297-212	21-2	225
VINTAGE	01.	.02
STA	ANDA	ARD

0 DIGITAL SWITCHING SYSTEMS 0 DMS*-100 FAMILY DATAPATH* 0 3270 NETWORK SWITCHED ACCESS 0 INSTALLATION AND MAINTENANCE

0

- 0 297-2121-225 0 VINTAGE 01.02

(c) Northern Telecom 1988

0 0	297-2121-225 VINTAGE 01.02
0	CONTENTS
0	CHAPTER 1: INTRODUCTION TO 3270 NETWORK SWITCHED ACCESS
0	PRACTICE APPLICATION
0	SOFTWARE IDENTIFICATION
0	CAPABILITIES
0	CONFIGURATION
0 0	Switched Configuration
0	APPLICATIONS
0	REFERENCES
0	CHAPTER 2: EQUIPMENT DESCRIPTION AND SPECIFICATIONS
0	CONTROL UNIT INTERFACE SHELF - DESCRIPTION
0	SHELF - SPECIFICATIONS
0 0 0 0	Mechanical Specifications2-3Electrical Specifications2-4Environmental Specifications2-4Regulatory Compliance2-4
0	CONTROL UNIT INTERFACE - DESCRIPTION
0	CONTROL UNIT INTERFACE - SPECIFICATIONS
0 0 0 0	Mechanical Specifications2-6Electrical Specifications2-6Environmental Specifications2-6Regulatory Compliance2-7
0	TERMINAL INTERFACE - DESCRIPTION
0	TERMINAL INTERFACE - SPECIFICATIONS
0 0 0 0	Mechanical Specifications2-9Electrical Specifications2-9Environmental Specifications2-10Regulatory Compliance2-10
0	CABLE SPECIFICATIONS

0 0	297-2121-225 VINTAGE 01.02	
0 0	Coax Cable	-11 -11
0 0	CHAPTER 3: INSTALLING A DATA LINE FOR 3270 NETWORK SWITCHED ACCESS	
0	SWITCHED CONFIGURATION	3-3
0 0	Datafill	3-3 3-6
0	NON-SWITCHED CONFIGURATION	3-8
0	Cabling Requirements	3-8
0	CHAPTER 4: INSTALLING THE 3270 NETWORK SWITCHED ACCESS EQUIPM	1ENT
0	INSTALLING THE CONTROL UNIT INTERFACE SHELF	4-1
0 0	Equipment Required	4-1 4-1
0	INSTALLING THE CONTROL UNIT INTERFACE	4-2
0 0	Equipment Required	4-2 4-2
0	INSTALLING THE TERMINAL INTERFACE	4-5
0 0	Equipment Required	4-5 4-5
0	CHAPTER 5: VERIFYING THE DATA CONNECTION	
0	SWITCHED CONFIGURATION	5-1
0 0 0 0 0 0 0	Setting Up a Data Call Using Datapath Keyboard Dialing Setting Up a Data Call Using Automatic Dialing Setting Up a Data Call Using Speed Dialing Aborting a Data Call Prior to Connection Ringing a Directory Number Again Taking Down a Data Call Programming the Number to be Auto Dialed Programming the List of Speed Dialing Directory Numbers	5-2 5-3 5-4 5-5 5-5 5-6 5-6
0	NON-SWITCHED CONFIGURATION	5-7

0 iv

0	
0	

0 CHAPTER 6: DIAGNOSTICS AND TROUBLESHOOTING

0	EQUIPMENT SELF-TESTS	1
0 0	Control Unit Interface Circuit Pack Self-Test 6- Terminal Interface Self-Test 6-	1 1
0	PHYSICAL CHANNEL CHECKS	3
0	TROUBLESHOOTING	4
0	TROUBLESHOOTING FROM THE MAP	3

0 CHAPTER 7: ACRONYMS AND ABBREVIATIONS

ILLUSTRATIONS

0 FIGURES

0

0	1.1	Switched Configuration	1-3
0	1.2	Non-switched Configuration	1-4
0	2.1	Control Unit Interface Shelf - Front View	2-1
0	2.2	CUIF Shelf - Mounting Hole Dimensions	2-2
0	2.3	Control Unit Interface Shelf - Rear View	2-3
0	2.4	CUIF Circuit Pack - Front and Side View	2-5
0	2.5	Terminal Interface - Rear and Top View	2-8
0	3.1	Switched Configuration vs Non-switched Configuration	3-2
0	3.2	Connection from TIF Modular Jack to DLC	3-6
0	3.3	Connections to CUIF Pairs	3-7
0	3.4	Connection from TIF to CUIF	3-8
0	4.1	SW1 Switch Slide Settings	4-2

0 TABLES

0	3.1	SERVORD Entries for 3270 Network Switched Access	3-3
0	4.1	SW2 Switch Slide Settings	4-3
0	6.1	3270 Network Switched Access Troubleshooting	б-4

- 0 297-2121-225 0 VINTAGE 01.02

_

0 CHAPTER 1

- 0 INTRODUCTION TO 3270 NETWORK SWITCHED
- 0 ACCESS

0

- 0 297-2121-225 0 VINTAGE 01.02

0 PRACTICE APPLICATION

0 The information contained in this Practice applies to offices0 having Batch Change Supplement release BCS 18 software.

0 It also applies to offices having a BCS release greater than 18, 0 unless reissued. The application of all Northern Telecom Prac-0 tice (NTP) editions with respect to a given BCS release is given 0 in 297-1001-001, Master Index of Practices.

0 SOFTWARE IDENTIFICATION

Datapath 3270 Network Switched Access features are contained inthe software package NTX250AA.

0 CAPABILITIES

0 3270 Network Switched Access provides a means for connecting IBM* 3270-type terminals to cluster control units using single twisted-pair wiring.

3270 Network Switched Access requires two units: a Control Unit
 Interface (CUIF) and a Terminal Interface (TIF). The CUIF con nects to the IBM control unit. The TIF connects to the IBM ter minal.

- 0 3270 Network Switched Access:
- 0 * reduces coaxial (coax) cable length requirements
- 0 * uses twisted-pair connections to extend the allowable sepa-0 ration distance between the terminal and the control unit.
- 0 * provides switched access to different IBM mainframes or non-0 switched access to specific IBM mainframes
- 0 * provides a single, unified wiring plan, and maintains integ-0 rity by using single twisted-pair wiring
- 0 * provides IBM control unit port sharing
- 0 * allows for easier and simpler moves and changes of equipment

0

0

^{0 *}IBM is a trademark of International Business Machines.

0 297-2121-225

- 0 VINTAGE 01.02
- **0** CONFIGURATION
- 0 3270 Network Switched Access can be configured for two kinds of 0 operation:
- 0 * switched
- 0 * non-switched

0 Both configurations allow the reduction of coax cable, yet main-0 tain flexibility in the design of the network of terminals.

0 Switched Configuration

0 The switched configuration (as shown in Figure 1.1 on page 1-3)
0 connects the display terminals and control units through a
0 DMS-100 Family switch.

0 Using 3270 Network Switched Access in a switched configuration 0 means that the number of installed terminals does not have to 0 match the number of ports on the IBM control unit. The exact 0 ratio of terminals to ports is determined for each installation, 0 depending on local requirements and usage patterns.

0 A terminal can have access to any mainframe with a port connected 0 via a CUIF to the DMS-100 Family switch.





0 Non-switched Configuration

0 The non-switched configuration (also known as back-to-back), as

0 shown in Figure 1.2 on page 1-4, connects the display terminal 0 and control unit directly.

0





0 0

Figure 1.2 Non-switched Configuration

0 APPLICATIONS

0 The 3270 Network Switched Access CUIF is compatible with the IBM 0 3174, 3274, and 3276 control units.

0 The 3270 Network Switched Access TIF is compatible with a variety 0 of IBM and IBM-type terminals in normal applications. The fol-0 lowing list provides some examples:

- 0 * IBM 3178 monochrome
- 0 * IBM 3179 color display
- 0 * IBM 3180 display station (with 3274 control unit)
- 0 * IBM 3191/3192 display station
- 0 * IBM 3270 PC (control unit terminal mode)
- 0 * IBM 3278 models 2, 3, 4, and 5 (monochrome)
- 0 * IBM 3279 color display without convergence
- 0 * IBM PC AT and XT with IRMA (up/downloading is not supported)
- 0 * Beehive ATL-178
- 0 * Memorex 2178

0 1-4

- 0 3270 Network Switched Access supports the following features, 0 available on these terminals:
- 0 * extended character set (extended attribute buffer) (program-0 mable symbols not supported)
- 0 * APL/text

0

- 0 * audible alarm
- 0 * all supported keyboard types
- 0 * selector light pen
- 0 * security keylock

0 <u>Note:</u> 3270 Network Switched Access does not support IBM print-0 ers, or color convergence.

0 When 3270 Network Switched Access is used in a switched configuration, the Datapath keyboard dialing feature is available. The following additional features can be added:

- 0 DMS-100
- 0 * automatic line
- 0 * automatic dial
- 0 * ring again
- 0 * data-port hunting
- 0 * speed dialing
- 0 * idle time out
- 0 * maintenance from the central office

0 The datapath keyboard dialing feature is useful if the user needs access to multiple locations or multiple applications from the terminal, and for infrequent users who do not need to be continuously connected to a control unit. It is also useful for system maintenance and troubleshooting.

0 The automatic line feature automatically connects the user with a 0 predetermined destination. The terminating location's directory 0 number is entered at the DMS-100 Family switch using Service 0 Orders. It can represent a line on the same switch or a line on 0 another switch. The directory number can be up to 15 digits 0 long.

0 <u>Note:</u> When this feature is used, all other call setup features 0 are disabled.

0 297-2121-225

0 VINTAGE 01.02

0 The automatic dial feature lets the user program one frequently 0 dialed directory number so that it can be automatically dialed 0 using the auto dial keyboard sequence.

0 The ring again feature is used when the CUIF the user has called 0 is busy. The system monitors the called CUIF and alerts the user 0 when the busy CUIF becomes idle. Ring again only applies if the 0 originating and terminating units are served by the same DMS-100 0 Family switch, and are both in the same customer group.

0 The data port hunting feature lets the user dial one directory 0 number to gain access to one of several available control unit 0 ports. The DMS-100 Family switch hunts for the first available 0 data port.

0 The speed dialing feature lets the user program a list of direc-0 tory numbers. Each number can then be dialed using a one- or 0 two-digit code. Two types of speed dialing lists are available:

- 0 * a short list of up to 10 directory numbers for which 1-digit 0 codes are used
- 0 * an individual list of up to 30, 50, or 70 directory numbers 0 for which 2-digit codes are used
- 0 * a group list of up to 30, 50, or 70 directory numbers for 0 which 2-digit codes are used

0 The operating company determines the type of speed dialing avail0 able to the TIF user when the associated data line card (DLC)
0 line equipment number (LEN) is datafilled.

0 The idle time out feature is used to automatically take down a data call if the data line remains idle for a predetermined period of time. The idle time is determined by the operating company when the associated DLC LEN is datafilled. The idle time out feature is available in markets where profile downloading is available.

0 The central office based maintenance feature allows remote diag-0 nostics to be performed on the TIF and the CUIF from the central 0 office.

0 1-6

0 0		297-2121-225 VINTAGE 01.02
0	REFERENCES	
0 0 0	The following tion on the da dures:	documents will provide you with additional informa- atapath products and some of the installation proce-
0 0 0 0 0	297-1001-001 297-1001-100 297-1001-114 297-1001-320 297-1001-451 297-1001-455 297-2101-451	Master Index of Practices System Description Operational Measurements (OM) Operational Measurements Reference Manual Common Customer Data Schema The Office Parameters Reference Manual Local Customer Data Schema
0	297-2101-516	Line Maintenance Reference Manual

0 297-2121-182 Line Maintenance Reference Manual 0 297-2121-182 Line Engineering Rules

- 0 297-2121-225 0 VINTAGE 01.02

0	
0	CHAPTER 2
0	EQUIPMENT DESCRIPTION AND SPECIFICATIONS

0

- 0 297-2121-225 0 VINTAGE 01.02

```
0
                                                         297-2121-225
0
                                                        VINTAGE 01.02
0
   This chapter provides descriptions and specifications for the
0
   following equipment:
0
        Control Unit Interface Shelf (NT4X25BS)
0
        Control Unit Interface (NT4X25AM)
        Terminal Interface (NT4X25AL)
0
0
       Cabling
```

0 CONTROL UNIT INTERFACE SHELF - DESCRIPTION

0 The Control Unit Interface (CUIF) shelf (NT4X25BS) is a standard 0 48.26 cm (19 in) wide rack-mount unit that houses up to 16 cir-0 cuit packs. The front of the shelf has a safety bar that secures 0 the CUIFs in place (see Figure 2.1).



Control Unit Interface Shelf - Front View

0 0

Figure 2.1

0 297-2121-225 0 VINTAGE 01.02

0 The shelf has eight pre-drilled mounting holes, four on each 0 side. The dimensions of the holes are shown in Figure 2.2 on 0 page 2-2.



0 Figure 2.2 CUIF Shelf - Mounting Hole Dimensions

0 A power supply (NT part # A0320852, CPC code NPS50422-10L3) 0 mounted on the rear of the shelf provides power for the circuit 0 packs. The AC power cord connects to a receptacle on the rear of 0 the shelf. The shelf has an ON/OFF switch to control the power, 0 and a 7 A fuse to protect against overload.

0 There are 16 BNC connectors on the rear of the shelf that provide 0 the connections from the CUIFs to the IBM control units. A 50-pin 0 Amphenol connector provides the interface to the data lines (see 0 Figure 2.3 on page 2-3).

0 2-2



0

0

0 Figure 2.3

Control Unit Interface Shelf - Rear View

0 SHELF - SPECIFICATIONS

0	Mechanical Specifications		
0	Size:	50.8 cm long x 48.3 cm wide x 35.6 cm high (20 in x 19 in x 14 in)	5

0 0	297-2121-225 VINTAGE 01.02	
0	Weight:	22 kg (48.5 lbs)
0	Connectors:	16 BNC connectors
0 0		1 female Amphenol (AMP2-102935-8) connector
0		1 power cord connection
0	Color:	grey
0	Electrical Specifications	
0 0	Inputs:	110 V ac nominal (92 - 130 V ac) 60 Hz 4.0 A
0	Outputs:	+5 V 50 A
0		+12 V 5 A
0		-12 V 5 A
0	Fuse:	7 A
0	Minimum Loading Requirements:	5 A (2 CUIF circuit packs)
0	Environmental Specifications	
0	Operating Temperature:	0 to 50^{0} C (32 to 122^{0} F)
0	Storage Temperature:	-40 to 70^{0} C (-40 to 158^{0} F)
0	Relative Humidity:	(operating) 95% at 40^{0} C (104 0 F)
0 0	The maximum differential air t 15 C^0 (27 F^0)	emperature rise within the shelf is
0	Regulatory Compliance	
0	EMI:	FCC Part 15 Class A
0	Interconnect:	CS-03 Issue 6
0 0	The shelf is Canadian Stand Underwriters' Laboratories (UL	ards Association (CSA) approved and

0 2-4



0 Conn 0 Poll

0

2-5

0 297-2121-225

0 VINTAGE 01.02

0 These LEDs indicate the status of the CUIF connection, data ses-0 sion, synchronization, and self-test.

0 Each time the CUIF is powered-up the integrity of the hardware is 0 tested. For a detailed explanation of the self-test and failure 0 reporting, see Control Unit Interface Circuit Pack Self-Test on 0 page 6-1.

0 Pull tabs on the faceplate allow for easy insertion and removal 0 of the CUIF from the shelf.

0 There are two DIP switches on the circuit pack. They are used to 0 configure the CUIF for either switched or non-switched operation 0 (SW1 and SW2 in Figure 2.4 on page 2-5).

0	CONTROL UNIT INTERFACE - SPECIFICATIONS		
0	Mechanical Specifications		
0 0	Size:	25.4 cm long x 30.5 cm high (10 in x 12 in)	
0	Connectors:	card edge connectors	
0	Electrical Specifications		
0	Inputs:	+5 V dc 2.5 A	
0		+12 V dc 0.1 A	
0		-12 V dc 0.1 A	
0	ESD (faceplate only):	20 kV with no call drop	
0		25 kV with no permanent damage	
0	Environmental Specifications		
0	Operating Temperature:	0 to 50^{0} C (32 to 122^{0} F)	
0	Storage Temperature:	-40 to 70^{0} C (-40 to 158^{0} F)	
0	Relative Humidity:	(operating) 95% at 40^{0} C (104 0 F)	
0	MTBF:	greater than 10 years	

0 2-6

0 0			297-2121-225 VINTAGE 01.02
0	Regulatory Compliance		
0	EMI:	FCC Part 15 Class A	
0	Interconnect:	CS-03 Issue 6	

0 The CUIF is CSA approved and UL listed.

0 297-2121-225 0 WINTAGE 01 02

0 VINTAGE 01.02

0 TERMINAL INTERFACE - DESCRIPTION

0 The Terminal Interface (TIF) (NT4X25AL) is a desktop unit that 0 connects the IBM terminal to the twisted-pair data line (see Fig-0 ure 2.5). The TIF is powered by an attached external power sup-0 ply.



0 Figure 2.5 Terminal Interface - Rear and Top View

0 A LED on the top of the unit indicates the status of the TIF 0 power, synchronization, and self-tests.

0 2-8

297-2121-225 VINTAGE 01.02

0 The toggle switch labeled RLS is used to terminate a data session and release the data line. 0

0 The TIF has two female TELADAPT* jacks on its rear face. The 0 jack closest to the BNC connector is used to connect the TIF to the data line. If the operating company provides a voice line 0 connection, the jack closest to the power cord can be used to 0 connect a telephone. 0

Each time the TIF is powered-up, and upon completion of a call, 0 the integrity of the TIF hardware is tested. If a hardware fail-0 ure is detected, the failure is indicated by the status LED. For 0 a detailed explanation of the self-test and failure reporting, 0 see Terminal Interface Self-Test on page 6-1. 0

0 TERMINAL INTERFACE - SPECIFICATIONS 0 Mechanical Specifications 0 TIF 0 Size: 31.7 cm long x 19.0 cm wide x 6.3 cm high (12.5 in x 7.5 in x 2.5 0 0 in) 0 Weight: 1 kg (2.2 lbs) 0 Connectors: 1 BNC connector 0 2 female Teladapt jacks 0 Color: grey Power Supply 0 0 Size: 12.5 cm long x 8 cm wide x 6 cm 0 high (4.9 in x 3.1 in x 2.4 in) 0 Color: black 0 Electrical Specifications 0 TIF 0 Inputs: +5 V dc 1.5 A 0 +12 V dc 0.2 A 0 -12 V dc 0.2 A 0 *TELADAPT is a trademark of Northern Telecom 0 2-9

0

0

0 297-2121-225 VINTAGE 01.02 0 0 Electrostatic Discharge: 20 kV with no call drop 0 25 kV with no permanent damage 0 Power Supply Inputs: 110 V ac nominal (92 - 130 V ac) 0 60 Hz 20 W 0 +5 V dc 1.5 A 0 Outputs: 0 +12 V dc 0.2 A 0 -12 V dc 0.2 A 0 Environmental Specifications Operating Temperature: 0 to 50° C (32 to 122° F) 0 -40 to 70° C (-40 to 158° F) 0 Storage Temperature: (operating) 95% at 40° C (104° F) 0 Relative Humidity: 0 MTBF: greater than 10 years Regulatory Compliance 0 0 EMI: FCC Part 15 Class A 0 Interconnect: CS-03 Issue 6 0 The TIF is CSA approved and UL listed.

0 0		297-2121-225 VINTAGE 01.02		
0	CABLE SPECIFICATIONS			
0	Coax Cable			
0	Туре:	RG62A/U		
0	Maximum Lengths:	1.5 km (4900 ft) from TIF to terminal		
0		1.5 km (4900 ft) from CUIF to control unit		
0	Twisted-pair Cable			
0	TIF to DLC			
0 0	Maximum Lengths:	4.34 km (2.69 miles) with non-loaded 26-gauge wire		
0 0		5.47 km (3.39 miles) with non-loaded 24- or 22-gauge wire		
0	CUIF to DLC			
0 0	Maximum Lengths:	4.34 km (2.69 miles) with non-loaded 26-gauge wire		
0 0		5.47 km (3.39 miles) with non-loaded 24- or 22-gauge wire		
0	TIF to CUIF			
0 0	Maximum Lengths:	4.34 km (2.69 miles) with non-loaded 26-gauge wire		
0 0		5.47 km (3.39 miles) with non-loaded 24- or 22-gauge wire		
0 0	For a detailed explanation of loop length and other limits refer to 297-2121-182, Line Engineering Rules.			

- 0 297-2121-225 0 VINTAGE 01.02

_

0 CHAPTER 3

0 INSTALLING A DATA LINE FOR 3270 NETWORK 0 SWITCHED ACCESS

0

- 0 297-2121-225 0 VINTAGE 01.02

0 0							v	297-2121-2 INTAGE 01.	25 02
0 0	The sepa	installation arated into two	of spe	3270 cific	Network areas:	Switched	Access	equipment	is
0	*	installation o	f t.h	e data	line				

0 * installation of the 3270 Network Switched Access hardware

0 This chapter deals only with the installation of the twisted-pair 0 data line between the Terminal Interface (TIF) and the Control 0 Unit Interface (CUIF).

0 As shown in Figure 3.1 on page 3-2, the data line can be either 0 switched through the DMS-100 Family switch, or a direct con-0 nection from the TIF to the CUIF.

0 297-2121-225

0 VINTAGE 01.02



0

Figure 3.1 Switched Configuration vs Non-switched Configuration

0 3-2

0 SWITCHED CONFIGURATION

0 In the switched configuration, the TIF and the CUIF are each 0 associated with an NT6X71AA or NT6X71AB data line card (DLC). 0 Each DLC line equipment number (LEN) must be properly datafilled for either a CUIF or a TIF. 0

If profile downloading is to be used (DOWNLOAD set to yes), the 0 0 NT6X71AB DLC must be used.

0 Datafill

0 The datafill is entered at the Command Interpreter (CI) level of the Maintenance and Administration Position (MAP*) using the SER-0 0 VORD command.

0 The SERVORD fields required for 3270 Network Switched Access are 0 described in Table 3.1.

	TABLE 3.1 SERVORD ENTRIES FOR 3270 NETWORK SWITCHED ACCESS
FIELD	DESCRIPTION
DN	Directory Number
	Specifies the directory number (DN) of the Data Uni (DU).
	Enter the DN of the CUIF or TIF.
LCC	Line Class Code
	Determines the Line Class Code (LCC) of the DU asso ciated with the DN.
	Enter DATA as the LCC for a DU.
GROUP	Customer Group
	Enter the name of the customer group as required.
SUBGROUP	Customer Subgroup
	Enter as required.
	Table Continued

*MAP is a trademark of Northern Telecom. 0

0

0

0 0

0 297-2121-225 0 VINTAGE 01.02

TABLE 3.1 (Continued) 0 SERVORD ENTRIES FOR 3270 NETWORK SWITCHED ACCESS 0 0 0 FIELD DESCRIPTION 0 NCOS Network Class of Service 0 0 Enter as required. 0 0 SNPA Service Numbering Plan Area 0 Enter as required. 0 0 RINGING Ringing 0 Determines whether ringing is applied to the line. 0 For the TIF enter N (no ringing). 0 For the CUIF enter N (no ringing). 0 0 CLASSDU Class of Data Unit 0 Determines the class of the DU associated with the 0 directory number. 0 For the TIF enter TCU (terminal coax unit). For the CUIF enter CCU (controller coax unit). 0 0 0 DOWNLOAD Download Profile 0 Determines whether the data stored in the DPROFILE 0 table is downloaded to the DU. Enter N (No) or Y (Yes) as required. 0 0 When profile downloading is enabled, you can specify 0 the TIF idle time out. You must, however, use the 0 NT6X71AB DLC. 0 IDLETO Idle Time Out 0 0 Determines the length of time the TIF may remain idle before the device times out and the data connection 0 is lost. 0 0 Enter either of the following: 0 0 for no time out for 15 minutes idle before time out 0 1 0 0 Table Continued 0 3-4
	297-2121-225 VINTAGE 01.02
SE	TABLE 3.1 (Continued) RVORD ENTRIES FOR 3270 NETWORK SWITCHED ACCESS
FIELD	DESCRIPTION
	2 for 30 minutes idle before time out 3 for 60 minutes idle before time out
	The download must be enabled (Y) if 1, 2, or 3 are entered as the idle time out.
This prompt DU field in	does not appear if CCU has been entered in the CLASS- ndicating that a CUIF is being datafilled.
KBDTYP	Keyboard Type
	Determines the type of keyboard dialing for the TIF.
	Enter SYMB (symbolic).
This prompt DU field in	does not appear if CCU has been entered in the CLASS- dicating that a CUIF is being datafilled.
DPOPTS	DATAPATH Options
	Determines the list of Datapath options that the DU is to have. A CUIF must have Auto Answer. There are no TIF options required for 3270 Network Switched Access.
	The default entry is AUTOANS \$

0 297-2121-225

0 VINTAGE 01.02

0 Twisted-pair Cabling Requirements

0 The length of the twisted-pair cable connecting the DU to the 0 corresponding DLC varies with the wire gauge. Use the following 0 list as a guide for maximum cable lengths:

- 0 22-24-gauge maximum length approximately 5.47 km (3.39 0 miles)
- 0 26-gauge maximum length approximately 4.34 km (2.69 0 miles)
- Make the connections from the DLC to the TIF modular wall
 jack as shown in Figure 3.2.
- 0 2. Make the connections from the DLC to the appropriate twisted-pair of the CUIF interface connector as shown in Figure 3.3 on page 3-7.



0 0	CUIF Slot #	Twisted Pair	Pin#	CUIF Slot #	Twisted pair	Pin#
0 0	1	- T - BL1W R - BL2W	— 1 — 26	9	T - BR1R	- 9 - 34
0 0	2	- T - O1W	2 27	10	T - S1R -	- 10 - 35
0 0	3	- T - G1W R - G2W	— 3 — 28	11	T – BL1BK – R – BL2BK –	- 11 - 36
0 0	4	- T - BR1W - R - BR2W	— 4 — 29	12	T - 01BK R - 02BK	- 12 - 37
0 0	5 —	- T - S1W R - S2W	– 5 – 30	13	T - G1BK — R - G2BK —	- 13 - 38
0 0	6 🗕	- T - BL1R R - BL2R	- 6 - 31	14	T - BR1BK - R - BR2BK -	- 14 - 39
0 0	7	- T - O1R	- 7 - 32	15	T - S1BK — R - S2BK —	- 15 - 40
0 0	8	- T - G1R - R - G2R	– 8 – 33	16	T - BL1Y	- 16 - 41
0	Color Co	de				

0	AANBB	where	AA	indicates the primary color
0				(one or two letters)
0			В	indicates the number of stripes
0			CC	indicates the color of the stripe
0				(one or two letters)

Figure 3.3 Connections to CUIF Pairs

297-2121-22 VINTAGE 01.	5 02		
NON-SWITCHED CONFIGURATION			
A non-swite the CUIF and	ched data line is a direct connection from the TIF to d does not require any type of datafill.		
Cabling Req	uirements		
The length o CUIF varies guide for ma	of the twisted-pair cable connecting the TIF to the s with the wire gauge. Use the following list as a aximum cable lengths:		
22- 24-gauge	e maximum length - approximately 5.47 km (3.39 miles)		
26-gauge	<pre>maximum length - approximately 4.34 km (2.69 miles)</pre>		
TIF>	Modular Wall Jack 6 No Connection 5 No Connection 4 TO		

0 Figure 3.4 Connection from TIF to CUIF

CHAPTER 4

INSTALLING THE 3270 NETWORK SWITCHED ACCESS

0 EQUIPMENT

- 0 297-2121-225 0 VINTAGE 01.02

0 INSTALLING THE CONTROL UNIT INTERFACE SHELF

0 Equipment Required

0

- 0 To install the Control Unit Interface (CUIF) shelf, you need the 0 following equipment.
- 0 * one CUIF shelf (NT4X25BS)
- 0 * one 48.26 cm (19 in) wide rack. The rack must be a minimum 0 of 56 cm (22 in) deep to accommodate the shelf.
- 0 * one 25-pair cable (NT0X26LN) to connect the CUIFs in the 0 shelf to the data lines (only 16 pairs are used). The cable 0 should be terminated with a 50-pin male Amphenol connector 0 (NT part # A0293170) on one end, and the appropriate con-0 nection on the other. This will depend on how you are con-0 necting the cable to the data line.
- 0 Installation Procedure
- 0 To reduce the length of coaxial cable required, locate the rack 0 that houses the CUIF shelf as close to the IBM control unit as 0 possible.
- Mount the shelf on a 48.26 cm (19 in) rack. If the shelf is
 mounted with another CUIF shelf or other equipment, install
 cooling baffles or fans to allow for sufficient ventilation
 and cooling.
- 0 If inclined cooling baffles are used, allow a minimum of 8.89 0 cm (3.5 in) between each CUIF shelf and other equipment 0 shelves.
- 0 If forced air cooling is used, a minimum of 65 cfm air flow, 0 evenly distributed throughout the shelf, is required to 0 restrict the maximum internal temperature rise to 15 $\stackrel{\text{(e)}}{\text{(27)}}$ (27 0 F⁰).
- 0 2. Plug the Amphenol connector, which terminates the 25-pair
 0 cable, into the shelf and secure it using the two safety
 0 clasps. Do not connect the 16-pair cable to the data
 0 line(s).
- 9 3. Plug the power cord located on the rear of the shelf into a
 0 conventional 110 V ac 60 Hz outlet. Place the power switch
 0 located on the rear of the shelf in the OFF position.

0 297-2121-225

- 0 VINTAGE 01.02
- 0 INSTALLING THE CONTROL UNIT INTERFACE
- 0 Equipment Required
- 0 To install the CUIF, you need the following equipment.
- 0 * CUIF (NT4X25AM)
- 0 Note: A minimum of two CUIFs must be installed in the shelf 0 to satisfy the minimum load requirements of the shelf power 0 supply.
- 0 * one data line (see Chapter 3 on page 3-1)
- one coax cable, terminated with BNC connectors, to connect 0 * 0 the CUIF to the IBM control unit. Each of the cable pairs 0 must be terminated with a BNC connector.
- 0 Installation Procedure
- 0 1. Remove the safety bar from the front of the CUIF shelf.
- 0 2. Set DIP switches SW1 and SW2 on the CUIF for switched or nonswitched operation as shown in Figure 4.1 and in Table 4.1 on 0 0 page 4-3. See Figure 2.4 on page 2-5 to locate the DIP switches on the CUIF. 0
- 0

0

Switched Configuration Non-switched Configuration





0 Figure 4.1 SW1 Switch Slide Settings

0 4-2

TABLE 4.1 SW2 SWITCH SLIDE SETTINGS

\cap				_
0	SWITCH SLIDE	SWITCHED CONFIGURATION	NON-SWITCHED CONFIGURATION	
0	1	off	off	
0	2	on	on	
0	3	on	on	
0	4	off	on	
0				

0 3. Slide the CUIF into one of the slots on the shelf and lock 0 the card extractor tabs into place. The components should be 0 facing the right side of the shelf.

If this is the first CUIF being installed, install a second
 CUIF immediately. Place the power switch located on the rear
 of the CUIF shelf in the ON position.

0 The Conn LED on the CUIF should flash to indicate that the0 CUIF is not connected to the data line.

0 The Poll LED should flash to indicate that the CUIF is not0 connected to the IBM control unit.

0 If only the Conn LED flashes then goes out, the CUIF has 0 failed its diagnostic self-test. See Control Unit Interface 0 Circuit Pack Self-Test on page 6-1 for an explanation of the 0 diagnostic self-test.

0 If both the Conn and Poll LEDs light steadily before you have 0 established connections to the control unit or DLC, the hard-0 ware is faulty. Replace the unit.

Connect the appropriate BNC connector on the back of the CUIF
shelf to the IBM control unit using the length of coax cable.
Each BNC connector on the shelf is numbered so that you can
correlate the connector to the circuit pack slot.

0 The Poll LED should light steadily to indicate that the CUIF 0 is connected to an IBM control unit. If the Poll LED contin-0 ues to flash, check that the coax cable connectors are prop-0 erly mated. If the Poll LED does not light, check the port 0 on the IBM control unit.

0 If you have difficulty reaching the BNC connector, temporar-0 ily lower the power supply to move it out of the way. To 0 lower the power supply:

0

0

0

0

0 297-2121-225

- 0 VINTAGE 01.02
- a. Loosen, but do not remove, the four hexagonal nuts thatsecure the power supply to the CUIF shelf.
- b. Slide the power supply down by following the cutout pattern on the brackets that secure the power supply to the
 CUIF shelf.
- c. When you have finished working with the BNC connectors,
 replace the power supply by reversing these steps.
- 5. Connect the CUIF to the data line using the appropriate pair from the 25-pair cable that is terminated with an Amphenol connector and connected to the back of the CUIF shelf. The cable pair should be connected to the data line using the appropriate connection (see Chapter 3 on page 3-1). The Conn LED on the CUIF circuit pack extinguishes to indicate that the CUIF is now connected to a data line.
- 0 6. Replace the safety bar on the front of the CUIF shelf.

0 0	297-2121-225 VINTAGE 01.02
0	INSTALLING THE TERMINAL INTERFACE
0	Equipment Required
0 0	To install the Terminal Interface (TIF), you need the following equipment.
0	* one TIF (with attached power supply)(NT4X25AL)
0	* one data line (see Chapter 3 on page 3-1)
0 0	* one line cord (NPS50318-LI), terminated with Teladapt connec- tors, to connect the TIF to the data line.
0 0	* one coax cable, terminated with BNC connectors, to connect the TIF to the terminal
0	Installation Procedure
0 0 0	The TIF must be located next to the terminal so that the RLS (release) key is easily accessible to the terminal user. This also reduces the length of coax cable required to connect the TIF

- 0 to the terminal.
- 0 0 0

CAUTION

- When installing and operating the TIF, do not place thepower supply or any other object on top of the TIF.
- Plug the power supply cord into a conventional 110 V ac 60 Hz
 outlet.
- 0 2. The LED located on the top of the TIF should flash contin-0 uously to indicate that the TIF is not connected to a data 0 line.
- 0 If the LED flashes momentarily and then extinguishes, the TIF
 0 has failed its diagnostic self-test. See Terminal Interface
 0 Self-Test on page 6-1 for an explanation of the self-test.
- Connect the TIF to the IBM terminal using the length of coax
 cable. The BNC connector plugs into the back of the TIF.
- 0 The terminal power should be on. An X followed by a symbol 0 that resembles an elongated Z should be displayed in the ter-0 minal information area to indicate that the TIF is not con-0 nected to a data line, and does not have TCM synchronization.

0 297-2121-225

- 0 VINTAGE 01.02
- 0 If these symbols do not appear in the information area, check 0 that the coax cable connectors are properly mated.
- 0 4. Connect the TIF to the data line using the line cord. The
 0 Teladapt connector plugs into the line jack closest to the
 0 BNC connector on the back of the TIF.

The LED located on the top of the TIF should light steadily
to indicate that the TIF is connected to a data line, and has
TCM synchronization. The symbols in the terminal information
area should disappear.

When 3270 Network Switched Access is being used in the
 switched configuration, a colon appears to indicate that the
 terminal is ready for user input.

0 Consult Chapter 5 on page 5-1, and Chapter 6 on page 6-1 for 0 information on testing the system.

0	
0	CHAPTER 5
0	VERIFYING THE DATA CONNECTION

- 0 297-2121-225 0 VINTAGE 01.02

297-2121-225 VINTAGE 01.02

0 This chapter describes the procedures for establishing a data 0 connection. Try to establish a data connection once you have 0 finished installing the data line and the 3270 Network Switched 0 Access hardware, to verify that all equipment is operating prop-0 erly. Try to establish a connection again when you are perform-10 ing routine maintenance or troubleshooting the system to help 0 isolate any problems.

CAUTION

After entering each command, wait for the command to be processed and for the terminal screen to be refreshed. If you enter commands in rapid sequence, the screen may occasionally display an incoherent string of characters. If this condition occurs, simply clear the screen. The commands you entered will have been processed.

0 SWITCHED CONFIGURATION

If 3270 Network Switched Access is used in a switched configuration, data connections are always established from the terminal
using the Terminal Interface (TIF). Data calls can be initiated
using either Datapath keyboard dialing or automatic dialing. The
Control Unit Interface (CUIF) can not be used to originate calls.

0 A typical data call consists of three different stages:

0 * call setup

0 * data transfer

0 * call take down

0 The DMS-100 Family switch provides the TIF with messages report-0 ing the progress of the call. These messages are decoded and 0 displayed on the terminal.

0 The CUIF answers the call automatically.

0 Once the CUIF receives the terminal identification information automatically from the TIF, it initiates a data session with the host control unit. The terminal screen displays the host logo.

0 0

0

VINTAGE 01.02 0 The following is a list of the prompts that are displayed on the Ω 0 terminal. 0 : Input selection request 0 # Enter directory number 0 Connection in progress . . . Call connected 0 > 8? Line busy - ring again? 0 Busy line now idle - re-ring? 0 +? 0 !? Reorder prompt - call cannot be processed as dialed 0 The following is a list of the user inputs that can be entered during Datapath keyboard dialing. 0 0 Initiate or answer a call + 0 1 Abort call prior to call connection 0 @ Auto Dial 0 = Speed Call 0 % Ring Again 0 ALT T TIF self-test Physical channel check 0 ALT H 0 ALT C Clear physical data channel test results 0-9, *, # Valid digits 0 A-Y, a-y Alphas as on keyboard (Q is not valid) These alphas 0 are translated into digits for dialing. 0 0 Setting Up a Data Call Using Datapath Keyboard Dialing The terminal power should be on. If the terminal is equipped 0 with a Normal/Test switch, the switch should be in the Normal 0 position. The TIF power should be on. The LED on the top of the 0 TIF should be lit. 0 Keyboard dialing does not allow you to edit your entries. If you 0 0 enter a wrong character or digit while setting up a call, abort 0 the call by entering ! and start again. 0 Toggle the RLS switch on the TIF to reset the TIF. The ter-1. minal displays : to indicate that it is ready to receive 0 0 Datapath keyboard dialing commands. 0 If the terminal is equipped with a Normal/Test switch, you can toggle the Normal/Test switch to test the terminal and 0 initiate a self-test on the TIF. If the TIF fails the self-0 test, the LED on its cover flashes, then goes out. The fail-0 ure is also indicated on the terminal screen. See Chapter 6 0 on page 6-1 for a detailed explanation of the failure code. 0 0 2. Enter + . The terminal displays # to indicate that it is 0 ready to receive the directory number. 0 3. Dial the appropriate directory number using the numerical or alpha keys on the keyboard. The terminal displays ... to 0 0 indicate that the connection is in progress. 5-2 0

0

297-2121-225

0 When the called party answers, the terminal displays > to indi-0 cate that a data call has been established. You may proceed with 0 your data session.

0 If the terminal receives a busy signal from the called party, it 0 displays %? . You can abort the call or activate the ring again 0 feature.

0 Setting Up a Data Call Using Automatic Dialing

0 If the automatic dialing feature is active, you can place a call 0 using automatic dialing.

0 The terminal power should be on. If the terminal is equipped 0 with a Normal/Test switch, the switch should be in the Normal 0 position. The TIF power should be on. The LED on the top of the 0 TIF should be lit.

0 Keyboard dialing does not allow you to edit your entries. If you 0 enter a wrong character or digit while setting up a call, abort 0 the call by entering ! and start again.

Toggle the RLS switch on the TIF to initiate a self-test and
 reset the TIF. The terminal displays : to indicate that it
 is ready to receive Datapath keyboard dialing commands.

If the terminal is equipped with a Normal/Test switch, you
can toggle the Normal/Test switch to test the terminal and
initiate a self-test on the TIF.

0 If the TIF fails the self-test, the LED on its cover flashes, 0 then goes out. The failure is also indicated on the terminal 0 screen. See Chapter 6 on page 6-1 for a detailed explanation 0 of the failure code.

0 2. Enter + . The terminal displays # to indicate that it is 0 ready to receive the directory number.

0 3. Enter @ . The terminal displays ... to indicate that the 0 connection is in progress.

0 When the called party answers, the terminal displays > to indi-0 cate that a data call has been established. You may proceed with 0 your data session.

0 If the terminal receives a busy signal from the called party, it 0 displays %? . You can abort the call or activate the ring again 0 feature.

0

0

0 297-2121-225

0 VINTAGE 01.02

0 Setting Up a Data Call Using Speed Dialing

0 If the speed dialing feature is active, you can place a call 0 using speed dialing.

0 Verify that the terminal power is on, and that the Normal/Test0 switch (if equipped) is in the Normal position. Verify that the0 TIF power is on and that the LED on the top of the TIF is lit.

0 Keyboard dialing does not allow you to edit your entries. If you 0 enter a wrong character or digit while setting up a call, abort 0 the call by entering ! and start again.

0 1. Toggle the RLS switch on the TIF to initiate a self-test and
 o reset the TIF. The terminal displays : to indicate that it
 0 is ready to receive Datapath keyboard dialing commands.

0 If the terminal is equipped with a Normal/Test switch, you 0 can toggle the Normal/Test switch to test the terminal and 0 initiate a self-test on the TIF.

If the TIF fails the self-test, the LED on its cover flashes,
then goes out. The failure is also indicated on the terminal
screen. See Chapter 6 on page 6-1 for a detailed explanation
of the failure code.

0 2. Enter + . The terminal displays # to indicate that it is 0 ready to receive the directory number.

0 3. Enter = followed by the one- or two-digit code that identi-0 fies the directory number you want to dial. The terminal 0 displays ... to indicate that the connection is in pro-0 gress.

0 If the one- or two-digit code that you enter is not a valid 0 code, the terminal displays ?!? . Abort the call and begin 0 again.

0 When the called party answers, the terminal displays > to indicate that a data call has been established. You may proceed with your data session.

0 If the terminal receives a busy signal from the called party, it 0 displays %? . You can abort the call or activate the ring again 0 feature.

0 Aborting a Data Call Prior to Connection

0 <u>Note:</u> This procedure can only be used to abort a call during 0 dialing. Once the > symbol is displayed, you must take down 0 the data call.

0 Enter ! . The terminal displays : .

0 5-4

297-212	21-2	225
VINTAGE	01	.02

0 Ringing a Directory Number Again

0 0

- 0 1. Enter % . The terminal displays : and monitors the busy 0 number.
- Vou can place another call, or wait until the busy number becomes idle. If you want to cancel the ring again request at this point, enter % again. The terminal displays : to indicate that the ring again request has been cancelled, and it is ready to receive user input.
- 0 When the busy directory number becomes idle, the terminal 0 displays +? .
- 0 2. Enter + to indicate that you want to continue. The termi-0 nal displays # .
- 0 3. Enter % to ring the directory number again. The terminal 0 displays ... to indicate that the connection is in pro-0 gress.

When the called party answers, the terminal displays > to indi cate that the data call has been established. You may proceed
 with your data session.

- 0 Taking Down a Data Call
- 0 1. Logoff from the host computer using the usual logoff proce-0 dure.
- 0 If you do not logoff, your data session will continue. Tog-0 gling the RLS or the Normal/Test switch will not terminate 0 your data session.
- 0 2. Toggle the RLS switch on the TIF to release the call.

0 If the terminal is equipped with a Normal/Test switch, you0 can also toggle it to take down the call.

When you take down a call, a self-test is automatically initiated on the TIF and the CUIF. See Chapter 6 on page 6-1
for a detailed explanation of the equipment self-tests.

Do not attempt to take down the call by disconnecting and reconnecting the Teladapt line cord from the TIF, or by removing and restoring power to the TIF.

0

0 0 0

0

0

0 297-2121-225

0 VINTAGE 01.02

0 Programming the Number to be Auto Dialed

0 The auto dialing feature lets you program a directory number to
0 be dialed automatically when you enter @ on the terminal
0 instead of a directory number.

0 The terminal power should be on. If the terminal is equipped 0 with a Normal/Test switch, make sure that the switch is in the 0 Normal position. The TIF power should be on. The LED on the top 0 of the TIF should be lit.

0 1. Toggle the RLS switch on the TIF to initiate a self-test and 0 reset the TIF. The terminal displays : to indicate that it 0 is ready to receive user input.

0 If the terminal is equipped with a Normal/Test switch, you 0 can toggle the Normal/Test switch to test the terminal and 0 initiate a self-test on the TIF.

0 If the TIF fails the self-test, the LED on its cover flashes, 0 then goes out. The failure is also indicated on the terminal 0 screen. See Chapter 6 on page 6-1 for a detailed explanation 0 of the failure code.

- 0 2. Enter @ . The terminal displays # to indicate that it is
 0 ready to receive the auto dialing number.
- 8. Enter the directory number you want to store, and @ . The terminal displays : to indicate that it has stored the number and is ready to receive Datapath keyboard dialing commands.

0 Programming the List of Speed Dialing Directory Numbers

0 The speed dialing feature lets the user program a list of direc-0 tory numbers that can be dialed by simply entering a one- or two-0 digit code.

0 The terminal power should be on. If the terminal is equipped 0 with a Normal/Test switch, make sure that the switch is in the 0 Normal position. The TIF power should be on. The LED on the top 0 of the TIF should be lit.

Toggle the RLS switch on the TIF to initiate a self-test and
 reset the TIF. The terminal displays : to indicate that it
 is ready to receive Datapath keyboard dialing commands.

0 If the terminal is equipped with a Normal/Test switch, you 0 can toggle the Normal/Test switch to test the terminal and 0 initiate a self-test on the TIF.

0 If the TIF fails the self-test, the LED on its cover flashes,0 then goes out. The failure is also indicated on the terminal

0 5-6

0 297-2121-225 0 VINTAGE 01.02 0 screen. See Chapter 6 on page 6-1 for a detailed explanation 0 of the failure code. 0 2. Enter = . The terminal displays # to indicate that it is 0 ready to receive the speed dial number.

0 3. Enter a one- or two-digit speed dial code, the directory number you want to store, and = . The terminal displays : to indicate that it has stored the directory number and is ready to receive Datapath keyboard dialing commands.

0 NON-SWITCHED CONFIGURATION

0 If 3270 Network Switched Access is used in a non-switched config-0 uration, each terminal is connected to a control unit port via 0 the TIF and the CUIF. To begin a data session, simply logon to 0 the terminal as usual.

- 0 297-2121-225 0 VINTAGE 01.02

0	
0	CHAPTER 6
0	DIAGNOSTICS AND TROUBLESHOOTING

- 0 297-2121-225 0 VINTAGE 01.02

297-2121-225 VINTAGE 01.02

This chapter describes procedures for testing the 3270 Network Ω Switched Access equipment, and troubleshooting any problems 0 0 encountered. The Equipment Self-Tests section describes the 0 tests used during installation to verify that all equipment is 0 operating properly. They can also be used after installation for routine maintenance and troubleshooting. The Troubleshooting 0 section describes some of the problems you may encounter with the 0 equipment either during installation or during normal operation. 0 0 For each problem, a series of corrective actions is suggested.

0 EQUIPMENT SELF-TESTS

0

0

0 Control Unit Interface Circuit Pack Self-Test

0 The Control Unit Interface (CUIF) performs a self-test when it is 0 powered up, and following every data call. If any hardware fail-0 ure is detected, the Conn LED flashes immediately after the self-0 test to indicate the failure, then goes out. The Conn LED 0 flashes at a rate of one flash per second. The number of flashes 0 indicates the area of the hardware failure:

0 1 = address decoding 0 2 = ROM checksum 0 3 = 8031 bus drivers 0 4 = external RAM5 = 8031 CPU (including on-chip RAM) 0 0 6 = X14 TCM-LSI7 = TCM 64 kbps data loopback 0 8 = inter-processor shared RAM 0 0 9 = 8X305 processor0 10 = coax loopback

0 This test can also be initiated from the Maintenance and Adminis-0 tration Position (MAP) of the DMS-100 Family switch (see Trouble-0 shooting from the MAP on page 6-13).

0 If the CUIF circuit pack fails its self-test, repeat the test to 0 verify the results. If it fails the self-test a second time, 0 replace the CUIF.

0 Terminal Interface Self-Test

0 When the Terminal Interface (TIF) is powered up, and following 0 every data call (when the RLS or Normal/Test switch is toggled), 0 the unit performs a self-test. If any hardware failure is 0 detected, the LED flashes immediately after the self-test to 0 indicate the failure, then goes out. The LED flashes at a rate 0 of one flash per second. The number of flashes indicates the 0 area of the hardware failure:

0 1 = address decoding

VINTAGE 01.02 0 2 = ROM checksum Ο 3 = 8031 bus drivers 0 0 4 = external RAM 0 5 = 8031 CPU (including on-chip RAM) 6 = X14 TCM-LSI0 0 7 = TCM 64 kbps data loopback 10 = coax loopback 0 0 The results of the self-test are also displayed on the terminal screen. If a failure is detected, the terminal displays an X 0 followed by a two-byte failure code. The code is a hexadecimal 0 representation of the problem areas. The bits of these two bytes 0 are set according to the following format: Ο 0 BYTE 1, BIT 7 = EPROM checksum failure 0 BYTE 1, BIT 6 = external RAM failure BYTE 1, BIT 5 = 56 kbps clock failure 0 0 BYTE 1, BIT 4 = digital loopback failure 0 BYTE 1, BIT 3 = HDLC data loopback failure 0 BYTE 1, BIT 2 = X14 sync loopback failure 0 BYTE 1, BIT 1 = analog data loopback failure BYTE 1, BIT 0 = analog signal loopback failure 0 BYTE 0, BIT 7 = not used 0 0 BYTE 0, BIT 6 = not used BYTE 0, BIT 5 = not used 0 BYTE 0, BIT 4 = not used 0 0 BYTE 0, BIT 3 = UART failure 0 BYTE 0, BIT 2 = 8031 on-chip RAM failure BYTE 0, BIT 1 = 8031 port 1 failure 0 0 BYTE 0, BIT 0 = not used

0 Byte 1 refers to the higher order byte; byte 0 refers to the 0 lower order byte.

0 In a switched configuration, this test can also be initiated from 0 the terminal keyboard, or from the MAP of the DMS-100 Family To initiate a TIF self-test from the terminal keyboard, Ο switch. press and hold the ALT key and type T. This breaks the con-0 0 nection to the data line card, and runs a loopback diagnostic to 0 the twisted-pair port. The results of the test are reported in the same way as when the test is initiated on power up. To ini-0 0 tiate a TIF self-test from the MAP see Troubleshooting from the 0 MAP on page 6-13.

0 If the TIF fails its self-test, repeat the test to verify the 0 results. If it fails the self-test a second time, replace the 0 TIF.

0 6-2

0

297-2121-225

0 PHYSICAL CHANNEL CHECKS

0 In a switched configuration, the data line connection between the 0 TIF and the CUIF is based on a protocol that ensures reliable, 0 error-free data transmission between the two devices. If bit 0 errors do occur, the data is retransmitted. Two separate counts are kept. The first one records the number of data errors 0 detected and corrected. The second one records the number of 0 idle line errors that resulted in the TIF re-establishing idle 0 0 line synchronization.

0 To access the peg counts and determine channel quality, press and hold the ALT key, and type H when no data connection is estab-0 lished. The peg counts are displayed as a four digit hexadecimal 0 0 number. The first two digits indicate the number of link errors 0 detected since the count was last cleared. The last two digits indicate the number of idle line errors that required line syn-0 0 chronization to be re-established since the count was last cleared. To clear the peg counts, press and hold the ALT key and 0 0 type C.

0 If a non-zero number is displayed, perform a bit error rate test 0 (BERT) to check the integrity of the data line card (DLC), the 0 loop, and the associated TIF or CUIF (see Troubleshooting from 0 the MAP on page 6-13).

0

0 297-2121-225

0 VINTAGE 01.02

0

0

0 TROUBLESHOOTING

This section describes some of the problems you may encounter 0 with the equipment during either installation or normal opera-0 tion. For each problem, the symptoms, and a series of corrective 0 actions are described. The corrective actions should be per-0 formed in the order in which they are listed. After you have 0 performed each action, check to see if the symptoms have disap-0 peared and the problem has been corrected. 0

0 If the problem can not be corrected by following the prescribed actions, replace the defective unit. 0

PROBLEM	ACTION
The TIF is not receiving power.	Verify that the power supply is properly plugged into the elec- trical outlet.
	Verify that the TIF is receiving the specified power levels from the electrical outlet (see Terminal Interface - Description on page 2-8).
The TIF has failed its self-test.	Initiate a self-test on the TIF. See Terminal Interface Self-Test on page 6-1 for information on the TIF self-test.
There is no TCM synchronization between the TIF and the DLC (switched con- figuration) or the CUIF (non- switched con- figuration).	<pre>(Switched Configuration) Verify that the TIF is properly connected to its data line. Verify that the data line is operating properly (see Troubleshooting from the MAP on page 6-13 for information on testing the data line).</pre>
	PROBLEM The TIF is not receiving power. The TIF has failed its self-test. There is no TCM synchronization between the TIF and the DLC (switched con- figuration) or the CUIF (non- switched con- figuration).

TABLE 6.1 3270 NETWORK SWITCHED ACCESS TROUBLESHOOTING

SYMPTOM	PROBLEM	ACTION
		Verify that the CUIF is properly connected to its data line.
		(Non-switched Configura- tion) Verify that the TIF is properly connected to its data line.
		Verify the integrity of the data line.
		Verify that the CUIF is properly connected to its data line.
The terminal does not dis- play : , before a data call is estab- lished.	The terminal is not receiving power.	Verify that the terminal is receiving the required power levels from the electrical outlet (see Terminal Interface - Description on page 2-8)
figuration only)		Verify that the terminal power switch is in the On position.
		Verify that the terminal is operating correctly. (Consult the manufactur- er's documentation for further information.)
	The terminal is not properly connected to the TIF.	Verify that the coax cable between the TIF and the terminal is properly connected.
	The coax cable connecting the terminal to the TIF is defec- tive.	Replace the length of coax cable.

Table Continued

297-2121-225

VINTAGE 01.02

TABLE 6.1 (Continued) 3270 NETWORK SWITCHED ACCESS TROUBLESHOOTING

SYMPTOM	PROBLEM	ACTION	
	The central office is per- forming mainte- nance.	Wait until the mainte nance symbol (stick man displayed on the termina disappears.	
	There is a com- munication error between the TIF and the terminal.	Toggle the RLS switch o the TIF to reset the uni- and initiate a self-test See Terminal Interfac Self-Test on page 6-1 for information on the TI self-test.	
		If the terminal i equipped with Normal/Test switch, tog gle the switch to rese the unit.	
When you set up a call and enter + , the	A call can not be set up from the TIF.	Abort the call by enter ing ! and try settin up the call again.	
not display # . (Switched configuration only)		Initiate a self-test of the TIF. See Termina Interface Self-Test of page 6-1 for information on the TIF self-test.	
The terminal displays (connection in progress prompt) but nothing more. (Switched con- figuration only)	The called CUIF is busy.	Abort the call by enter ing ! and try settin- up the call again.	
	The CUIF you have dialed is	Abort the call by enter ing ! and try setting u	

0 6-6

0 0

TABLE 6.1 (Continued) 3270 NETWORK SWITCHED ACCESS TROUBLESHOOTING

SYMPTOM	PROBLEM	ACTION
		Verify that the CUIF is properly configured (see Installing the Control Unit Interface on page 4-2).
Terminal dis- plays an unin- telligible string of char-	The connection between the TIF and the termi- nal is bad.	Verify that the coa cable between the termi nal and the TIF is prop erly connected.
		Toggle the RLS switch of the TIF to terminate the call and initiate a self- test on the TIF. See Terminal Interface Self- Test on page 6-1 for information on the TIP self-test.
		Press and hold the AL' key and type H to view the channel quality per counts. See Physical Channel Checks on page 6-3 for information of interpreting the per counts.
		Initiate a self-test of the terminal. See the manufacturer's documenta- tion for more informa- tion.
		Check for possible failures at the CUIF.
	The CUIF DIP switches are not properly set.	Check that the CUIF DI switches are correctle set for switched or non switched operation. (See Installing the Control Unit Interface on page 4-2.)

0 297-2121-225 0 VINTAGE 01.02

٥ 0

TABLE 6.1 (Continued) 3270 NETWORK SWITCHED ACCESS TROUBLESHOOTING

0 0 SYMPTOM PROBLEM ACTION 0 Both the CUIF The CUIF card Replace the CUIF card. 0 Conn and Poll is faulty. 0 light 0 LEDs steadily before 0 you have estab-0 con-from 0 lished nections Ω the CUIF to the 0 0 control unit or 0 the data line. 0 Verify that the coax cable between the CUIF 0 The CUIF POLL There is no LED 0 flashes communication and the control unit is 0 continuously. between the CUIF and the 0 properly connected. 0 control unit. 0 Verify that the CUIF is 0 properly installed and configured (see Install-0 ing the Control Unit 0 0 Interface on page 4-2). 0 Verify that the control unit is operating proper-0 ly. See the manufactur-0 er's documentation for 0 0 more information. 0 0 The Conn LED on There is no TCM Check that the CUIF is 0 the CUIF flashsynchronization properly connected to the es continuousbetween the data line. 0 0 CUIF and the ly. 0 DLC (switched Check that the CUIF DIP 0 configuration) switches are correctly 0 or the TIF set for switched or non-0 (non-switched switched operation. configuration). 0 0 Initiate a self-test on 0 The LEDs on one The CUIF is not 0 CUIF are not receiving the affected CUIF circuit lit. power. pack by removing and 0 it in the 0 replacing 0 shelf. See Control Unit 0 Interface Circuit Pack 0 Self-Test on page 6-1 for 0 information on interpret-0 0

Table Continued

0 6-8

TABLE 6.1 (Continued) 3270 NETWORK SWITCHED ACCESS TROUBLESHOOTING

SYMPTOM	PROBLEM	ACTION
		ing the CUIF self-test results.
		If the LEDs still do not light up, replace the CUIF with a known good unit to determine if the problem is with the shelf.
The CUIF LEDs flash, then extinguish.	The CUIF has failed its self-test.	Replace the CUIF with known good unit.
None of the CUIF LEDs are lit.	The CUIF shelf is not receiv- ing power.	Check that the power sup ply cord on the rear o the shelf is properly plugged in at the shelf and at the electrical outlet.
		Check that the power switch on the rear of the shelf is in the On posi- tion.
		Check that the 7 A fuse on the rear of the shelf is not blown. If the fuse is blown, replace it. If the fuse blows again, replace the power supply by following the procedure described below.
		Remove the metal plate or the rear of the shelf. Check that the correct voltages are present at each of the terminals.
		If these voltages are present, replace the CUIE shelf (see Installing the Control Unit Interface

0 297-2121-225 0 VINTAGE 01.02

0 0

	TA	ABLE 6.1	(Continu	ied)
3270	NETWORK	SWITCHED	ACCESS	TROUBLESHOOTING

SYMPTOM	PROBLEM	ACTION	
		Shelf on page information on the shelf.)	e 4-1 for installing
		If these voltage present, the po- must be replace	ges are not ower supply ed.
		To replace the ply:	power sup-
		 Turn off switch loca rear of t and unplug cord. 	the power ated on the the shelf, the power
		2. Remove any securing t and leads.	y tie-wraps the wires
		3. Disconnect nal stri Note the or connections you can pro nect the wi replacement supply.	the termi- p wires. der of the s so that operly con- ires of the power
		 Disconnect connected filter. order of nections so can proper the wires replacement supply. 	the leads to the AC Note the the con- o that you cly connect of the power
		5. Disconnect connected fuse.	the lead to the 7 A
		6. Remove the nuts that	hexagonal secure the

0 6-10

0

0

TABLE 6.1 (Continued) 3270 NETWORK SWITCHED ACCESS TROUBLESHOOTING

SYMPTOM	PROBLEM	ACTION	
		power supply to the shelf.	
		 Remove the power supply. 	
		Replace the power supply with a known good unit by reversing the above pro cedure.	
Response time from the main- frame is unusu- ally long. (Switched con- figuration only)	The host com- puter is busy.	Contact the host compute support services.	
	The TIF and terminal are not properly connected.	Verify that the coa cable between the TIF an the terminal is properl connected.	
	The CUIF DIP switches are not properly set.	Check that the CUIF DI switches are correctl set for switched or non switched operation. (Se Installing the Contro Unit Interface on pag 4-2.)	
	The current switched con- nection is poor.	Toggle the RLS switch t terminate the call an initiate a self-test o the TIF. See Termina Interface Self-Test o page 6-1 for informatio on the TIF self-test.	
		Press and hold the AL key and type H to vie the channel quality pe counts. See Physica Channel Checks on pag 6-3	

Table Continued

0 297-2121-225 0 VINTAGE 01.02

	TA	ABLE 6.1	(Continu	ied)
3270	NETWORK	SWITCHE	D ACCESS	TROUBLESHOOTING

SYMPTOM	PROBLEM	ACTION		
		Initiate a self-test on the affected CUIF by removing and replacing the unit in the shelf. See Control Unit Inter- face Circuit Pack Self- Test on page 6-1 for information on interpret- ing the CUIF self-test results.		
		Verify the data line con- nection between the TIF and the DLC by performing a BERT test (see Trouble- shooting from the MAP on page 6-13).		
		Verify the data line con- nection between the CUIF and the DLC by performing a BERT test (see Trouble- shooting from the MAP on page 6-13).		
0 0		297-2121-225 VINTAGE 01.02		
--------	---	---------------------------------------	--	--
0	TROUBLESHOOTING FROM THE MAP			
0 0	Troubleshooting procedures can be invoked Position of the Maintenance and Administration	from the Line Test Position (MAP).		
0	The following tests are accessed from the MAP:			
0	* diagnostics (DIAG) from the LTP level			

- 0 * bit error rate test (BERT) from the LTPDATA level
- 0 * loopback (LOOPBK) from the LTPDATA level
- 0 * subscriber status (SUSTATE) from the LTPDATA level

0 The DIAG command performs an integrity test and a self-test on 0 the data line card, and tests communication with the associated 0 TIF or CUIF.

0 The BERT command transmits a bit pattern through the network to 0 the two-wire data facility and the 3270 Network Switched Access 0 equipment. The transmitted bit pattern is compared to the 10 received bit pattern to determine the quantity of bit errors and 10 synchronization slips.

0 The bit error rate test will not function when the data unit 0 under test is communicating with another data unit.

0 The LOOPBK command interrupts a bit pattern at a specified loopback point and returns the pattern to the source. The transmitted bit pattern is compared to the received bit pattern to determine the quantity of errors and synchronization slips between the source and the loopback point.

0 The SUSTATE command reports the status of the CUIF, the TIF, and 0 the associated two-wire loop.

0 For details on how to initiate these tests and interpret the 0 results, see NTP 297-2101-516, Lines Maintenance Reference Manu-0 al.

- 0 297-2121-225 0 VINTAGE 01.02

0	
0	CHAPTER 7
0	ACRONYMS AND ABBREVIATIONS

0

- 0 297-2121-225 0 VINTAGE 01.02

0 0			297-212 VINTAGE	21-225 01.02
0	APL	A Program Language		
0	BCS	Batch Change Supplement		
0	CI	Command Interpreter		
0	CCU	Controller Coax Unit		
0	Coax	coaxial		
0	Conn	Connect		
0	CSA	Canadian Standards Association		
0	CUIF	Control Unit Interface		
0	DLC	Data Line Card		
0	DMS	Digital Multiplex System		
0	DN	Directory Number		
0	DU	Data Unit		
0	EMI	Electro Magnetic Interference		
0	ESD	Electro Static Discharge		
0	FCC	Federal Communication Commission		
0	IBM	International Business Machines		
0	LCC	Line Class Code		
0	LED	Light Emitting Diode		
0	LEN	Line Equipment Number		
0	MAP	Maintenance and Administration Position		
0	MTBF	Mean Time Between Failure		
0	NTP	Northern Telecom Practice		
0	PC	Personal Computer		
0	RLS	Release		
0	TCM	Time Compression Multiplexing		
0	TCU	Terminal Coax Unit		
0	TIF	Terminal Interface		
0	UL	Underwriters' Laboratories		
0	VLC	Voice Line Card		