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Nortel Electronic  
Data Delivery

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Subj: SN09 (DMS) Standard Customer  
Documentation – Version 01.02

Dear Nortel Customer,

Enclosed in this collection is the customer information for the SN09 (DMS) Standard release of the customer documentation.

The information is presented in the Adobe portable document format (pdf).

### **Critical Release Notice Information**

The documents changed in the DMS and TDM collections include a Critical Release Notice. The Critical Release Notice contains the following information:

Publication number: XXX-XXXX-XXX  
Publication release: (Preliminary or Standard) and version.issue (XX.XX)  
Content that the NTP (Nortel Technical Publications) supports: for example, the SNXX (DMS/TDM) software releases.

Bookmarks used in the NTPs highlight the changes between the NTP baseline and the current release. The bookmarks provided are color-coded to identify release-specific content changes. NTP volumes that do not contain bookmarks indicate that the NTP baseline remains unchanged and is valid for the current release.

### **Bookmark Color Legend**

**Black:** Applies to content for the NTP baseline that is valid through the current release.

**Red:** Applies to new or modified content for NAO17/ISNO4 (TDM) that is valid through the current release.

**Blue:** Applies to new or modified content for NAO18 (SN05 DMS)/ISNO5 (TDM) that is valid through the current release.

**Green:** Applies to new or modified content for SN06 (DMS)/ISNO6 (TDM) that is valid through the current release.

**Purple:** Applies to new or modified content for SN07 (DMS)/ISNO7 (TDM) that is valid through the current release.

**Pink:** Applies to new or modified content for SN08 (DMS)/ISNO8 (TDM) that is valid through the current release.

**Orange:** Applies to new or modified content for SN09 (DMS)/ISNO9 (TDM) that is valid through the current release.

#### ***Attention!***

*Adobe Acrobat Reader\* 5.0 is required to view bookmarks in color.*

If the bookmarks are not visible when a file is opened, select "Bookmarks" from under the "Window" menu.

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The types of precautionary messages used in Nortel information include attention boxes and danger, warning, and caution messages.

An attention box identifies information that is necessary for the proper performance of a procedure or task or the correct interpretation of information or data.

A danger message identifies the possible risk of personal injury

A warning message identifies the risk of possible equipment damage

A caution messages identifies the risk of possible service interruption or degradation.

## How commands, parameters, and responses are represented

Commands, parameters, and responses in this document conform to the following conventions.

### Input prompt (>)

An input prompt (>) indicates that the information that follows is a command:

```
>BSY
```

### Commands and fixed parameters

Commands and fixed parameters that are entered at an interface are shown in uppercase letters:

```
>BSY CTRL
```

### Variables

The letters or numbers that the variable represents must be entered. Each variable is explained in a list that follows the command string.

Variables are shown in lowercase letters:

```
>BSY CTRL ctrl_no
```

### Responses

Responses are shown in the following type style:

```
FP 3 Busy CTRL 0: Command request has been submitted.
```

```
FP 3 Busy CTRL 0: Command passed.
```

If you have any questions regarding the above, please phone your Account Representative or contact Knowledge Services at 1-877-662-5669, option 4, option 1.

## Documentation quality/raising CRs

As we continue striving to improve the quality of the NTPs, your input continues to be a valuable source of information.

Many of the improvements that we make are based on the input that we receive from our customers via Customer Requests (CRs). If errors are found when using the documentation please contact your CTS Prime who will raise a CR thus putting the wheels in motion to update the related NTP.

## Documentation services

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