that billing stream.

If the DIRP system is unable to receive any billing records, all billing records generated while the billing stream is set to *off* are lost.

When you set the billing stream to *on*, you have chosen to send the billing records to the core manager only. When you set the billing stream to *both*, you have chosen to send the billing records to the core manager and to the Core.

Prerequisites

Copy the values for the `stream_name` and `sba_stream_state` from [Preparing for SBA installation and configuration on page 18](#) into the following table.

Command to enter	First parameter	Second parameter
<code>sdbmctrl</code>	<code>stream_name</code>	<code>sba_stream_state</code>

Procedure

Activating a billing stream on the Core

At the MAPCI

- 1 Access the SDBMIL level:

```
> mapci;mtc;appl;sdbmil;post <stream_name>
```

where
`<stream_name>`
is the stream name value entered in the table

2

**CAUTION****Possible loss of service**

If you change a billing stream that is set to *on* or *both* to *off*, billing to the core manager stops and billing records are no longer sent to the core manager for that billing stream.

ATTENTION

The option to set a billing stream to *both* only provides a temporary path while you are performing maintenance and alarm clearing tasks. The option to set a billing stream to the *both* mode on a permanent basis is not supported.

ATTENTION

MTX XA-Core systems generating more than 175,000 CDRs per hour do not support the *both* or *off* modes. File transfer limitations of DIRP and IOM/EIU prevent MTX core billing rates higher than 175,000 CDRs per hour.

Activate the billing stream:

```
> sdbmctrl <stream_name> <sba_stream_state>
```

where:

<stream_name>

is the stream name value from [step 1](#)

<sba_stream_state>

is the SBA stream state (*both* or *on*) value from [step 1](#)

For example, the command **sdbmctrl ama on** sends billing records from the stream named AMA to the core manager. The stream is now running, and the core manager is receiving billing records and writing records to billing files.

Note 1: The *on* state sends billing records to the core manager, the *both* state sends billing records to the core manager and the DIRP system on the Core. However, the core manager does not verify that the DIRP system is functioning properly. Also, when you use the *both* state, this causes a real-time impact to the Core.

Note 2: Currently, the SBA only supports SMDR streams in DNS file format. The SBA does not support an SMDR stream in DIRP file format. The core manager allows you to configure an SMDR stream in DIRP file format. However, when you try to activate the SMDR stream from the Core (with DIRP file format) by using the command **sdbmctrl smdr on** or **sdbmctrl smdr both**, the command fails and the system displays the following error message: "The stream is not configured or not supported on the SDM."

- 3 Verify that the billing records are being processed. To verify the records, refer to [Querying a billing stream on page 143](#) of this document.
- 4 You have completed this procedure.

Configuring the outbound file transfer schedule

Purpose

Use this procedure to perform the following functions for outbound file transfer for a billing stream:

- add a schedule tuple
- change the schedule tuple
- delete a schedule tuple

Prerequisites

This procedure requires a configured billing stream. Perform the procedure [Configuring a billing stream on the core manager on page 50](#). The billing stream must support DIRP record format and outbound file transfer.

This procedure requires information from the configuration questionnaire completed during the procedure [Preparing for SBA installation and configuration on page 18](#). SBA will prompt for the appropriate information, based on the task you are performing and the type of billing stream. The following table [Required information](#) lists the information from the questionnaire that may be required during this procedure.

Required information (Sheet 1 of 2)

Prompt	Values	Question # from questionnaire
Enter stream	stream_name	1
Enter file_format_type	file_format	6
Enter destination	destination	29
Enter protocol	protocol	30
Enter primary_destination	primary_destination	31
Enter primary_port	primary_port	32
Enter alternate_destination	alternate_destination	33
Enter alternate_port	alternate_port	34
Enter start_time	schedule_start_time	43

Required information (Sheet 2 of 2)

Prompt	Values	Question # from questionnaire
Enter stop_time	schedule_stop_time	44
Enter interval	schedule_interval	45
Enter remote_storage_directory	remote_storage_directory	37
Enter remote_login	remote_login	35
	Note: Special characters may not work in all operating environments. Use special characters only when necessary for outbound file transfer schedules.	
Enter remote_password	remote_password	36
Enter maximum_retries	protocol_max_retries	40
Enter retry_wait_time	protocol_retry_wait_time	41
Enter file_extension	file_extension	39
Enter field_separator	field_separator	38
Enter active	schedule_active	42

Procedure**Configuring the outbound file transfer schedule*****At any workstation or console***

- 1 Log into the core manager.
- 2 Access the billing maintenance level:
`billmtc`
- 3 Access the schedule level:
> `schedule`

4 Determine schedule tuple action.

If you are	Do
adding a schedule tuple	step 5
changing a schedule tuple	step 12
deleting a schedule tuple	step 17

5 Add a schedule tuple for a billing stream:

```
> add
```

6**ATTENTION**

Do not configure multiple schedule tuples with the same destination, directory, file format, and file extension. Collisions between billing file names can occur.

Follow the prompts to each value for the schedule tuple. Refer to the table at the start of the procedure for more information. Press the Enter key after entering each value.

Note: If you select SFTPW protocol, for secure outbound data transfer, you must first complete the following tasks:

- OpenSSH must be installed on the core manager
- you must manually accept the known host key for the downstream OSS destination, by performing the procedure [Configuring SBA outbound connection security on page 71](#)

When you have completed all fields, SBA displays the values that you entered.

Example response when FTPW protocol is selected

```

Stream: `AMA`
File_Format_Type: `DNS`
Destination: `OSS`
Protocol: `FTPW`
Primary_Destination: `47.32.45.67`
Primary_Port: `21`
Alternate_Destination: `47.32.67.86`
Alternate_Port: `21`
Start_Time: `00:00`
Stop_Time: `00:00`
Interval: `120`
Remote_Storage_Directory:
`/home/amabilling/billingfiles`
Remote_Login: `amabilling`
Remote_Password: `*****`
Timeout: `30`
Maximum_Retries: `3`
Retry_Wait_Time: `1`
File_Extension: ``
Field_Separator: `.`
Active: `Yes`

```

Valid actions are {`Save`, `Edit`, `Abort`}.
 Press Enter to accept `Edit`.
 Enter Action:

- 7** Verify that the values displayed are the correct values.

If the values displayed are	Do
not correct	step 8
correct	step 10

- 8** Press the Enter key to edit the tuple.
9 Enter the name of the field to change, or enter "all" and enter the corrected information for the appropriate field or fields.
10 Save the schedule tuple:

> **save**

Example response:

Schedule tuple saved

Press Return to Continue

- 11 Press the Enter key to return to the schedule level.

If you	Do
want to add another schedule tuple	step 5
do not want to add another schedule tuple	step 20

- 12

ATTENTION
<p>You can not change the stream name, file format, and destination fields in a schedule tuple.</p> <p>If the schedule tuple supports real time billing (RTB), you can not change the value of the protocol.</p>

Change the value of one or more fields in the schedule tuple for a particular stream:

```
> change <stream_name>
```

where

<stream_name>

is the name of the billing stream associated with the schedule tuple you want to change

Note: If you select to change the protocol field, the primary and alternate ports is re-prompted.

If you	Do
receive the following warning	step 13
do not receive the following warning	step 14

Example of warning

Warning: Do not delete this Schedule tuple or proceed with the current modification if there exists a configured RTB destination which depends on it.

- 13 Offline and delete the corresponding RTB destination before continuing with this procedure. Contact your next level of support if you have any questions regarding the steps to take or the consequences of this action.

14

ATTENTION

Do not configure multiple schedule tuples with the same destination, directory, file format, and file extension. Collisions between billing file names can occur.

Follow the prompts on the screen to change the value of the desired fields.

Note: If you select SFTPW protocol, for secure outbound data transfer, you must first complete the following tasks:

- OpenSSH must be installed on the core manager
- you must manually accept the known host key for the downstream OSS destination, by performing the procedure [Configuring SBA outbound connection security on page 71](#)

When you have completed all fields, SBA displays the values that you entered.

15 When prompted, save the changed schedule tuple:

```
> save
```

Example response:

```
Schedule tuple saved
```

```
Press Return to Continue
```

16 Press the Enter key to return to the schedule level.

If you	Do
want to change another schedule tuple	step 12
do not want to change another schedule tuple	step 20

17

ATTENTION

When the schedule tuple for a stream has a corresponding tuple with the same destination, you must delete the RTB tuple before you delete the schedule tuple.

Delete the schedule tuple for the billing stream:

```
> delete <stream_name>
```

where:

<stream_name>

is the name of the billing stream associated with the schedule tuple to delete

If you	Do
receive the following warning	step 18
do not receive the following warning	step 19

Example of warning

Warning: Do not delete this Schedule tuple or proceed with the current modification if there exists a configured RTB destination which depends on it.

18 Offline and delete the corresponding RTB destination before continuing with this procedure. Contact your next level of support if you have any questions regarding the steps to take or the consequences of this action.

19 Confirm the delete command:

```
> yes
```

If you	Do
want to delete another schedule tuple	step 17
do not want to delete another schedule tuple	step 20

20 Exit the billing maintenance menu:

```
> quit all
```

Note 1: You can test the file transfer settings by executing a manual file transfer by using the **Sendfile** command and

checking that the billing file is transferred to the correct directory of the downstream destination. You can find the **Sendfile** command at position 7 of the FILESYS level from the BILLMTC menu.

Note 2: If you perform an action on the downstream server, for example, shut down the server. This action makes the ftp service on the server unavailable to the core manager. Always delete the associated schedule tuple on the core manager first. If you do not, an FTPW alarm is generated on the CM. Refer to procedure Clearing an FTPW alarm in the core manager documentation, to clear the alarm.

- 21 You have completed this procedure.

Configuring SBA outbound connection security

Purpose

The SBA outbound connection security feature provides secure outbound file transfer using the OpenSSH SFTP (secure file transfer protocol) client. The SFTP client protects all data, including sensitive users' passwords, by encrypting the data before it leaves the core manager and decrypting the data after it arrives at the downstream OSS destination. The SFTP client also provides data integrity checking to ensure that the data has not been tampered with during the transfer.

Prerequisites

The following prerequisites apply to the SBA outbound connection security feature:

- An SSH sftp server (SFTP server subsystem) that is compatible with the OpenSSH sftp client must be running on the downstream Operations Support System (OSS) in order for the SBA to transfer data with the OpenSSH sftp client.
- OpenSSH software, version 3.7.1p2 or later, and any dependent software must be installed on the core manager in order for SFTPW (Secure File Transfer Protocol wrapper) protocol for outbound file transfer to be used. There is no explicit check performed by the SBA software to determine whether this package or fileset is installed when the SFTPW is being configured. Thus, if the SBA SFTPW application fails to find the sftp program, an SFTPW alarm is raised and the application terminates any transfer event it is attempting to perform.
- For the CBM, the SBA outbound connection security feature depends on the OpenSSH packages as well as NTutil.
- For the SDM and CS 2000 Core Manager, the SBA outbound connection security feature depends on the SDM_OpenSSH.base fileset, which must be installed manually, and the SDM_BASE.util fileset.
- The initial host key acceptance of the downstream processor should be performed manually in order for the SFTPW to be used for file transfer from the core manager. The .ssh/known_hosts file in the maint home directory is edited by SSH software to include the host key. After this is completed, sftp can be used to send files to the downstream OSS. This step must be performed for each downstream destination prior to schedule tuple configuration for SFTPW.

Limitations and restrictions

The following limitations and restrictions apply to the SBA outbound connection security feature:

- Public keys authentication is not supported in this release. All users are authenticated with the userid and password to the downstream OSS.
- The SBA outbound connection security feature does not secure data transfer for the RTB application.
- SBA secure outbound file transfer (SFTPW) cannot re-send ClosedSent files when ClosedSent files already exist on the target directory in the downstream system. Therefore, it is important that existing ClosedSent (or processed) files at the downstream system be either moved to another directory or re-named before an attempt is made to re-send ClosedSent files from the core manager to the downstream system.

Procedure

To configure secure data transfer to a downstream OSS destination, it is necessary to first accept the known host key for the downstream OSS destination. Steps 1 through 10 of this procedure enable you to perform this task. This task must be performed whenever the destination downstream OSS is rebooted or whenever the SFTPD server on the OSS is restarted.

Note: Instructions for entering commands in the following procedure do not show the prompting symbol, such as #, >, or \$, displayed by the system through a GUI or on a command line.

Configuring SBA outbound connection security

At the PC or UNIX workstation

- 1 Establish a telnet connection to the core manager by completing the following substeps.
 - a Open a terminal window that is VT100 compatible.
 - b Log onto the core manager from the terminal window prompt:
`telnet <ip_address>`
where:
`<ip_address>`
is the IP address of the core manager
 - c When prompted, enter the login ID and password for the root user.

- 2 Change directory to the maint home directory:
`cd ~maint`
- 3 Look in the maint directory for the “.ssh” directory:
`ls -lad .ssh`

If	Do
the .ssh file does not exist	step 4
the .ssh file does exist	step 10

- 4 Create the .ssh directory:
`mkdir .ssh`
- 5 Change the .ssh directory ownership:
`chown maint:maint .ssh`
- 6 Change the permissions associated with the .ssh directory:
`chmod u+rwX .ssh`
- 7 Change to the maint user:
`su maint`
- 8 Run the ssh client to the downstream OSS destination by providing a “maint” user name and IP address for the ssh client, by performing the following steps:
 - a Type
`ssh -l maint <nn.nn.nn.nn>`
where
<nn.nn.nn.nn> is the IP address of the ssh client
Example of response
The authenticity of host ‘10.10.10.10’ can’t be established.
RSA key fingerprint is
3a:d5:d7:6e:ee:6b:45:fc:b9:0b:92:a7:1c:d8:f1:be.
Are you sure you want to continue connecting (yes/no)?
 - b Type
`yes`
Example of response

Warning: Permanently added '10.10.10.10' (RSA) to the list of known hosts.

- 9 Press ctrl + C to terminate the program.
- 10 Exit the telnet session:
`exit`
- 11 Configure the outbound file transfer schedule for secure data transfer by performing the procedure [Configuring the outbound file transfer schedule on page 63](#). The protocol used for secure data transfer is SFTPW (secure file transfer protocol wrapper).
- 12 You have completed this procedure.

Troubleshooting

Possible error scenarios that may occur when you are performing this procedure and the steps to perform in addressing these problems are listed below:

- Connection refused

This error causes a “Down” status for the SSH Collector Status parameter.

Example

```
Error : ssh; connect to host <hostname/hostip> port 22:
Connection refused
Connection closed.
```

To resolve this problem:

- Verify that the host machine is on the network.
- Verify that the SSH server on the host machine is running and that the configuration is correct (such as, the port number and fingerprint).

- SSH not found

This error is caused by the ssh not being installed on the core manager.

Example

```
Error: /bin/ksh: ssh: not found.
```

To resolve this problem:

- Verify that the OpenSSH package is installed on the system.

Note: If your core manager is an AIX-based SDM or CS 2000 Core Manager, you can verify whether the OpenSSH package

is installed by checking for the package at the SWIM level of the sdmmtc user interface.

If the package is not installed, contact your Nortel service representative for assistance in installing the OpenSSH package provided by Nortel.

Note: You should not install the OpenSSH package downloaded from the web unless you are instructed to do so by your Nortel service representative.

- known_hosts file cannot be datafilled

This error is caused by the non-existence of, or incorrect permissions for, the /home/maint/.ssh (AIX-based SDM) or /cbmdata/users/maint/.ssh (CBM) directory.

To resolve this problem:

- Verify that you are logged in as the root user and that you switched user (su) to the maint user.
- Verify that the directory /home/maint/.ssh (AIX-based SDM) or /cbmdata/users/maint/.ssh (CBM) is present and has read/write permissions set for the maint user. If the directory doesn't exist, create it.
- Verify that the correct IP address is used for host key acceptance.

- SSH server's host key has changed

If the server's host key has changed, the client will notify you that the connection cannot proceed until the server's host key is deleted from the known_hosts file using a text editor. Before performing this task, you must contact the system administrator of the SSH server to ensure that the server operation will not be compromised.

To resolve this problem:

- Try to create an ssh connection to a different machine. If you receive an error message about a changed or incorrect public key, it is probably due to the host changing its public key. Edit the

file /home/maint/.ssh/known_hosts using a text editor and delete any line containing the name of that host.

— Try to create an ssh connection to that host again and then accept a new public key for the host.

- SSH warns about “man-in-the-middle attack”

This problem is caused either by someone eavesdropping on your connection or by the host key having been changed.

To resolve this problem:

— Contact your system administrator to determine whether the host key has been changed or whether the ip address of the client has been changed.

— Edit the file /home/maint/.ssh/known_hosts using a text editor and delete any line containing the name of that host.

— Datafill the known_host keys with new information.

Configuring RTB for a billing stream

Real Time Billing Overview

Real Time Billing (RTB) allows billing records to be available for transfer from the core manager 30 seconds after the time the billing records are generated. RTB downloads a small group of records to the DIRP billing file at the downstream destination as they are added to the open billing file on the core manager. RTB uses file transfer protocol (FTP) through an Ethernet connection to deliver the records.

Terminology

To understand how the SBA processes and routes the billing records it receives for RTB, the following terminology must be understood:

- **Stream** - A stream, or billing stream, can be conceptualized as a pipeline through which billing records received from the core pass. For each stream component that exists on the core, a corresponding stream component exists on the core manager. Billing records created by calls pass through the stream from their point of origination on the core to the core manager, where they are stored on disk.
- **Sub-stream** - A stream is further divided into Primary and Recovery sub-streams. The Primary sub-stream handles the current records being sent by the core. The Recovery sub-stream is only active after the SBA is unable to transfer records from the core to the core manager and temporarily stores the records on the core. When the core is once again able to re-establish the connection to the core manager, the stored records are sent to the core manager in a Recovery sub-stream while, concurrently, the current records are sent in the Primary sub-stream.
- **Active** file state - When records are written to a file that is open on the core manager, the file name on the core manager is prefixed with an "A", which means "active". When a billing file's content is being written to a file on a downstream processor, the name of the file on the downstream processor is also prefixed with an "A".
- **Unprocessed** file state - After the file on the core manager receives all of its billing records, the file is closed and the name of the file is prefixed with a "U", which means "unprocessed". In the same manner, after the file content has been transferred to a downstream processor, the file receiving this content on the downstream processor is also prefixed with a "U".
- **Processed** file state - When a billing file on the core manager is closed and its content has been received by all designated downstream destinations, the file is then eligible for removal in order

to free up disk space. The file name prefix then changes from "U" to "P", meaning "processed".

SBA file transfer subsystem

The SBA file transfer system uses a schedule tuple for scheduled file transfers. This schedule tuple is specified by stream name, file format, and destination. For each tuple, different file transfer parameters can be specified, such as start time, stop time, and file transfer interval. There can be only one tuple for each combination of stream, file format, and destination.

The tuple contains a field indicating whether it is active. Scheduled file transfers occur only when the tuple is active. An interval setting in the schedule tuple determines how often SBA checks to see whether there are unprocessed files waiting to be sent downstream. When this interval is exceeded, the files are transferred downstream.

Real Time Billing file transfer

The RTB rts (return to service) command, which is issued from the billing maintenance interface (billmtc), is used to initiate the transfer of open billing files to the downstream customer site. The command specifies the stream, file format, and destination. RTB uses the appropriate fields in the schedule tuple corresponding to this stream. RTB attempts to transfer records to the active billing file at the primary destination IP address of the downstream destination specified in the schedule tuple. For the procedure used to perform this command, see "Returning RTB stream instance to service" in the *Accounting* document for your core manager.

While RTB is transferring an open file, on the downstream processor the file name is prefixed with an "A" indicating an open, "active" file. When the file transfer is complete, the file prefix on the downstream processor is changed to a "U", the same file prefix used when scheduled file transfers succeed.

When RTB is in service (InSV), the RTB Bsy (busy) command stops the current open file transfer by first closing the current open file on the core manager, sending the remainder of the file downstream, and then closing the FTP connection with the downstream processor. The procedure used for querying the current operational state of RTB is "Querying the status of RTB for a billing stream", in the *Accounting* document for your core manager.

The schedule tuple must be active for a stream in order for the stream to be processed. When the two file transfer applications, scheduled transfer and Real Time Billing, are configured both must acknowledge

an unprocessed file (“U” file prefix) before the file can become processed (“P” file prefix). Thus, after RTB transfers a file, the file state will remain “unprocessed” until the next scheduled transfer event. When that transfer event occurs, the scheduler examines all unprocessed files and treats them according to whether they have already been transferred by RTB. The files that have not been transferred by RTB are transferred and moved to the “processed” file state after a successful transfer. The files that have been transferred by RTB are moved directly to the “processed” file state without retransmission.

Connection management

In normal operation, open files transferred by Real Time Billing are sent only to the Primary IP destination specified in the schedule tuple for each destination. If a problem occurs with that destination and open file transfer fails, the current file is closed. RTB will be tried again on the next open files based on the RTB MIB value `RTBMaxConsecutiveFailures`. After all file transfers allowed by the `RTBMaxConsecutiveFailures` RTB MIB value have been attempted, a critical alarm is raised, a log is issued, and RTB is moved to the SYSB state. In this state, open file transfer is not active.

The retry behavior of RTB differs from that of a scheduled transfer. In the case of a scheduled transfer the primary address is tried first, and if it fails, attempts to re-transmit the file are repeated until the number of retries is exhausted. The retry attempts alternate between the primary and alternate destinations indicated in the schedule tuple. In the case of an RTB transfer, however, RTB will not attempt to re-transmit the file since that impacts the ability to send current records. Thus, RTB closes the file and retries transfer on the next file opened. In addition, unlike scheduled transfer, RTB only uses the primary destination.

Note: When RTB closes billing files, it cannot send the billing files downstream. The billing files are, however, automatically transferred from the core manager during the next scheduled transfer when the schedule tuple is active. The billing files can also be transferred manually. For the procedure used to transfer the billing files manually, see “Sending billing files from disk” in NN10363-811, in the *Accounting* document for your core manager.

Manual intervention is required to restore RTB when it is in the SYSB state. The problem can often be attributed to a network connection that is no longer functioning properly. The RTB `IPTest` command can be used to “ping” the primary downstream address indicated in the schedule tuple to determine this. A SYSB state may also occur if the protocol has been changed in the schedule tuple to something other

than RFTPW, the required protocol for RTB. When the problem that forced RTB into the SYSB state is resolved, the RTB Bsy and Rts commands can be used to bring RTB into service.

Purpose

Use this procedure to perform the following real time billing (RTB) functions:

- add RTB to a billing stream
- change the RTB configuration for a billing stream
- delete RTB from a billing stream

Prerequisites

This procedure has the following prerequisites:

- Configure the billing stream. Perform the procedure [Configuring a billing stream on the core manager on page 50](#). RTB requires outbound file transfer and DIRP file format.
- Configure outbound file transfer for the stream. Perform the procedure [Configuring the outbound file transfer schedule on page 63](#). RTB only supports Real-time File Transfer Protocol Wrapper (RFTPW)

This procedure requires the following information:

- maximum number of retry attempts after RTB fails to transfer a billing file before RTB raises a critical alarm
- directory location on the data processing and management system (DPMS) of the RTB test file and partial file

Logging on to the CS 2000 Core Manager

You must be a user authorized to perform security-admin actions in order to perform this procedure.

For information on how to log in to the CS 2000 Core Manager as an authorized user or how to display other information about a user or role group, review the procedures in the following table.

Procedure	Document
Logging in to the CS 2000 Core Manager	<i>CS 2000 Core Manager Security and Administration, NN10170-611</i>
Displaying information about a user or role group	<i>CS 2000 Core Manager Security and Administration, NN10170-611</i>

Logging on to the Core and Billing Manager 850

You must have the root user ID and password to log into the server.

Procedure

Note: Instructions for entering commands in the following procedure do not show the prompting symbol, such as #, >, or \$, displayed by the system through a GUI or on a command line.

Configuring RTB for a billing stream

At any workstation or console

- 1 Log into the core manager. Refer to [Prerequisites on page 80](#) for details.
- 2 Access the BILLMTC interface:
`billmtc`
Example response:
The BILLMTC interface opens at the main level.
- 3 Access the schedule level:
`schedule`
Example response:
BILLMTC accesses the SCHEDULE level.
- 4 Display and verify the schedule tuple:
`display <stream_name>`
where

<stream_name>

is the name of the configured billing stream

Verify the following fields:

- File_Format_Type: DIRP
- Protocol: RFTPW
- Active: No

Note: Before configuring RTB ensure that the fields contain the values shown in this list.

5 Access the RTB level:

rtb

Example response:

BILLMTC accesses the RTB level.

6 Access the CONFRTB level:

confrtb

Example response:

BILLMTC accesses the CONFRTB level.

If you want to	Do
add RTB to a billing stream	step 7
change the RTB configuration for a billing stream	step 15
delete RTB from a billing stream	step 23

7 Add RTB to a billing stream:

```
add <stream_name> <file_format> <destination>
```

where

<stream_name>

is the name of the configured billing stream

<file_format>

is the file format of the configured billing stream

<destination>

is the destination that SBA will transfer the billing files

Note: Scheduled outbound file transfer and real time billing (RTB) allow for multiple destinations for a single billing stream.

Example response:

```
Please enter the RTBMaxConsecutiveFailures  
(0...10 [3]):
```

Note: You are unable to abort from this command until a value is provided for the prompt above.

8**ATTENTION**

If auto recovery is turned on, do not configure multiple RTB destinations with the same Test File Location or Partial File Location on the DPMS.

Enter the desired maximum retry attempts before RTB raises a critical alarm, and press the Enter key.

Note: The default value is 3.

Example response:

```
Please enter the RTBRemoteTestFileLocation:
```

9 Enter the directory on the DPMS where the RTB test file will reside and press the Enter key.

Note: The default directory is the Remote_Storage_Directory as configured in the Schedule tuple for this stream.

Example response:

```
Please enter the RTBRemotePartialFileLocation
```

- 10** Enter the directory on the DPMS where the RTB remote partial file resides, and press the Enter key.

Note: The default directory is the Remote_Storage_Directory as configured in the Schedule tuple for this stream.

Example response:

You entered:

RTB Max Consecutive Failures: 5

RTB Remote Test File Location: /sba/autorec

RTB Partial File Location: /sba/autorec

Commit? [Save] {Save Edit Abort}:

If the displayed values are	Do
not correct	step 11
correct	step 12

- 11** Edit and correct the displayed values:

edit

- 12** Save the information you entered:

save

- 13** Activate the schedule tuple for the stream by performing [Configuring the outbound file transfer schedule on page 63](#)

- 14** Use the following table to determine your next action.

If you	Do
want to add RTB to another billing stream	step 7
do not want to add RTB to another billing stream	step 26

- 15 Change the RTB configuration for a billing stream:

```
change <stream_name> <file_format>
<destination>
```

where

<stream_name>

is the name of the configured billing stream

<file_format>

is the file format of the configured stream

<destination>

is the billing file transfer destination

Example response:

```
Please enter the RTBMaxConsecutiveFailures
(0...10 [3]):
```

Note: You are unable to abort from this command until a value is provided for the prompt above.

- 16

ATTENTION

If auto recovery is turned on, do not configure multiple RTB destinations with the same Test File Location or Partial File Location on the DPMS.

Enter the desired maximum retry attempts before RTB raises a critical alarm, and press the Enter key.

Note: The default value is 3.

Example response:

```
Please enter the RTBRemoteTestFileLocation:
```

- 17 Enter the directory on the DPMS where the RTB test file resides, and press the Enter key.

Note: The default directory is the Remote_Storage_Directory as configured in the Schedule tuple for this stream.

Example response:

```
Please enter the RTBRemotePartialFileLocation
```

- 18** Enter the directory on the DPMS where the RTB remote partial file resides, and press the Enter key.

Note: The default directory is the Remote_Storage_Directory as configured in the Schedule tuple for this stream.

Example response:

You entered:

RTB Max Consecutive Failures: 5

RTB Remote Test File Location: /sba/autorec

RTB Partial File Location: /sba/autorec

Commit? [Save] {Save Edit Abort}:

If the displayed values are	Do
not correct	step 19
correct	step 20

- 19** Edit and correct the displayed values:

edit

- 20** Save the information you entered:

save

- 21** Activate the schedule tuple for the stream by performing [Configuring the outbound file transfer schedule on page 63](#)

- 22** Use the following table to determine your next action.

If you	Do
want to change the RTB configuration on another billing stream	step 15
do not want to change the RTB configuration on another billing stream	step 26

- 23** Deactivate the schedule tuple for the stream by performing [Configuring the outbound file transfer schedule on page 63](#)

- 24** Delete the RTB configuration from a billing stream:

```
delete <stream_name> <file_format>
<destination>
```

where

<stream_name>

is the name of the configured billing stream

<file_format>

is the file format of the configured stream

<destination>

is the billing file transfer destination

Example response:

```
Are you sure you want to delete the RTB tuple?
(Y/N).
```

- 25** Confirm the delete command:

```
y
```

If you	Do
want to delete RTB from another billing stream	step 23
do not want to delete RTB from another billing stream	step 26

- 26** Quit the BILLMTC interface:

```
quit all
```

- 27** You have completed this procedure.

Querying the status of RTB for a billing stream

Purpose

Use this procedure to query the status of the real-time billing (RTB) application for a specific billing stream. The status can be

- InSv (in service)
- SysB (system busy)
- ManB (manually busy)
- OffL
- IsTb

Procedure

Querying RTB status for a stream

At any workstation or console

- 1 Log into the core manager.
- 2 Access the billing maintenance interface:
`# billmtc`
- 3 Access the schedule level:
`> schedule`
- 4 Access the RTB level:
`> rtb`
- 5 Query the status of RTB configured for a specific billing stream:
`> query <streamname>`
where
streamname
is the SBA billing stream configured with the RTB
The system displays the status of the RTB.
- 6 You have completed this procedure.

Returning RTB stream instance to service

Purpose

Use this procedure to return real-time billing (RTB) stream instance to service from a ManB (manual busy) state

Procedure

Returning real-time billing to service

At the core manager

- 1 Log into the core manager.
- 2 Access the billing maintenance interface:
`# billmtc`
- 3 Access the schedule level:
`> schedule`
- 4 Access the RTB level:
`> rtb`
- 5 Return real-time billing for a stream to service:
`> rts <stream> <file_format> <destination>`

where

stream

is the name of the stream

file_format

is the format of the files in the stream

destination

is the name of the destination that receives the stream

Note: All parameters for this command are mandatory.

- 6 You have completed this procedure.

Turning auto-recovery on

Purpose

Use this procedure to turn on real time billing (RTB) auto-recovery.

Application

Auto-recovery allows RTB to automatically recover from a billing transfer failure with the data and processing management system (DPMS) after exceeding the allowable number of retry attempts. Auto-recovery performs the following functions:

- sends a 10 MB test file to the DPMS to analyze the cause of the file transfer failure
- moves some of the *.tmp* files on the DPMS to a temporary file directory

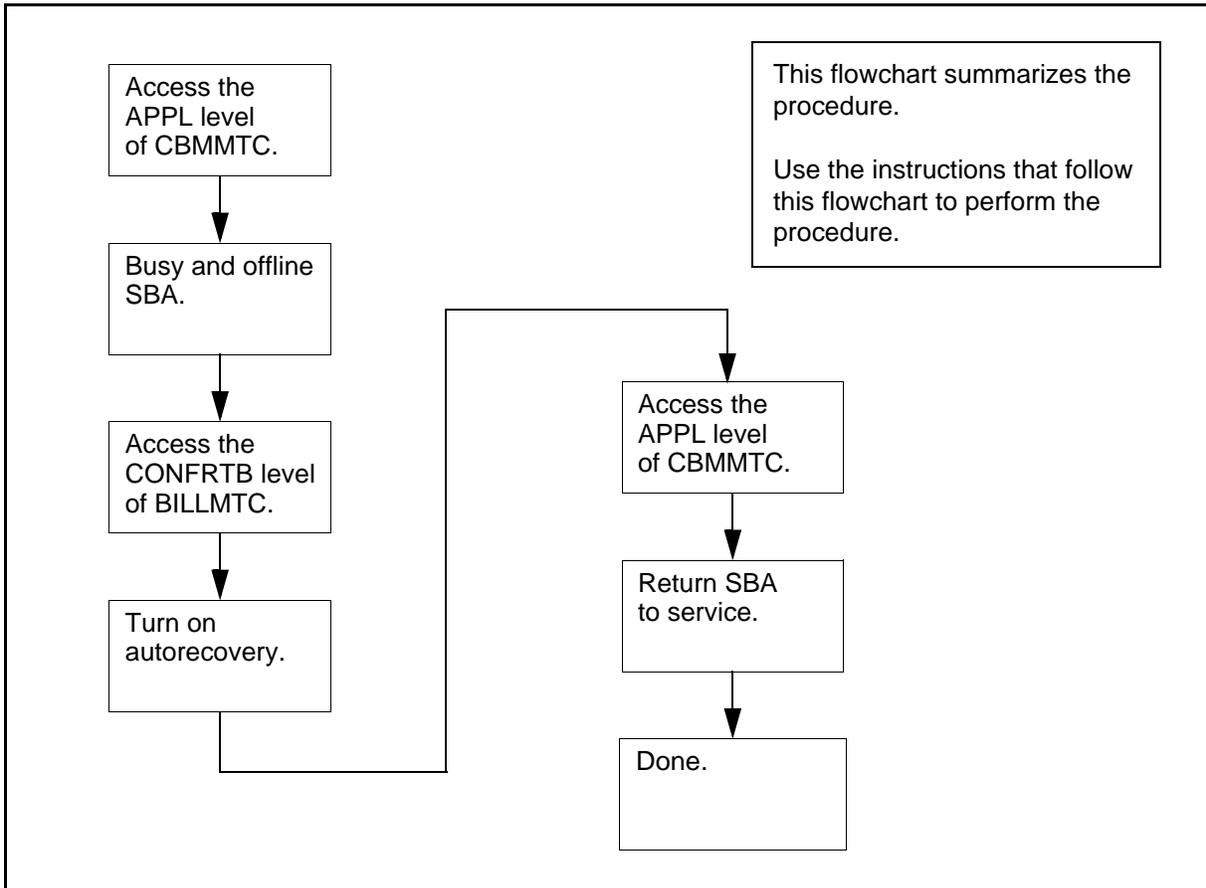
Note: This procedure manually busies SuperNode Billing Application (SBA), which generates the following actions:

- SBA operates in backup mode.
- MAPCI displays a major SBACP alarm under the SDMBIL banner.

Procedure

The following flowchart summarizes this procedure.

Summary of procedure



Turning on auto-recovery

At any workstation or console

- 1 Access the CBM.
- 2 Access the APPL level of the CBMMTC interface:

```
> cbmmtc appl
```

 CBMMTC accesses the APPL level
- 3 Use the Up and Down commands to scroll through the list of displayed applications and locate the SBA application.
- 4 Busy SBA:

```
> bsy <n>
```

 where
 <n> is the number of the SBA application

CBMMTC displays the following prompt:

The application is in service.

This command will cause a service interruption.

Do you wish to proceed?

Please confirm ("YES", "Y", "NO", or "N"):

5 Confirm the command:

> **y**

SBA changes state to ManB.

6 This is an optional step. Offline SBA:

> **offl <n>**

where

<n> is the number of the SBA application

SBA changes state to OffL.

7 Quit the CBMMTC interface:

> **quit all**

The display returns to the command prompt.

8 Access the BILLMTC interface:

> **billmtc**

BILLMTC opens at the main level.

9 Access the Schedule level:

> **schedule**

BILLMTC shows the Schedule level.

10 Access the RTB level:

> **rtb**

BILLMTC shows the RTB level.

11 Access the CONFRTB level:

> **confrtb**

BILLMTC shows the CONFRTB level.

- 12 Turn auto-recovery on:
> **autorec on**
Example response:
"auto-recovery has been turned on."
- 13 Quit the BILLMTC interface:
> **quit all**
The display returns to the command prompt.
- 14 Access the APPL level of the CBMMTC interface:
> **cbmmtc appl**
CBMMTC accesses the APPL level
- 15 Use the Up and Down commands to scroll through the list of displayed applications and locate the SBA application.
- 16 If you placed SBA offline in step [6](#), busy SBA:
> **bsy <n>**
where
<n> is the number of the SBA application
SBA changes state to ManB.
- 17 Return SBA to service:
> **rts <n>**
where
<n> is the number of the SBA application
SBA returns to service.
- 18 You have completed this procedure.

Turning auto-recovery off

Purpose

Use this procedure to turn off Real Time Billing (RTB) auto-recovery for all configured RTB destinations.

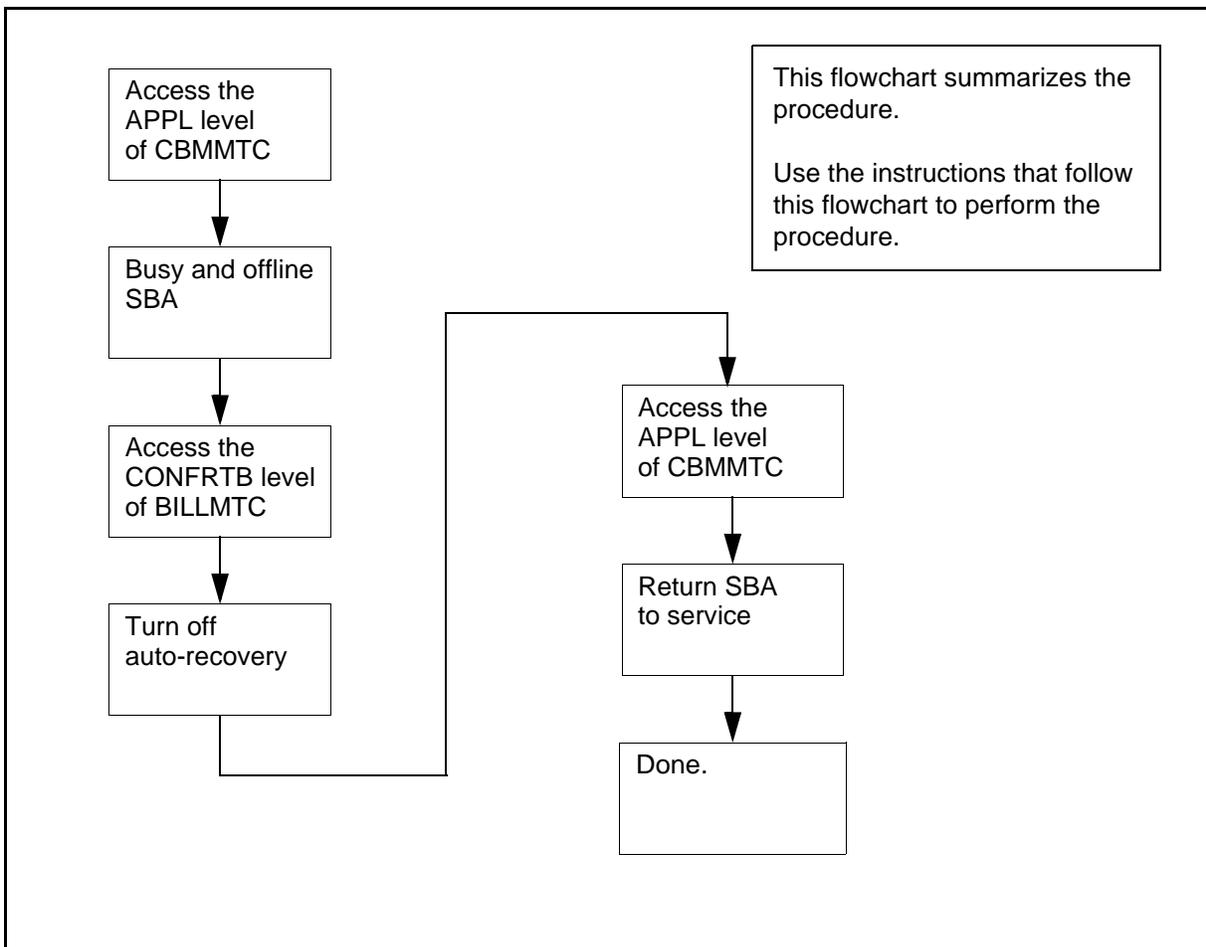
Note: This procedure manually busies SuperNode Billing Application (SBA), which generates the following actions:

- SBA operates in backup mode.
- MAPCI displays a major SBACP alarm appears under the SDMBIL banner.

Procedure

The following flowchart summarizes this procedure. Perform the steps that follow the flowchart to perform the procedure.

Summary of procedure



Turning off auto-recovery

At any workstation or console

- 1 Access the CBM.
- 2 Access the APPL level of the CBMMTC interface:

```
> cbmmtc appl
```

CBMMTC accesses the APPL level
- 3 Use the Up and Down commands to scroll through the list of displayed applications and locate the SBA application.
- 4 Busy SBA:

```
> bsy <n>
```

where
<n> is the number of the SBA application
CBMMTC displays the following prompt:
The application is in service.
This command will cause a service interruption.
Do you wish to proceed?
Please confirm ("YES", "Y", "NO", or "N"):
- 5 Confirm the command:

```
> y
```

SBA changes state to ManB.
- 6 This is an optional step. Offline SBA:

```
> offl <n>
```

where
<n> is the number of the SBA application
SBA changes state to OffL.
- 7 Quit the CBMMTC interface:

```
> quit all
```

The display returns to the command prompt.
- 8 Access the BILLMTC interface:

```
> billmtc
```

BILLMTC opens at the main level.

- 9 Access the Schedule level:
> **schedule**
BILLMTC shows the Schedule level.
- 10 Access the RTB level:
> **rtb**
BILLMTC shows the RTB level.
- 11 Access the CONFRTB level:
> **confrtb**
BILLMTC shows the CONFRTB level.
- 12 Turn auto-recovery off:
> **autorec off**
BILLMTC turns off auto-recovery for all configured RTB destinations.
- 13 Quit the BILLMTC interface:
> **quit all**
The display returns to the command prompt.
- 14 Access the APPL level of the CBMMTC interface:
> **cbmmtc appl**
CBMMTC accesses the APPL level
- 15 Use the Up and Down commands to scroll through the list of displayed applications and locate the SBA application.
- 16 If you placed SBA offline (OffL) in step [6](#), busy SBA:
> **bsy <n>**
where
<n> is the number of the SBA application
SBA changes state to ManB.
- 17 Return SBA to service:
> **rts <n>**
where
<n> is the number of the SBA application
SBA returns to service.

18 You have completed this procedure.

Configuring SBA backup volumes on the core

Purpose

Use this procedure to configure backup volumes on IOP, 3PC, DDU, or SLM disks on the core for a billing stream. The maximum number of volumes that can be configured for a billing stream is either 69 or the maximum supported by the underlying hardware, whichever is less per stream.

The following table lists the disk drive backup volumes that you can configure for the BRISC and XA-core platforms.

Platform	Backup volume(s)
BRISC	DDU or SLM
XA-core (for releases prior to SDM16 or CS2E03)	DDU or IOP
XA-core (for SDM16 or CS2E0 and higher)	IOP

Prerequisites

Prior to starting this procedure, you must be aware of the following:

- you must configure additional backup storage to prevent a temporary problem that forces the SBA into long-term backup mode
- the billing stream is aware that the replaced volumes exist, and recovers files from both the swapped-out and swapped-in sets of volumes as part of the recovery process
- the billing stream loses track of swapped-out volumes when a switch of activity (SwAct) or a restart is performed on the DMS or Communication Server 2000 prior to the completion of the recovery of the files
- there is a risk of losing some billing records when you reconfigure or swap-out backup volumes of a stream that is in backup mode during the transition process
- you must allow recovery to complete prior to a switch outage when you choose to swap out an active backup volume during an emergency situation. If not, the billing stream does not recognize the swapped-out volumes.

If you are using or migrating to a XAC16 system, your backup volumes must be on IOP volumes. If your current backup volumes

are on SLM or DDU volumes and you are running a previous release, you must migrate to IOP volumes before upgrading to this release.

ATTENTION

Ensure the size for backup volumes is sufficient.

Refer to [Disk space requirements](#) (Calculation of core disk space requirements) in procedure [Preparing for SBA installation and configuration](#). The absolute minimum size for backup volumes is 30MB.

ATTENTION

Backup volumes must be configured evenly across the available disks of the same disk type in your system.

Procedures

Use the following procedures to configure SBA backup volumes on the core.

Note: Instructions for entering commands in the following procedures do not show the prompting symbol, such as #, >, or \$, displayed by the system through a GUI or on a command line.

Calculate disk space to contain backup volumes

At your system

- 1 Write down the `dms_disk_space` value from the procedure [Preparing for SBA installation and configuration](#) (answer 28), which shows the amount of disk space required for the backup volumes.
- 2 Determine the amount of disk space of each disk type in your system to be used for storing the backup volumes. Divide the value you recorded in [step 1](#) by the maximum volume size

supported for the appropriate disk types for your system, obtained from the table below. Record these values.

Disk type	Maximum disks per core	Maximum volumes per device	Maximum volumes configurable for SBA	Maximum volume size
IOP	2	32	64	2GB
3PC	2	32	64	2GB
DDU	10	32	69	64MB
SLM	2	32	64	

- 3** Ensure that the backup volumes can fit on the disks in your system. Compare the values that you recorded in [step 2](#) with the maximum number of volumes supported for the disk types in your system, obtained from the table in [step 2](#). Determine the next step to perform:

If the number of volumes obtained in step 2	Do
is less than or equal to the maximum number allowed	step 4
is greater than the maximum number allowed	contact the next level of support

- 4** Determine the next steps to perform.

To configure disk type	Use this procedure
DDU	Configuring DDU disk drive backup volumes on page 101
IOP	Configuring IOP disk drive backup volumes on page 105
SLM	Configuring SLM disk drive backup volumes on page 108
3PC	Configuring 3PC disk drive backup volumes on page 111

Configuring DDU disk drive backup volumes

At the MAP

- 1 Post the billing stream:

```
mapci;mtc;appl;sdmbil;post <stream_name>
```

where

<stream_name>

is the name of the billing stream

- 2 Obtain information about the existing backup volumes for the billing stream:

```
conf view <stream_name>
```

where

<stream_name>

is the name of the billing stream

Note: SBA does not support configuring more than one billing stream at a time from multiple workstations. The last billing stream that is configured is the one that is saved.

The system displays the name of each backup volume in the stream. Record each backup volume name for future reference.

- 3 Quit out of the MAPCI level:

```
quit all
```

- 4 Display and record the size of a volume and its number of free blocks:

```
dskut;sv <volume name>
```

where

<volume name>

is the name of one of the volumes that you obtained and recorded in [step 2](#)

- 5 Repeat step [step 5](#) for each volume name that you recorded in [step 2](#).

- 6 Create an eight-character, alphanumeric name for each of the new backup volumes that you determined in the procedure, [Calculate disk space to contain backup volumes on page 99](#) and record each of these names for future reference.

Note 1: DDU volume names can be up to eight alphanumeric characters in length, with the first four characters reserved for the disk prefix.

Note 2: Logical volumes must be configured evenly across the disks.

- 7 Access the IOD level:
`mapci;mtc;iod`
- 8 Locate the DDUs:
`listdev ddu`
- 9 Record the DDU numbers and their respective IOC, CARD, and PORT locations for future reference.
- 10 Begin to busy a DDU:
`ioc <ioc>`
where
`<ioc>`
is the IOC controlling the respective DDU
- 11 Display the DDU card:
`card <ddu_card>`
where
`<ddu_card>`
is the DDU card number
- 12 Complete the busy process:
`bsy`
- 13 Confirm the DDU card number that you selected in [step 11](#) indicates a status of ManB.
- 14 Display the free space for this DDU:
`dskalloc <ddu #>`
where
`<ddu #>`
is the DDU card number
Note: Record the free space amount from the `dskalloc` command that is displayed, for future reference.
- 15 Determine DDU disk space availability.

If you have	Do
located a DDU with sufficient disk space for the new backup volumes	step 19

If you have	Do
not located a DDU with sufficient disk space for the new backup volumes	step 16

- 16** Return the DDU to service:
`rts`
- 17** Return to the IOC level:
`quit`
- 18** Repeat [step 10](#) through [17](#) until you locate a DDU with sufficient space for the new backup volumes.
- 19** Create a new logical volume:
`add <volume> <blocksize>`
where:
 <volume>
 is the backup volume name
 <blocksize>
 is the size of the volume. Calculate this by multiplying the maximum volume size allowed for the DDU disk, which is shown in the table in [step 2](#) of the procedure [Calculate disk space to contain backup volumes on page 99](#), by 1024.
- Example**
`add AMA8 51200`
- This example prompts the system to create the logical volume D000AMA8, consisting of 51200 1024-byte blocks (50 Mbyte) of available disk space.
- Note:** If you receive an error message while updating the last DDU volume with 64 Mbyte, this volume must be configured with a size less than 32767 blocks.
- 20** Verify the names of the volume identifiers:
`display`
- 21** Add an allocation volume to the root directory:
`diradd <backup_volume>`
where:
 <backup_volume>
 is the backup volume name

- 22** Update the volume identifiers:
`update`
- 23** Repeat [step 19](#) through [22](#) until each new logical volume has been created.
- 24** Exit the disk administration level:
`quit`
- 25** Return the DDU to service:
`mapci;mtc;iod;ddu <#>;rts`
where:
`<#>`
is the DDU disk drive number (0 or 1) that you busied in [step 12](#)
- 26** Return to the MAPCI level:
`quit`
- 27** Configure the billing stream of the logical volumes you created in [step 19](#) through [23](#) once you receive confirmation that the files are successfully created. Performing the procedure, [Configuring SBA backup volumes on a billing stream on page 114](#).
- 28** Exit back to the command prompt:
`quit all`
Note: You must alert all operating company personnel who work on the core, and provide the names of the old and new backup volumes and the procedure you used to swap the volumes. They must understand that any restarts or activity switch (SwAct) that occurs before the billing stream returns to normal mode can cause a loss of billing records.
It is imperative that the mode of the billing stream must be closely monitored to ensure that it returns to normal mode without an intervening RESTART or SwAct.
- 29** You have completed this procedure.

Configuring IOP disk drive backup volumes

At the MAP

- 1 Post the billing stream:

```
mapci;mtc;appl;sdmbil;post <stream_name>
```

where

<stream_name>

is the name of the billing stream

- 2 Obtain information about the existing backup volumes for the billing stream:

```
conf view <stream_name>
```

where

<stream_name>

is the name of the billing stream

Note: SBA does not support the configuration of more than one billing stream at a time from multiple workstations. The last billing stream that is configured is the one that is saved.

The system displays the name of each backup volume in the stream. Record each backup volume name for future reference.

- 3 Quit out of the MAPCI level:

```
quit all
```

- 4 Display and record the size of a volume and its number of free blocks:

```
diskut;lv <volume name>
```

where

<volume name>

is the name of one of the volumes that you obtained and recorded in [step 2](#)

- 5 Repeat [step 4](#) for each volume name that you recorded in [step 2](#).

- 6 Create an alphanumeric name, consisting of a maximum of twelve characters, for each of the new backup volumes that you determined in the procedure [Calculate disk space to contain backup volumes on page 99](#). Record each of these names for future reference.

Note 1: IOP volume names on the IOP disks can be up to twelve alphanumeric characters in length, with the first four characters reserved for the disk prefix.

Note 2: Logical volumes must be configured evenly across the disks.

- 7 Access the disk administration level:

```
diskadm <disk prefix>
```

where

<disk prefix>

is one of the prefixes assigned to the two disks; for example, F02L or F17D.

- 8 Determine the free disk space:

```
dd
```

- 9 Note the following example, which is a response to the command performed in [step 8](#), choosing the F02L disk name.

Disk drive information for F02L

```
Date last formatted           : 2000/01/01 01:00:50.145 THU.
Date last modified           : 2001/09/26 11:22:38.587 WED.
Total space for volumes      : 4095 Mbytes
Total free space             : 1014 Mbytes
Size of largest free segment : 1014 Mbytes
Total number of volumes      : 14
```

1 Block = 512 bytes

- 10 Determine the size of the largest free segment.

If the size of the largest free segment is	Do
greater than or equal to the maximum allowable volume size for the IOP disk type	step 11
less than the maximum allowable volume size for the IOP disk type	contact your next level of support before proceeding with this procedure

- 11 Create a new logical volume:

```
cv <volume> <size> ftfs
```

where

<volume>

is the backup volume name

<size>

is the size of the volume. Compare the size recorded in [step 1](#) of the procedure [Calculate disk space to contain backup volumes on page 99](#), with the allowable size for the IOP disk type (obtained from the table under [step 2](#) of the same procedure. The lesser of the two values must be entered as this size.

Example

```
cv AMA8 50 ffs
```

This entry prompts the system to create the logical volume F17LAMA8, consisting of 50 Mbyte (102400 512-byte blocks) of available disk space.

- 12 Exit the disk administration level at the prompt:

```
quit
```

- 13 Repeat [step 7](#) through [12](#) until all new logical volumes have been created.

- 14 Exit to the command prompt:

```
quit all
```

- 15 Configure the billing stream of the logical volumes you created in [step 11](#) through [14](#) once you receive confirmation that the files are successfully created. Perform the procedure [Configuring SBA backup volumes on a billing stream on page 114](#).

- 16 Exit back to the command prompt:

```
quit all
```

Note: You must alert all operating company personnel who are associated with the DMS switch. Provide the names of the old and new backup volumes and the procedure you used to swap the volumes. They must be made aware of that any RESTARTs or SwActs that occur before the billing stream returns to normal mode can cause a loss of billing records.

Also, it is imperative that the mode of the billing stream must be closely monitored to ensure that it returns to normal mode without an intervening RESTART or SwAct.

- 17 You have completed this procedure.

Configuring SLM disk drive backup volumes

At the MAP

- 1 Post the billing stream:

```
mapci;mtc;appl;sdbil;post <stream_name>
```

where

<stream_name>

is the name of the billing stream

- 2 Obtain the names of the existing backup volumes for the billing stream:

```
conf view <stream_name>
```

where

<stream_name>

is the name of the billing stream

Note: SBA does not support the configuration of more than one billing stream at a time from multiple workstations. The last billing stream that is configured is the one that is saved.

The system displays the name of each backup volume in the stream. Record each backup volume name for future reference.

- 3 Quit out of the MAPCI level:

```
quit all
```

- 4 Display and record the size of a volume and its number of free blocks:

```
diskut;lv <volume name>
```

where

<volume name>

is the name of one of the volumes that you obtained and recorded in [step 2](#)

- 5 Repeat [step 4](#) for each volume name that you recorded in [step 2](#).

- 6 Create an eight-character, alphanumeric name for each of the new backup volumes that you determined in the procedure [Calculate disk space to contain backup volumes on page 99](#). Record each of these names for future reference.

Note 1: SLM volume names on the SLM disks can be up to eight alphanumeric characters in length for the core manager, with the first four characters reserved for the disk prefix.

Note 2: Logical volumes must be configured evenly across the disks.

- 7 Busy SLM 0:
`mapci;mtc;iod;slm 0;bsy`
- 8 Access the disk administration level:
`diskadm <disk prefix>`
where
<disk prefix>
is one of the prefixes assigned to the two disks; for example, S00D or S01D
- 9 Determine the free disk space:
`dd`
- 10 Note the following example, which is a response to the command you performed in [step 9](#), choosing the S00D disk name.

```
Disk drive information for S00D
Drive name:  S00D
Vendor Information           :  SEAGATE  ST31051N 9470
Date last formatted        :  2000/01/01 05:38:44.718
THU.
Date last modified         :  1998/04/23 17:46:59.754
THU.
Total space for volumes    :  1000 Mbytes
Total Free space           :  174 Mbytes
Size of largest free segment :  174 Mbytes

1 Block = 512 bytes
```

If the size of the largest free segment is	Do
greater than or equal to the maximum allowable volume size for the SLM disk type	step 11
less than the maximum allowable volume size for the SLM disk type	contact your next level of support

- 11 Create a new logical volume:
`cv <volume> <volume_size> std`
Where

<volume>

is the backup volume name

<volume_size>

is the size of the volume. Compare the size recorded in [step 1](#) of the procedure [Calculate disk space to contain backup volumes on page 99](#) with the allowable size for the IOP disk type (obtained from the table under [step 2](#) of the same procedure. The lesser of the two values must be entered as this size.

Example

```
cv AMA8 50 std
```

This entry prompts the system to create the logical volume S00DAMA8, consisting of 50 Mbyte (102400 512-byte blocks) of available disk space.

- 12 Exit the disk administration level at the prompt:

```
quit
```

- 13 RTS the SLM 0 disk drives that you busied in [step 7](#) to an InSv state:

```
mapci;mtc;iod;slm 0;rts
```

- 14 Exit to the command prompt:

```
quit all
```

- 15 Repeat [step 7](#) to [14](#) until all volumes have been created.

- 16 Configure the billing stream of the logical volumes you created in [step 11](#) through [14](#) once you receive confirmation that the files are successfully created, by performing the procedure [Configuring SBA backup volumes on a billing stream on page 114](#)

- 17 Exit back to the command prompt:

```
quit all
```

Note: You must alert all operating company personnel who are associated with the DMS switch. Provide the names of the old and new backup volumes and the procedure you used to swap the volumes. They must be made aware of that any RESTARTs or SwActs that occur before the billing stream returns to normal mode can cause a loss of billing records.

Also, it is imperative that the mode of the billing stream must be closely monitored to ensure that it returns to normal mode without an intervening RESTART or SwAct.

- 18 You have completed this procedure.

Configuring 3PC disk drive backup volumes

At the MAP

- 1 Post the billing stream:

```
mapci;mtc;appl;sdbil;post <stream_name>
```

where

<stream_name>

is the name of the billing stream

- 2 Obtain information about the existing backup volumes for the billing stream:

```
conf view <stream_name>
```

where

<stream_name>

is the name of the billing stream

Note: SBA does not support the configuration of more than one billing stream at a time from multiple workstations. The last billing stream that is configured is the one that is saved.

The system displays the name of each backup volume in the stream. Record each backup volume name for future reference.

- 3 Quit out of the MAPCI level:

```
quit all
```

- 4 Display and record the size of a volume and its number of free blocks:

```
diskut;lv <volume name>
```

where

<volume name>

is the name of one of the volumes that you obtained and recorded in [step 2](#)

- 5 Repeat [step 4](#) for each volume name that you recorded in [step 2](#).

- 6 Create a twelve-character, alphanumeric name for each of the new backup volumes that you determined in the procedure [Calculate disk space to contain backup volumes on page 99](#). Record each of these names for future reference.

Note 1: 3PC volume names on the 3PC disks can be up to twelve alphanumeric characters in length, with the first four characters reserved for the disk prefix.

Note 2: Logical volumes must be configured evenly across the disks.

- 7 Access the disk administration level:

```
diskadm <disk prefix>
```

where

<disk prefix>

is one of the prefixes assigned to the two disks; for example, FD00 or FD01

- 8 Determine the free disk space:

```
dd
```

- 9 Note the following example, which is a response to the command performed in [step 8](#), choosing the FD00 disk name.

```
Disk drive information for FD00
```

```
Date last formatted           : 2000/01/01 01:00:50.145 THU.
Date last modified           : 2001/09/26 11:22:38.587 WED.
Total space for volumes      : 4095 Mbytes
Total free space             : 1014 Mbytes
Size of largest free segment : 1014 Mbytes
Total number of volumes      : 14
```

```
1 Block = 512 bytes
```

- 10 Determine the size of the largest free segment.

If the size of the largest free segment is	Do
greater than or equal to the maximum allowable volume size for the IOP disk type	step 11
less than the maximum allowable volume size for the IOP disk type	contact your next level of support before proceeding with this procedure

- 11 Create a new logical volume:

```
cv <volume> <size> ftfs
```

where

<volume>

is the backup volume name

<size>

is the size of the volume. Compare the size recorded in step [1](#) of the procedure [Calculate disk space to contain backup volumes on page 99](#) with the allowable size for the IOP disk type (obtained from the table under [step 2](#) of the same procedure. The lesser of the two values must be entered as this size.

Example

```
cv AMA8 50 ffs
```

This entry prompts the system to create the logical volume FD00AMA8, consisting of 50 Mbyte (102400 512-byte blocks) of available disk space.

- 12** Exit the disk administration level at the prompt:

```
quit
```

- 13** Repeat [step 7](#) through [12](#) until all new logical volumes have been created.

- 14** Exit to the command prompt:

```
quit all
```

- 15** Configure the billing stream of the logical volumes you created in [step 11](#) through [14](#) once you receive confirmation that the files are successfully created, by performing the procedure [Configuring SBA backup volumes on a billing stream on page 114](#)

- 16** Exit back to the command prompt:

```
quit all
```

Note: You must alert all operating company personnel who are associated with the DMS switch. Provide the names of the old and new backup volumes and the procedure you used to swap the volumes. They must be made aware of that any RESTARTs or SwActs that occur before the billing stream returns to normal mode can cause a loss of billing records.

Also, it is imperative that the mode of the billing stream must be closely monitored to ensure that it returns to normal mode without an intervening RESTART or SwAct.

- 17** You have completed this procedure.

Configuring SBA backup volumes on a billing stream

Purpose

Use this procedure either to add new SBA backup volumes to a billing stream or to remove SBA backup volumes from a billing stream.

Procedure

Configuring SBA backup volumes on a billing stream

At the MAP

- 1 Access the billing level by typing

```
> mapci;mtc;appl;sdmbil
```

 and pressing the Enter key.
- 2 Determine the next step to perform.

To	Do
Add volumes to a billing stream	step 3
Remove volumes from a billing stream	step 4

- 3 Add volumes by typing

```
> addvol <stream_name> <volume1> ... <volume5>
```

 and pressing the Enter key.

Where:

<stream_name>

is the name of the billing stream

<volume1> ... <volume5>

is the volume name. Up to five volumes (with each entry separated from the preceding entry or succeeding entry by spaces) can be added at one time.

Example

To add five volumes, the command would appear as:

```
addvol AMA S00DAMA1 S01DAMA2 S00DAMA3
S01DAMA4 S00DAMA5
```

Repeat this step until all of the volumes have been added to the stream, and then proceed to step [5](#).

- 4 Remove volumes by typing

```
> remvol <stream_name> <volume1> ... <volume5>
```

and pressing the Enter key.

Where:

<stream_name>

is the name of the billing stream

<volume1> ... <volume5>

is the volume name. Up to five volumes (with each entry separated from the preceding entry or succeeding entry by spaces) can be removed at one time.

Example

To remove five volumes, the command would appear as:

```
remvol AMA S00DAMA1 S01DAMA2 S00DAMA3  
S01DAMA4 S00DAMA5
```

Repeat this step until all of the volumes that you wish to remove have been removed from the stream, and then proceed to step

[5](#).

- 5 You have completed this procedure.

Retrieving billing files for a stream set to inbound file transfer mode

Purpose

Use this procedure to:

- retrieve the billing files in a billing stream that has been configured for inbound file transfer, and
- rename the files to indicate successful retrieval of the billing files.

Application

The FTP “mget” command can retrieve multiple files. For example: “mget *.pri” will retrieve all files ending in “.pri”. FTP prompts the user for each file unless “prompt off” is entered before the get command.

However, there are risks when using the mget command. For example, if the FTP session is interrupted while retrieving files, file renaming (see step [7](#)), may not be performed. This can result in duplicate files on the target machine.

Procedure

Note: Instructions for entering commands in the following procedure do not show the prompting symbol, such as #, >, or \$, displayed by the system through a GUI or on a command line.

Retrieving billing files for a stream set to inbound file transfer mode

At the downstream terminal

- 1 Log in as the “maint” user and, using the tool of your choice, retrieve the billing files in a billing stream set for inbound file transfer.

If you want to use	Refer to the following for instructions
FTP	Using an FTP client on page 119
SFT (not applicable for CBM)	Transferring and retrieving files using SFT , in the <i>Security and Administration NTP</i> for your core manager.
SFTP	OpenSSH overview on page 121
SCPO	OpenSSH overview on page 121

Steps [2](#) to [9](#) provide an example for retrieving files using FTP.

2 FTP into the core manager:

```
ftp <core manager's IP address>
```

3 Change directory to the stream directory from which files are to be retrieved:

```
cd ftpdir/<stream name>
```

4 Set the FTP session to retrieve the files in binary format:

```
bi
```

5 List the files:

```
ls
```

Note: Files with the extensions:

- “.pri” are primary files, or AMADNS files that have not yet been retrieved
- “.sec” are secondary files, or AMADNS files that have been successfully retrieved at least once
- “.unp” are unprocessed files, and
- “.pro” indicates processed files for streams in DIRP file format.

6 Retrieve the desired file:

```
get <filename.extension>
```

7 Rename the files that you have just retrieved:

- for AMADNS files, if the file was “primary” (.pri extension), rename the file to have the “.sec” (secondary) extension to indicate successful retrieval.
- for DIRP files, if the file was “unprocessed” (.unp extension), rename the file to have the “.pro” (processed) extension to indicate successful retrieval.

Note 1: You must perform step [7](#) to ensure the reliability of the SBA. Without having the file marked as retrieved, it cannot be considered for removal when the disk reaches capacity and, in that event, billing data can be lost.

Note 2: An authorized user can retrieve the billing files from the closedNotSent and closedSent directories. However, this action affects the integrity of the billing system, since the files are not get marked “closed sent” and storage problems will occur.

Using an FTP client

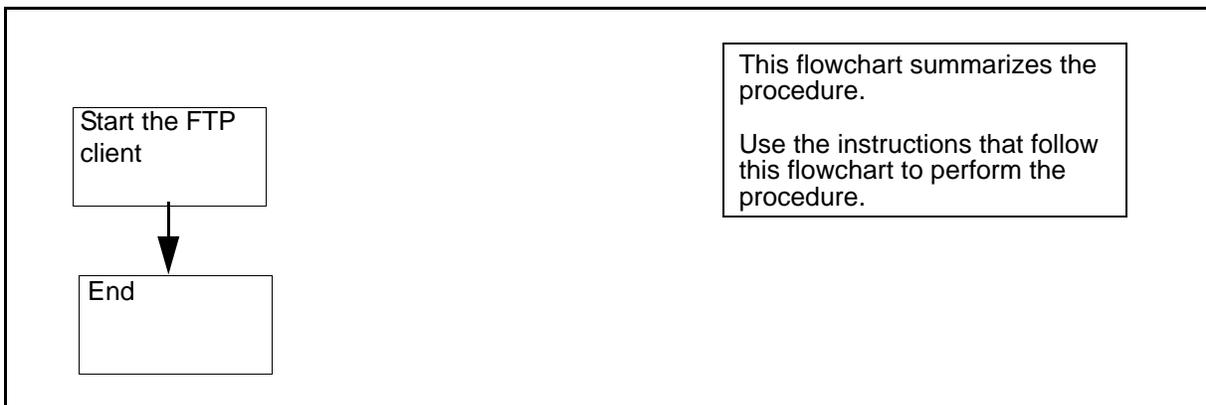
Starting an FTP client

The following procedure describes how to start an FTP client.

Note 1: Nortel Networks recommends that you use the SFT client. FTP userIDs and passwords are passed unencrypted across the network. Standard FTP cannot determine which users are allowed to transfer files to and from the CM.

Note 2: To complete the procedure for starting an FTP client, perform the step-action procedures that follow the flowchart.

Summary of Starting an FTP client



Starting an FTP client

At a UNIX prompt:

- 1 Start the FTP client workstation:

```
> ftp <address>
```

where

<address>

is the IP address, or the DNS address of the FTP server.

Note: The location of the FTP client varies.

- 2 You have completed this procedure.

For additional instructions on FTP client usage, refer to the documentation of the client application. For instructions on using CM FTP, refer to section [CM FTP server on page 120](#).

CM FTP server

SFT clients and FTP clients can both access the CM FTP server: SITE CM. You can use standard FTP commands with some exceptions. A list of exceptions follows.

Command limits and restrictions

The following describes limits to standard FTP commands when accessing the CM FTP server.

- The user command is intercepted and disallowed by the SFT server. A user does not have to log in manually.
- The mkdir and rmdir commands are not supported by the CM FTP server. The CM file system only contains volumes. It does not support directory hierarchies within the volume.
- Files transferred to SFDEV are owned by the user \$\$\$SYS\$\$.
- SFT performs a clean-up routine after the SFT application is returned to service. If you attempt to use the SITE CM command immediately after the RTS command is issued, you may experience a delay of about 20 seconds before access to the CM is given.
- File names and volume names are case respective. Volume names are always in uppercase, for example, S01DVOL1. File names are usually in uppercase.

Note: For more information on commands, refer to the commands glossary.

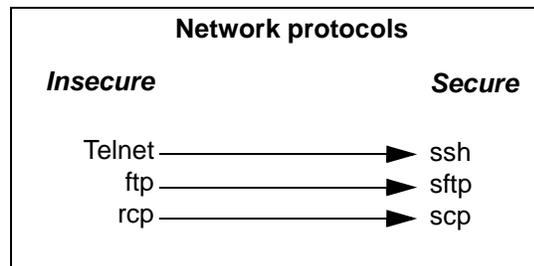
OpenSSH overview

Functional description

ATTENTION

This document is an overview only of the OpenSSH functionality. Nortel Networks does not provide any detailed usage information or client installation procedures. For this information, refer to the official OpenSSH website located at <http://www.openssh.com/>.

OpenSSH is an open source version of the Secure Shell (SSH) protocol suite of network connectivity tools. Secure Shell is a program to log into another computer over a network, to execute commands in a remote machine, and to move files from one machine to another. OpenSSH is a suite of tools that provides strong authentication and secure communications over unsecure channels.



The suite of tools is as follows:

- SSH (secure shell) - a replacement for telnet

Using SSH, you can log in to the core manager from a remote system or log in to a remote system from the core manager. You can also execute commands on a remote system. SSH connects and logs into the specified hostname. You must provide your identity to the remote machine. You can also establish a secure CM session from a remote system through the core manager using SSH.

Access to some functions requires the use of SSH-compatible client software for access to secure telnet and ftp services (via the SSH standard). SSH clients are supplied bundled with some operating systems, but may need to be obtained separately. The following

table lists some sources for SSH clients (sources are not limited to those listed in this table).

Sources for SSH clients

Source	Type
PUTTY	freeware
OpenSSH	freeware
SSH Inc.	commercial
Secure CRT	commercial
WinSCP	freeware

- scp (secure copy) - improved (secure) functionality of rcp (remote copy)
Using scp, you can securely copy files to and from the core manager or a remote system. Scp uses ssh for data transfer, and uses the same authentication and provides the same security as SSH.
- sftp (secure file transfer program) - a replacement for ftp
Using sftp, you can perform secure file transfers. Sftp is an interactive program that connects and logs into the specified host, then enters an interactive command mode.
- sshd (OpenSSH SSH daemon) - the server-side daemon
Sshd is the daemon program for SSH. Together these programs provide secure encrypted communications between two hosts over an insecure network.

Note: The functionality of OpenSSH does not interfere with existing networking services, such as telnet, FTP, DCE, NTP, or SFT.

The implementation of OpenSSH on the core manager provides three authentication methods:

- 1 password
- 2 keys (when you are creating the key, you are asked to add an encrypted password associated with this key)
- 3 combination of keys and password

Note: The administrator on the SDM and the client must be familiar with the key authentication method, before using it.

The basic utilities of OpenSSH are:

- ssh-add - adds RSA or DSA identities to the authentication agent
- ssh-agent - authentication agent
- ssh-keygen - authentication key generation, management and conversion
- sftp-server - an sftp server subsystem

Note 1: For detailed instructions on the use of key authentication, refer to the official OpenSSH website <http://www.openssh.com/>.

Note 2: Because the man command is not supported on the SDM, it is not available from SSH shell level.

Related procedures

Refer to the procedure “Installing OpenSSH” in the Upgrades document to install the OpenSSH fileset.

For more information, you can refer to the following web sites:

- <http://www.openssh.com/> - for Sun, HP, Linux and AIX
- <http://www.chiark.greenend.org.uk/%7Esgtatham/putty/> - a free Win32 Telnet/SSH client for Windows

Activating or deactivating secondary file processing

Purpose

Use the following procedure to activate or deactivate secondary file processing.

ATTENTION

You can activate or deactivate secondary file processing only when the SuperNode Billing Application (SBA) is either manually busy (ManB) or offline (Offl). Activation or deactivation takes effect when SBA is returned to service (RTS). Because busying the SBA places it into backup mode on the switch, be sure that adequate space is configured on the Core to prevent loss of billing.

ATTENTION

Data Process and Management System (DPMS) changes may be required to recognize and appropriately handle AMA records when secondary file processing is activated.

Procedure

Activating or deactivating secondary file processing

At the CBM

- 1 Log into the CBM as the root user.
- 2 Access the Application level:

```
> cbmmtc appl
```
- 3 Busy the SuperNode Billing Application:

```
> bsy <x>
```

where:
<x> is the number next to the SBA fileset
- 4 Quit the Maintenance level:

```
> quit all
```
- 5 Access the Billing Maintenance level:

```
# billmtc
```

6 Access the Application level:

> **appl**

7 Access the Secondary File Processing (SFP) level:

> **sfp**

Use the following table to determine your next step.

If you want to	Type
verify whether secondary file processing is either activated or deactivated	> query , and press the Enter key. Use the act or deact command, as directed in this table, to either activate or deactivate secondary file processing.
activate secondary file processing	> act , and press the Enter key, then > y or > yes to confirm, and press the Enter key. Continue to step 8 .
deactivate secondary file processing	> deact , and press the Enter key, then > y or > yes to confirm, and press the Enter key. Continue to step 8 .

8 Quit the Billing Maintenance level:

> **quit all**

- 9 Access the Maintenance level:
`# cbmmtc appl`
- 10 Return the SuperNode Billing Application to service:
`> rts <x>`
where:
`<x>` is the number next to the SBA fileset
Secondary file processing is either activated or deactivated when SBA returns to service.
- 11 You have completed this procedure.

Copying billing files to DVD using SBADVDWRITE

Purpose

Use this procedure to back up billing files of a particular stream on to a DVD. The procedure backs up the entire content of the directory that you select. The files are written to the DVD in the directory format, “/<stream name>/<directory name>/files”.

Note 1: This procedure does not move files from ClosedNotSent to ClosedSent state.

Note 2: If you are used to backing up billing files to tape (applicable to core managers on the FX platform), you may notice that the backup to DVD of smaller amounts of data may take comparatively longer to complete. Backup of larger amounts of data may, however, take less time to complete.

Note 3: A critical alarm may be raised under the SYS and CBM banners of the cbmmtc user interface, and log SPFS350 may be generated, when either the /tmp/.iso directory or the /tmp/.tar directory is backed up. This system response is expected and does not require any corrective action.

Prerequisites

The following prerequisites should be observed to ensure a successful backup:

- Ensure that you have an adequate supply of blank DVDs before starting the backup procedure. At least one DVD is required for each stream. A DVD can contain, at most, only one stream worth of billing files. Because a maximum of 2 Gbytes of data can be backed up per DVD, additional DVDs are required for streams that exceed 2 Gbytes in size. The backup program that you run in the procedure will alert you about the number of DVDs that are required for the stream that you are backing up.
- Ensure that the DVDs you are using for the backup are blank, that is, the content is erased. If you are re-using DVD-RW (erasable) DVDs, the content of the DVDs can be erased by performing the procedure [Preparing a DVD-RW for use on page 139](#).
- The procedure can be performed only when you are logged in as the root user. It should be performed only during non-peak hours.

Note 1: Files are not locked while they are being copied to DVD.

Note 2: If a SwAct occurs on a CBM850 platform during any part of this procedure, the entire procedure must be performed on the newly-active node.

Procedure

Copying billing files to DVD using SBADVDWRITE

At the CBM

- 1 Log into the CBM as root user.
- 2 Ensure that a DVD is present in the DVD drive by typing

```
# /usr/bin/cdrw -l
```

If	Go to
a message displays indicating that there is no device (DVD) in the drive	step 3
a message displays indicating that a device (DVD) is present in the drive	step 4

- 3 Insert a DVD into the drive as follows:
 - a Open the DVD drive tray by pressing the eject button located on the front of the DVD drive.
 - b Insert a blank DVD into the drive tray.
 - c Press the drive tray to the closed position.
 - d Go to step [5](#).
- 4 Insert a DVD into the drive as follows:
 - a Open the DVD drive tray by typing

```
# /usr/bin/eject cdrom
```

Note: If the DVD drive tray does not open, either the DVD is already in use or your current directory location is the “cdrom” directory. If the DVD drive is in use, you must wait until it is no longer in use before proceeding to the next step in this procedure. If your current directory location is “cdrom”, change your directory location to another, such as your home directory, by using the change directory (cd) command.

Example
cd home

- b When the DVD drive tray opens, press the tray to the closed position.

- 5 Start the backup program by typing
sbadvdwrite
- 6 In response to the system prompt, either
Proceed with the backup by pressing the Enter key
or
Stop the backup by typing
Abort

If	Go to
you are proceeding with the backup	step 7
you are stopping the backup program	step 15

- 7 The system will display any configured streams that are available for backing up.
Note: If no configured streams are available for backup, the system will display an error message and will then abort the backup.
Example response:
Billing Data DVD Backup Stream Display

The following streams are available to be backed up.

AMA
OCC
SMDR

Billing Data DVD Backup Stream Selection

Select a stream to back up as follows:
a Type the name of the stream to backup
b Press the Enter key
- 8 In response to the system prompt, either

Proceed with the backup by pressing the Enter key

or

Stop the backup by typing

Abort

If	Go to
you are proceeding with the backup	step 9
you are stopping the backup program	step 15

- 9** The system will prompt you to select the directories you want to back up.

Example response:

```
Billing Data DVD Backup Directory Selection
```

```
-----
```

```
enter the number corresponding to the
directory(s) that you want backed up and hit
return:
```

- ```
1 -Closed Sent
2 -Closed Not Sent
3 -Both Closed Sent and CLosed Not Sent
```

Select the directories that you want backed up as follows:

- a** Type the number in the list corresponding to the directory, or directories, that you want backed up
  - b** Press the Enter key
- 10** In response to the system prompt, either
- Proceed with the backup by pressing the Enter key
- or

Stop the backup by typing

# **Abort**

| <b>If</b>                           | <b>Go to</b>            |
|-------------------------------------|-------------------------|
| you are proceeding with the backup  | step <a href="#">11</a> |
| you are stopping the backup program | step <a href="#">15</a> |

- 11** The system will advise you as to the number of DVDs that are required in order to back up the selected directories.

In response to the system prompt, either

Proceed with the backup by pressing the Enter key

or

Stop the backup by typing

# **Abort**

| <b>If</b>                           | <b>Go to</b>            |
|-------------------------------------|-------------------------|
| you are proceeding with the backup  | step <a href="#">12</a> |
| you are stopping the backup program | step <a href="#">15</a> |

- 12** The backup then begins. As the backup proceeds, the system displays the status of the backup activity. As additional DVDs are required, the system will automatically open the DVD tray and ask you to insert another DVD. As you remove each DVD, it is recommended that you label it using a CD/DVD safe pen.

*Example response:*

```
creating scratch /tmp/.tar 2046m d97
```

```
creating scratch /tmp/.iso 2048m d98
```

```
Looking for CD devices...
```

```
Checking for media...
```

```
Please insert a blank cd and hit <enter> OR type <abort>:
```

```
Checking for media...
```

```
Media is blank
```

```
Start cdwrite of /tmp/.tar/billingdir/,
iso_space=/tmp/.iso.

Please wait...

executing /usr/bin/mkisofs -r -J -o
tmp/.iso/iso.img/tmp/.tar/billingdir/

Using P0403021.000;1 for
/tmp/.tar/billingdir/closedSent/P040302182716A
MA (P040302182715AMA)

Using P0403021.001;1 for
/tmp/.tar/billingdir/closedSent/P040302182715A
MA (P040302182614AMA)

Using P0403021.002;1 for
/tmp/.tar/billingdir/closedSent/P040302182614A
MA (P040302181113AMA)

.
.
.

35.63% done, estimate finish Wed Mar 3 16:29:21
2004

71.26% done, estimate finish Wed Mar 3 16:29:21
2004

Total extents actually written=14049
Total translation table size:0
Total rockridge attributes bytes:2364
Total directory bytes:6144
Path table size(bytes):42
Max brk space used c000
14049 extents written (27 Mb)

Looking for CD devices...
Initializing device...done.
Preparing to write DVD
Writing track 1...done.
Finalizing (Can take up to 4 minutes)...done.
write /tmp/.tar/billingdir/ succeeds
```

```
cdwrite exiting with return code 0
removing scratch /tmp/.tar d97
removing scratch /tmp/.iso d98
```

Billing Data DVD Backup Finished

-----  
you have now completed the DVD backup operation.  
Please ensure all requested files have been  
written to the DVD(s)

**13** Verify the backup was successful as follows:

- a** Change your directory location to the directory on the DVD containing the backed-up billing files by typing

```
cd cdrom/cdrom0/<stream name>/<directory name>
```

*where*

**<stream name>**

is the stream you selected in step [7](#)

**<directory name>**

is the directory you selected in step [9](#)

- b** List the content of the DVD by typing

```
ls -lA
```

The system responds by listing the content of the DVD. Examine this list, paying close attention to the file names and file sizes. Compare this listing with the file listing that the system provided you as the backup was being performed (see step [12](#)). If there is a difference between the two listings, you should re-run the file backup again.

**Note:** To ensure that all of the files in a directory were captured in the backup, carefully examine the contents of all DVDs used for the backup. The files in a given directory may span two DVDs.

**14** You may remove the DVD by typing

```
/usr/bin/eject cdrom
```

After you have removed the DVD, it is recommended that you label it using a CD/DVD safe pen.

**15** You have completed this procedure.

---

## Copying billing files to DVD manually

---

### Purpose

Use this procedure to back up specific billing files of a particular stream on to a DVD. This procedure should be used only when individual billing files in a stream are to be backed up. For regular billing file backups, use procedure [Copying billing files to DVD using SBADVDWRITE on page 127](#).

**Note:** This procedure does not move files from ClosedNotSent to ClosedSent state.

### Prerequisites

The following prerequisites should be observed to ensure a successful backup of the files you have selected:

- Ensure that the DVD you are using is blank, that is, the content is erased. If you are re-using a DVD-RW (erasable) DVD, the content of the DVD can be erased by performing the procedure [Preparing a DVD-RW for use on page 139](#).
- The procedure can be performed only when you are logged in as the root user.

**Note 1:** Files are not locked while they are being copied to DVD.

**Note 2:** If a SwAct occurs on a CBM850 platform during any part of this procedure, the entire procedure must be performed on the newly-active node.

### Procedure

#### Copying billing files to DVD manually

##### *At the CBM*

- 1 Log into the CBM as root user.

- 2 Ensure that a DVD is present in the DVD drive by typing
- ```
# /usr/bin/cdrw -l
```

If	Go to
a message displays indicating that there is no device (DVD) in the drive	step 3
a message displays indicating that a device (DVD) is present in the drive	step 4

- 3 Insert a DVD into the drive as follows:
- Open the DVD drive tray by pressing the eject button located on the front of the DVD drive.
 - Insert a blank DVD into the drive tray.
 - Press the drive tray to the closed position.
 - Go to step [5](#).

- 4 Insert a DVD into the drive as follows:

- Open the DVD drive tray by typing


```
# /usr/bin/eject cdrom
```

Note: If the DVD drive tray does not open, either the DVD is already in use or your current directory location is the “cdrom” directory. If the DVD drive is in use, you must wait until it is no longer in use before proceeding to the next step in this procedure. If your current directory location is “cdrom”, change your directory location to another, such as your home directory, by using the change directory (cd) command.

Example

```
cd home
```

- When the DVD drive tray opens, press the tray to the closed position.
- 5 Determine whether all of the files that you want to back up will fit on the DVD in the DVD drive as follows:
- Change your directory location to the directory containing the files you want to back up by typing


```
# cd <directory>
```

where

<directory>

is a directory path name, such as
“/export/billingfiles/closedSent”

- b** List the contents of this directory by typing

```
# /usr/bin/ls -l
```

The system responds by displaying the file contents of the directory.

Example response:

```
-rw-r--r-- 1 maint maint 7034800 Feb 3 16:56  
data1  
  
-rw-r--r-- 1 maint maint 4915002 Jan 26 18:55  
data2  
  
-rw-r--r-- 1 maint maint 10000000 Feb 2 15:21  
data3  
  
-rw-r--r-- 1 maint maint 57590000 Jan 23  
11:59 data5
```

- c** Determine the total size of the files to be backed up by adding together the sizes of these files shown in the listing. In the example above, the file sizes are “7034800”, “4915002”, “10000000”, and “57590000”. If the total size of the files you want to back up does not exceed 2 Mbyte (2000000000 bytes), only one DVD is required. If the size exceeds 2 Mbyte, additional DVDs will be required.

Note: It is recommended that you distribute the files backed up over multiple DVDs in such a way as to ensure the most efficient use of each DVD.

- 6** Create an ISO9660 file system from the files you intend to back up by typing

```
# /usr/bin/mkisofs -o <destination file> -a -J  
-L -R <pathspec> (the command is typed on one  
line, with each of the individual command  
elements separated by a single space)
```

where

<destination>

is the name of the binary file that contains the ISO9660 file system

<pathspec>

is the full path name of the files that are to be backed up.

Note 1: Ensure that the directory in which you are creating the ISO9660 binary file contains at least 2 Mbyte of free space.

Note 2: The total size of the files specified in <pathspec> must not exceed 2 Mbyte.

Example

```
# /usr/bin/mkisofs -o export/home/maint/tmatt/tempiso -a -J  
-L -R /export/billingfiles/closedSent/data1  
/export/billingfiles/closedSent/data2
```

In this example, the <destination> file “export/home/maint/tempiso” is created from <pathspec>, the two files “/export/billingfiles/closedSent/data1” and “/export/billingfiles/closedSent/data2”. Note that the full pathnames of the two files are separated by a single space in the command.

- 7 Write the binary file you created in step 6 to the DVD by typing

```
# /usr/bin/cdrw -C -i <ISO9660 file>
```

where

<ISO9660 file>

is the ISO9660 file system you created in step 6

Example

```
# /usr/bin/cdrw -C -i export/home/maint/tmatt/tempiso
```

- 8 Delete the ISO9660 file system you created in step 6 to free the disk space it occupies, by typing

```
# /usr/bin/rm <ISO9660 file>
```

where

<ISO9660 file>

is the ISO9660 file system you created in step 6

- 9 Verify that the backup was successful as follows:

- a Change your directory location to “cdrom0” by typing

```
cd cdrom/cdrom0
```

- b List the contents of the DVD by typing

```
ls -l
```

The system responds by listing the contents of the DVD. Examine this listing, paying close attention to the file names and file sizes. Compare this listing with the file listing that you obtained in step 5. If there is a difference between the two listings, you should re-run the file backup again.

- 10** You may wish to remove the DVD at this time by typing

```
# /usr/bin/eject cdrom
```

After you have removed the DVD from the drive tray, it is recommended that you label it using a CD/DVD safe pen.
- 11** You have completed this procedure.

Preparing a DVD-RW for use

Application

Use this procedure to verify the DVD-RW is ready for use when using it for the first time, or when you want to erase the contents of a used CD-RW or DVD-RW to use it again.

Prerequisites

None

Action

Perform the following steps to complete this procedure.

At the server

- 1 Insert the DVD into the drive.

Note: Only rewritable media can be erased. Verify that the DVD you are attempting to erase is a DVD-RW before inserting it into the drive.

At your workstation

- 2 Log in to the server by typing

```
> telnet <server>
```

and pressing the Enter key.

where

server

is the IP address or hostname of the Carrier VoIP SPFS-based server

- 3 When prompted, enter your user ID and password.
- 4 Use the following table to determine your next step.

If the DVD is	Do
new	step 5
used	step 6

- 5 Verify the DVD is ready for use by typing

```
$ cdrw -1
```

and pressing the Enter key

If the system response	Do
provides the CD device	step 11
indicates “No CD writers found or no media in the drive”	step 6

- 6 Erase the contents of the DVD by typing

```
$ cdrw -b all
```

and pressing the Enter key

Note: Erasing a DVD-RW can take over two hours. You can also use the “fast” and “session” arguments. For more details, refer to the man pages by typing **man cdrw**.

- 7 Reinsert the DVD into the drive.

- 8 Verify the DVD is ready for use by typing

```
$ cdrw -1
```

and pressing the Enter key

If the system response	Do
provides the CD device	step 11
indicates “No CD writers found or no media in the drive” or “Media in the device is not erasable”	step 9

- 9 Eject the DVD from the drive as follows:

- a Ensure you are at the root directory level by typing

```
$ cd /
```

and pressing the Enter key.

b Eject the DVD by typing

```
# eject cdrom
```

and pressing the Enter key.

Note: If the DVD drive tray will not open after you have determined that the DVD drive is not busy and is not being read from or written to, enter the following commands:

```
# /etc/init.d/volmgt stop
```

```
# /etc/init.d/volmgt start
```

Then, press the eject button located on the front of the DVD drive.

c Remove the DVD from the drive.

10 Obtain another DVD and repeat the process starting with step [4](#).

11 Proceed to use the DVD.

You have completed this procedure.

Adding a logical volume for SBA through the command line

Purpose

This procedure provides instructions on how to add a logical volume for the SuperNode Billing Application (SBA) through the command line interface.

Procedure

Adding a logical volume for SBA through the command line

At the core manager

- 1 Log into the core manager as root user.
- 2 Copy the values for the `logical_volume_name` and `logical_volume_size` (answer 7 and 27, respectively) from [Preparing for SBA installation and configuration on page 18](#) and complete the table below.

Command to enter in step 3	First parameter	Second parameter
<code>makelv</code>	<code>logical_volume_name</code> (answer 7)	<code>logical_volume_size</code> (answer 27)

- 3 Enter the command shown in the table above using the values you copied in step 2, by typing:


```
> makelv <logical_volume_name>
<logical_volume_size>
```

where

`<logical_volume_name>` is the value for `logical_volume_name` and `<logical_volume_size>` is the value for `logical_volume_size`

Note 1: Once you have entered the `makelv` command, interruption of the logical volume creation process (through `ctrl-C`) should be avoided. If the process is accidentally interrupted, however, contact your Nortel Networks Service Representative for assistance.

Note 2: The recommended `<logical_volume_name>` is `"/cbmdata/00/billing/<billing stream name>"`
- 4 You have completed this procedure.

Querying a billing stream

Purpose

Use this procedure to display the status and information for a specific SuperNode billing application (SBA) billing stream or all SBA billing streams.

Application

The MAP displays the following information at the Query command:

- State values:
RBsy, InSv, SysB or Off for the primary substream. If applicable, a secondary, or recovery, substream is also displayed.
- Records within the open files:
the number of billing records in open files (records other than ClosedNotSent)
- ClosedNotSentFiles available:
the number of ClosedNotSent files on the stream's logical volume.
- Records within the ClosedNotSent files:
the number of billing records contained in the ClosedNotSent files on the stream.
- Date of last file sent:
the last date and time that a ClosedNotSent file on the stream was made into a ClosedSent file.

Prerequisites

Refer to the prerequisites for the product you are using.

Prerequisites for the CS 2000 Core Manager

You must be a user authorized to perform security-admin actions in order to perform this procedure.

For information on how to log in to the CS 2000 Core Manager as an authorized user or how to display other information about a user or role group, review the procedures in the following table.

Procedure	Document
Logging in to the CS 2000 Core Manager	<i>CS 2000 Core Manager Security and Administration</i> , NN10170-611
Displaying information about a user or role group	<i>CS 2000 Core Manager Security and Administration</i> , NN10170-611

Prerequisites for the Core and Billing Manager

You must have the root user ID and password to log into the server.

Procedure

Note: Instructions for entering commands in the following procedure do not show the prompting symbol, such as #, >, or \$, displayed by the system through a GUI or on a command line.

Querying a billing stream

At the core manager

- 1 Log into the core manager. Refer to [Prerequisites on page 143](#) for details.
- 2 Access the billing maintenance interface:
`billmtc`
- 3 Determine if you want to query a specific SBA stream or all of the SBA streams.

If you	Do
want to query one SBA stream	step 4
want to query all of the SBA streams	step 5

- 4 Query an SBA billing stream:
`query <streamname>`
where

streamname

is the SBA billing stream you want to query, for example
AMA and OCC

- 5 Query all of the streams:
`query all`
- 6 You have completed this procedure.

Searching and viewing billing records

Purpose

Use this procedure to search for and view billing records stored in AMADNS and DIRP file formats, using the AMADUMP tool.

Application

ATTENTION

AMADUMP does not support CDR billing records based on Edit templates. AMADUMP only supports CDR billing records based on Active templates.

You can display all of the records, or you can create filters that allow you to display only records matching a specific criteria. You view the results of AMADUMP on your screen.

The AMADNS file format supports the AMA, UCS CDR, and SMDR, record formats.

The DIRP file format supports the AMA, UCS CDR, Sprint CDR, and MCI Worldcom CDR record formats.

The UCS software on the Core supports user-defined Call Detail Record (CDR) templates for North American Universal Carrier Services (UCS). When activating the CDR templates on the switch, the core manager and Core clocks must be synchronized. For more information about CDR template creation, refer to “*UCS DMS-250 Billing Records Application Guide, 297-2621-395.*”

AMADUMP uses the template information to search and display CDR records from billing files associated with UCS switches. AMADUMP does not process billing files if the file creation timestamp of the core manager billing files is older than the timestamp of the active set of CDR templates on the switch. In this case, the active set of templates

may have been altered after the billing file was generated. Obtain timestamps as shown table [Obtaining a timestamp](#).

Obtaining a timestamp

If you want to obtain a timestamp	Do
for billing file creation	procedure Listing billing files on page 158
on the active set of templates on the Core	from the CI prompt, enter > ctmplt;status

AMADUMP limitations

The following limitations pertain to the operation of the AMADUMP tool.

Impact from changing CDR templates on the switch

SDM AMADUMP is unable to display all records from billing files containing a mixture of records generated using different CDR templates. This problem is transitional, that is, it may occur for the first billing file after the CDR template is changed on the switch. To help prevent this problem from occurring, changing templates during periods of high call traffic should be avoided. Templates should be changed only during maintenance periods, when call traffic is at a minimum.

If the problem does occur, however, manually rotate the billing file to the closedNotSent state by performing the procedure, [Closing billing files on page 163](#). This will minimize the number of records that are not displayed using the SDM AMADUMP tool. Then, to view the billing file, enter the following “octal dump” command on the command line: **od -x <full pathname of billing file>**

Prerequisites

Refer to the prerequisites for the product you are using.

Prerequisites for the CS 2000 Core Manager

You must be a user authorized to perform security-admin actions in order to perform this procedure.

For information on how to log in to the CS 2000 Core Manager as an authorized user or how to display other information about a user or role group, review the procedures in the following table.

Procedure	Document
Logging in to the CS 2000 Core Manager	<i>CS 2000 Core Manager Security and Administration</i> , NN10170-611
Displaying information about a user or role group	<i>CS 2000 Core Manager Security and Administration</i> , NN10170-611

Prerequisites for the Core and Billing Manager 850

You must have the root user ID and password to log into the server.

Procedure

Note: Instructions for entering commands in the following procedure do not show the prompting symbol, such as #, >, or \$, displayed by the system through a GUI or on a command line.

Searching and viewing billing records

At any workstation or console

- 1 Log into the core manager. Refer to [Prerequisites on page 147](#) for details.
- 2 Access the billing maintenance level:
`billmtc`
- 3 Access the tools level:
`tools`
- 4 Access the amadump level:
`amadump <streamname>`
where
`<streamname>` is the name of the billing stream

Example

```
amadump ama
```

- 5 You can set the search criteria for the dump command, using one or more of the following commands:

Note: Entering each of these commands, provides you with a list of valid parameters for the command.

command	purpose
filter	add one or more filters (maximum of 20), which can be used with the dump command to search and display records - to define a filter, refer to Guidelines for defining filters on page 153 Note: Use the listfields command to obtain a list of possible field names when you are adding a filtered string.
numblk	set the block number from which to start the search Note: This applies to DIRP file format only. If the file format is AMADNS, the system ignores this value.
numsrch	set the maximum number of records to search for (1 to 500 000)
numout	set the maximum number of records to display (1 to 500 000)

Note 1: MTX XA-Core systems do not support volumes higher than 175 000 CDRs per hour.

Note 2: When you set numblk, numsrch, and numout, their value is used in subsequent dump commands for the current session. However, if you specify numblk, numsrch, or numout as parameters with the dump command, you override their value.

Note 3: For UCS CDR, you can query and reset the parameters that are currently defined as follows:

Query the search parameters that are currently defined:

```
AMADUMP>> reinit -q
```

Reset the search parameters to their default value:

```
AMADUMP>> reinit -r
```

- 6 Display the billing records using the dump command and one or more of its parameters. The dump command syntax is as follows:

```
AMADUMP>> dump <display_mode> [sum] [numout
<numout_value>] [numsrch <numsearch_value>]
[numblk <numblock_value>] [filter
<filter_string> or <%filter_number>] [fname
<filename>] [btime <start_time>] [etime
<end_time>]
```

Note 1: You can use either the filename parameter or the time parameters, but not both.

Note 2: The dump command can take up to a few hours to complete depending on the number of files to be scanned. For this reason, you must be selective when you specify the set of files to dump to prevent any unwanted delays.

Parameter	Description
<display mode> {HEX, DETAILS, NODETAILS, NOSHOW}	HEX displays billing records in their raw (hexadecimal) form
Note: This is a required parameter.	DETAILS displays billing records with individual fields and field names preceding the fields <p>Note: Prior to executing the dump command with the details mode, enter the following command if you want to display more records on the screen:</p> <pre>AMADUMP>> set display compact</pre> This command enables compact display for the current session.
	NODETAILS displays billing records with individual fields but no field names preceding the fields

Parameter	Description
	NOSHOW displays no billing record information. Often used with the “sum” option to display the number of records in the file.
-s or sum	displays a summary of the dump: <ul style="list-style-type: none"> • filenames • total records in each file • total records matched (or selected) from each file • total of all the records in this specific dump • total records matched in this particular dump, and • search criteria used
-no <numout_value> or numout <numout_value>	specifies the maximum number of records to display (1 to 500 000)
-ns <numsearch_value> or numsrch <numsearch_value>	specifies the maximum number of records to search for (1 to 500 000)
-nb <numblock_value> or numblk <numblock_value>	specifies the starting block number for the search Note: This applies to DIRP file format only. If the file format is AMADNS, the system ignores the value.
-ft <filter_string> or -ft <%filter_number> or filter <filter_string> or filter <%filter_number>	specifies the filter to be used to search and display the records - to define a filter, refer to Guidelines for defining filters on page 153

Parameter	Description
-fn <filename> or fname <filename>	specifies the file or files to be displayed Note: o specify multiple files, enter the file list within double quotes and separate each file name with a space.
-b <start_time> or btime <start_time>	specifies the start date and time of the records to be searched and displayed
-e <end_time> or etime <end_time>	specifies the end date and time of the records to be searched and displayed Note 1: You can use the start and end time parameters individually, or together. Note 2: The start and end time parameters are based on the creation date and time of the files, not the date and time contained within the files.

Note 1: For AMADNS file format, you can use either hyphenated or non-hyphenated options, but not a combination of both. For DIRP file format, you can only use non-hyphenated options.

Note 2: You can obtain the filename, and creation date and time of the files using the following command at the core manager prompt:

```
# listfile <streamname>
```

Note 3: The start time, end time, and filter options are not supported for SMDR record formats.

Note 4: The record count for the AMADUMP “sum” option and listfile commands may not match for SMDR and CDR file formats.

For SMDR, the AMADUMP record count includes all call records and extension records. However, the listfile record count only includes call records.

For UCS CDR in DIRP format, the value of the RECORD_COUNT field in GER is one less than the total number of records (call records and event records) shown by AMADUMP summary.

Note 5: If you want to scroll through all the records, enter “s” when the “more” prompt appears on the screen rather than using the carriage return to see individual records.

Note 6: The filename displayed in the GER record may be different from the filename used in the “dump” command. AMADUMP always displays the filename stored in the GER record as it was created on the core manager (that is, like an active file).

Example:

```
AMADUMP>> dump details sum fname U020510095947OCC
.....
DIRPNAME A020510095947OCC
```

7 You have completed this procedure.

Guidelines for defining filters

A filter allows you to search and display a sub-set of the billing records. A filter string is used to specify logical and comparison operations between constants and variables. A constant can be an actual number (up to 19 digits), or a string in quotes; a variable is a field name. You can obtain a list of available fields, which can be used as variables in a filter string, using the listfields command.

Note: Variables and string constants are case sensitive. A string constant is anything enclosed in single quotes.

You can define a maximum of 20 filter strings, and specify them as “%<filter_number>” when you use the dump command to display the billing records.

The table [Filter operators](#) provides the operators for filters.

Filter operators (Sheet 1 of 2)

Operator	Symbol
parenthesis	()

Filter operators (Sheet 2 of 2)

Operator	Symbol
Slice a variable	from <int> count <int>. <ul style="list-style-type: none"> • from <int> starts indexing from 0 • count <int> returns a count of 0 to a variable size of 0 <p>Note: The slice operation is a ternary operation (state of three) that only works on variables. The result of a slice is a temporary variable.</p>
Multiplication	*
Division	/
Addition	+
Subtraction	-
Greater than	>
Less than	<
Greater than or equal	>=
Less than or equal	<=
Equal to	= (for SMDR) == (for OCC and AMA)
Not equal to	!= or <>
And, Or (both logical and bit-wise)	&, (SMDR) &&, (OCC and AMA)

Note 1: The operands are binary, except for the parenthesis, which holds other expressions.

Note 2: For comparison operations, the result is either true (1) or false (0). A comparison is considered true if it evaluates to a value other than zero (0).

Note 3: When a string constant is compared to a variable, it can only be used as a regular expression string. For example, string constants can only be used in an equality operation with the other operand being a variable.

Note 4: For regular expressions, only “equal to” and “not equal to” operations are valid. All other characters are invalid.

Filter syntax

The filter command consists of different syntax for different data types. The data types are

- EBCDIC
- TBCD
- BCD
- BIN
- BIT
- BOOLEAN
- HEX

Filter syntax for EBCDIC Use single or double quotes for EBCDIC digits.

Example

For BAF records:

```
AMADUMP>> filter add 4 RECCD =='F0'
```

```
AMADUMP>> filter add 4 RECCD =="F0"
```

Example

For CDR records:

```
AMADUMP>> filter add 4 STRUCTURE_CODE =="00079C"
```

Example

For SMDR records:

```
AMADUMP>> filter add 4 "RECORD_CODE_SM ='D1'"
```

Filter syntax for TBCD Use single or double quotes for TBCD digits. However, when you use a sub-set of TBCD digits in a filter string, you must use double quotes.

Example

For TBCD digits:

```
AMADUMP>> filter add 17 ANISP =='5124599628'
```

```
AMADUMP>> filter add 17 ANISP =="5124599628"
```

Example

For a sub-set of TBCD digits:

```
AMADUMP>> filter add 17 ANISP =="51245996"
```

Filter syntax for BCD Use single or double quotes for BCD digits. However, when you use a sub-set of BCD digits in a filter string, you must use double quotes.

Example

For BCD digits:

```
AMADUMP>> filter add 4 STRUCTURE_CODE == '00001C'  
AMADUMP>> filter add 4 STRUCTURE_CODE == "00001C"
```

Example

For a sub-set of BCD digits:

```
AMADUMP>> filter add 4 STRUCTURE_CODE == "00001"
```

Filter syntax for BIN Use double quotes or no quotes for BIN digits. However, when you use a sub-set of BIN digits in a filter string, you must use double quotes.

Example

For BIN digits:

```
AMADUMP>> filter add 8 CALLDUR == 1310720  
AMADUMP>> filter add 8 CALLDUR == "1310720"
```

Example

For a sub-set of BIN digits:

```
AMADUMP>> filter add 8 CALLDUR == "13107"
```

Filter syntax for BIT Use single or double quotes for BIT digits. However, when you use a sub-set of BIT digits in a filter string, you must use double quotes.

Example

For BIT digits:

```
AMADUMP>> filter add 15 WBCKTS ==  
'11010000000001111101001100111101'  
AMADUMP>> filter add 15 WBCKTS ==  
"11010000000001111101001100111101"
```

Example

For a sub-set of BIT digits:

```
AMADUMP>> filter add 15 WBCKTS ==  
"110100000000011111010011001111"
```

Filter syntax for BOOLEAN Use only double quotes for BOOLEAN digits.

Example

For BOOLEAN digits:

```
AMADUMP>> filter add 17 VARLENGTH == "N"
```

Filter syntax for HEX Use double quotes for HEX digits, however do not use any quotes if you are entering the value in decimal equivalent.

Example

For HEX digits:

```
AMADUMP>> filter add 11 SCPBILL == "fe17700b"
```

```
AMADUMP>> filter add 11 SCPBILL == 4262948875
```

Example of filter usage

The following example shows a dump of the AMA stream, selecting records where the call code is greater than 006, or the structure code is less than 00076. The dump command specifies the "or" logical relationship (||) that is to exist between the filters, and specifies the file name.

Example

```
> amadump ama
amadump>> filter add 5 CALL_CODE > '006C'
amadump>> filter add 6 STRUCTURE_CODE < '00076C'
amadump>> set display compact
amadump>> dump details sum filter "%5 || %6" fname
<filename>
```

Listing billing files

Purpose

Use this procedure to list all files currently stored for a specified SuperNode Billing Application (SBA) stream.

Application

You can specify additional criteria for listing files using optional parameters described in the table that follows this procedure.

Procedure

Listing billing files

At the core manager

- 1 Log into the core manager.
- 2 Access the billing maintenance interface:
`# billmtc`
- 3 Access the file system level:
`> filesys`
- 4 List the files currently stored in an SBA stream:
`> listfile <stream_name> <optional_parameters>`

where

<stream_name> is the name of the billing stream. This parameter is mandatory.

<optional_parameters> is one or more of the optional parameters described in the table that follows this procedure

Example

To list all secondary files in the AMA stream, type

```
> listfile ama state secondary  
(general file formats)
```

or

```
> listfile ama -s  
(AMADNS file format)
```

- 5 You have completed this procedure.

The following table describes <optional parameters> available for the listfile command.

Parameter	Value	Definition
For AMADNS file format:		
-a		lists all files (open, closedNotSent, and closedSent).
-b	hh[:mm[:ss]][.mm[/d d[/[yy]yy]] <i>examples:</i> 8:00 1/12/03 12:00:00.2/23/03	Use this parameter (begin time) to list only the files that were created at this specific time and later.
-e	[hh[:mm[:ss]][.mm[/ dd[/[yy]yy]] <i>examples:</i> 8:00 1/12/03 12:00:00.2/23/03	Use this parameter (end time) to list only those files created before and up to, but not including, this specific time.
-f	file name	specifies the file to list. The file name is in standard AMA format: [source component identifier].[destination component identifier].[file sequence number].[file type].[file sequence number restart indicator].
-o		lists all open files.
-p		lists all primary files currently stored.
-q	integer	Use this parameter (sequence number) to list only those files with a sequence number matching the specified value, or within the range of values stated by <value, value>.
-r <priority>	an integer from 1 to 4 representing DNS priority	List only the files with this priority.

Parameter	Value	Definition
-s		lists all secondary files.
-y <filetype>	an integer (0 to 32)	list only those files with this file type value. Default values are 1 for Standard AMA files, and 2 for Error files.
For general file formats:		
STATE (or state) <value>	PROCESSED, UNPROCESSED, PRIMARY, OPEN, or SECONDARY	Specifies the file state in the stream to be listed. For example, PROCESSED means all processed files are to be displayed.
BTIME (or btime) <date-time>	hh[:mm[:ss]][.mm[/d d[/[yy]yy]] examples: 8:00 1/12/03 12:00:00.2/23/03	Use this parameter (begin time) to list only the files that were created at this time and later.
ETIME (or etime) <value>	[hh[:mm[:ss]][.mm[/ dd[/[yy]yy]] examples: 8:00 1/12/03 12:00:00.2/23/03	Use this parameter (end time) to list only those files created before, but not including, the specified time.
SEQNUM (or seqnum) <value, value>	integer, integer defines a range or integers that represent file sequence numbers	Use this parameter to list only those files with a sequence number matching the specified value, or falling in the range of values stated by <value, value>.
FNAME (or fname) <filename>	file name	Use this parameter to list only this one file with the specified file name. The exact file name must match the string entered.

Parameter	Value	Definition
FTYPE (or ftype) <filetype>	an integer (0 to 32)	Use this parameter to list only those files with this file type value. Default values are 1 for Standard AMA files, and 2 for Error files.
PRIOR <priority>	an integer between 1 and 4	Use this parameter to list only the files with this priority.

Listing billing streams

Purpose

Use this procedure to list the configuration information about a billing stream.

Procedure

Listing a billing stream

At any workstation or console

- 1 Log into the core manager.
- 2 Access the billing maintenance interface:
`# billmtc`
- 3 Access the configuration stream level:
`> confstrm`
- 4 Display the detail information about a stream:
`> list {<stream_name> | ALL}`
where
`<stream_name>` is the name of the specific billing stream
ALL indicates that you want to display the configuration information about all configured billing streams
- 5 You have completed this procedure.

Closing billing files

Purpose

Use this procedure to manually close the current billing files.

Application

This procedure changes the state of the current files from open to closedNotSent.

Procedure

Closing billing files

At the core manager

- 1 Log into the core manager
- 2 Access the billing maintenance interface:

```
# billmtc
```

- 3 Access the file system level:

```
> filesys
```

- 4 Close active billing files:

```
> closec <stream_name>
```

where

<stream_name> is the name of the billing stream from which the files are to be closed

Example

```
> closec ama
```

If the closec command	Do
returns a list of files it acted on	go to step 6
does not return a file name	go to step 5

- 5 List the primary files to verify that all files are closed. For instructions, refer to procedure [Listing billing files on page 158](#), which is located in this NTP.
- 6 You have completed this procedure.

Sending billing files from disk

Purpose

Use this procedure to transfer billing files from the core manager to one or more destinations.

Application

This procedure applies to billing streams configured for outbound file transfer (OFT) mode, secure outbound file transfer (SFTPW), or real time billing (RTB).

Procedure

Sending billing files

At the core manager

- 1 Log into the core manager.
- 2 Access the billing maintenance interface:
`billmtc`
- 3 Access the file system level:
> `fileSYS`
- 4 Send the files downstream:
> `sendfile <stream_name>`
[`<optional_parameters>`]

where

`<stream_name>` is the name of the billing stream. This parameter is mandatory.

[`<optional_parameters>`] is one or more of the optional parameters described in the table that follows this procedure

Note 1: The `<stream_name>` parameter must be first, but the order of the other parameters is not significant.

Note 2: If you do not specify the destination (an optional parameter), the files are sent to all destinations for the stream.

- 5 Refer to the following table to determine your next step.

If the <code>sendfile</code> command	Do
is successful	go to step 7
is not successful	go to step 6

- 6 If the system indicates that incorrect parameter values were entered, re-enter the command with the correct parameter values. Otherwise, observe the SDMB logs on the CM in logutil to determine why the sendfile command is not successful. If logs or alarms, or both are generated, refer to the SDM Fault Management document NN10081-911 for a corrective action procedure.
- 7 You have completed this procedure.

The following table describes <optional parameters> available for the sendfile command.

Parameter	Value	Definition
For AMADNS file format:		
-d <destination>	alphanumeric string (up to 15 characters)	Specifies the name of the destination to which the billing files are sent. When the destination option is not specified, billing files are sent to all destinations under the same stream.
-b	hh[:mm[:ss]][.mm[/d d[/[yy]yy]] examples: 8:00 1/12/03 12:00:00.2/23/03	Use this parameter (begin time) to send only the files that were created at this specified time, and later.
-e	[hh[:mm[:ss]][.mm[/ dd[/[yy]yy]] examples: 8:00 1/12/03 12:00:00.2/23/03	Use this parameter (end time) to send only those files created before, but not including, this time.
-f	file name	Specifies file to transmit. The file name is in standard AMA format: [source component identifier].[destination component identifier].[file sequence number].[file type].[file sequence number restart indicator].
-p		Sends all primary files.

Parameter	Value	Definition
-q	integer	Use this parameter (sequence number) to send only those files with a sequence number matching the value, or within the range of values stated by <value, value>.
-r <priority>	an integer between 1 and 4 representing DNS priority	Use this parameter to send only the files with the specified priority.
-s		Sends all secondary files.
-y <filetype>	0 to 32	Use this parameter to send only those files with this file type value. Default values are 1 for Standard AMA files and 2 for Error files.
new_file_state	SENT or NOTSENT	Represents the new file state after it is sent. The default for this parameter is sent. A file with the state closedNotSent changes to closedSent once the file is transferred. If you enter notsent on the command line, the file state does not change to closedSent after the file is transferred. This is only applicable for files in the closedNotSent state (for example, primary or unprocessed).
For general file formats:		
DEST <destination>	alphanumeric string (up to 15 characters)	Specifies the name of the destination for the billing files are sent. When the destination option is not specified, billing files are sent to all destinations under the same stream.
STATE (or state) <value>	PROCESSED, UNPROCESSED, PRIMARY, or SECONDARY	Specifies which files in the stream are to be sent. For example, PROCESSED means that all processed files are sent. For limitations and restrictions pertaining to secure outbound file transfer (SFTPW) of processed or secondary files, refer to Limitations and restrictions on page 72 , of the procedure Configuring SBA outbound connection security on page 71 .

Parameter	Value	Definition
BTIME (or btime) <date-time>	hh[:mm[:ss]][.mm[/d d[/[yy]yy]] examples: 8:00 1/12/03 12:00:00.2/23/03	Use this parameter (begin time) to send only the files that were created at this time and later.
ETIME (or etime) <value>	[hh[:mm[:ss]][.mm[/d dd[/[yy]yy]] examples: 8:00 1/12/03 12:00:00.2/23/03	Use this parameter (end time) to send only those files created before and up to this time, but not including this time.
SEQNUM (or seqnum) <value, value>	integer, integer defines a range or integers that represent file sequence numbers	Use this parameter (sequence number) to send only those files with a sequence number matching the value, or within the range of values stated by <value, value>.
FNAME (or fname) <filename>	file name	Use this parameter to send only the specified file name. The exact file name must match the string entered.
FTYPE (or ftype) <filetype>	an integer between 0 and 32	Use this parameter to send only those files with this filetype value. Default values are 1 for Standard AMA files, and 2 for Error files.
PRIO (or priority)	an integer between 1 and 4	Use this parameter to send only the files with this priority.
new_file_state	SENT or NOTSENT	Represents the new file state after it is sent. The default for this parameter is sent. A file with the state closedNotSent changes to closedSent once the file is transferred. If you enter notsent on the command line, the file state does not change to closedSent after the file is transferred. This is only applicable for files in the closedNotSent state (for example, primary or unprocessed).

Performing a cutover of billing from the core to the core manager

Purpose

Use the following procedure to perform a cutover of billing from the core to the core manager.

Prerequisites

When the procedure should be performed

Perform this procedure only during a low-traffic period.

System requirements

The following steps must be completed before this procedure is performed:

- Access the DIRP subsystem table (DIRPSSYS), and in the tuple for the billing stream ensure that the ROTACLOS parameter is set to BOTH.
- Ensure that SBA configuration has been completed on both the core and the core manager.
- Ensure that DIRP logical volumes have been created and mounted on the core.

Procedure

ATTENTION

In the procedure below, sdm billing control (sdmbctrl) is changed briefly from ON to BOTH mode. During normal operation, however, sdm billing control should remain in ON mode since extended use of BOTH mode can result in SBA performance problems.

ATTENTION

Instructions for entering commands in this procedure do not show the prompting symbol, such as #, >, or \$, displayed by the system through a GUI or on a command line.

Performing a cutover of billing from the core to the core manager

At the MAPCI

- 1 Access the SDMBIL level:
`mapci;mtc;appl;sdbmil`
- 2 Set sdm billing control to BOTH mode to ensure that the billing is going both to the DIRP system and to the core manager. While sdm billing control is set to BOTH mode, any billing collected on the core manager is used only for testing. The DIRP billing files will still be polled by network data collection (NDC) for billing.
`sdbmctrl <stream_name> both`

At the core manager

- 3 Verify that billing records are being processed by performing [Querying a billing stream on page 143](#)

At the MAPCI

- 4 For billing streams with BC format (AMA), access the AMA options table (AMAOPTS) and ensure that the CRSEQNUM (call record sequence number) parameter is set to ON. This option adds an incremental sequence number to every AMA record, using Module Code 042.
- 5 Access the SDMBIL level:
`mapci;mtc;appl;sdbmil`
- 6 Set sdm billing control to OFF mode. In the OFF mode, billing records are transferred only to the DIRP system.
`sdbmctrl <stream_name> off`

At the core manager

- 7 Ensure that there are no files in the open directory on the core manager by performing [Sending billing files from disk on page 164](#).

At the MAPCI

- 8 Start the cutover from the core to the core manager by setting sdm billing control to ON mode. This will stop the transfer of AMA billing records to the DIRP system and will start the transfer of the records to the core manager.
`sdbmctrl <stream_name> on`

Note: Once you have set sdm billing control back to ON mode, do not change it either to BOTH mode or to OFF mode

unless directed to do so by Nortel customer support personnel.

- 9 Flush the billing buffers on the core:

```
amadumpb <stream_name>
```

At the core manager

- 10 To make the first file on the core manager as small as possible, rotate the active stream on the core manager by performing [Closing billing files on page 163](#).

At the MAPCI

- 11 Access the DIRP level:

```
mapci;mtc;iod;dirp
```

- 12 Close the active billing stream on the core:

```
close <stream_name> active
```

- 13 Have NDC pull the last of the core billing files and then verify that the table DIRPHOLD is empty.

- 14 Check the DIRP logs to find the last rotated file.

```
logutil
```

```
open dirp
```

- 15 Obtain the call record sequence number (Module Code 42) for the last rotated file.

Note: Ensure that the CRSEQNUM parameter in the AMAOPTS table is set to ON before entering the following commands.

```
amadump bc <filename>
```

where

<filename>

is the name of the file that you obtained in step [14](#)

```
dump call summary
```

Note: This command will provide the block number for use with the next command.

```
dump call details <block number>
```

where

block number

is the next-to-last block number

- 16** Check for the first AMA record. This should be the first call record following the last sequence number in the last DIRP file. Verify that the call record sequence number (Module 42) has been augmented by 1 from the last AMA record.

```
amadump <stream_name>
```

```
dump details sum fname <file_name>
```

- 17** Access the AMAOPTS table and ensure that the CRSEQNUM parameter is set to OFF.
- 18** Request NDC polling of the core manager. When NDC has confirmed successful manual polling of the core manager, resume NDC automatic polling of the core manager.
- 19** You have completed this procedure.